USE CASE

Build and Set ITP during Project Creation

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Customer has a very large user group accessing IriusRisk. Those users have projects automatically created for them (existing) but need to also set the issue tracker during project creation or shortly thereafter when the required information (project keys) are available.

Requirements

The end user does not have access to the Issue Tracker credentials or baseline configuration details. The projects are created via internal programmatic mechanism. The end user will not have the project key available immediately.

Solution

Build the issue tracker default profile from a project level custom field that gets queried periodically to find the required information. Once available, automation will build, publish, and set the default issue tracker profile for that project.