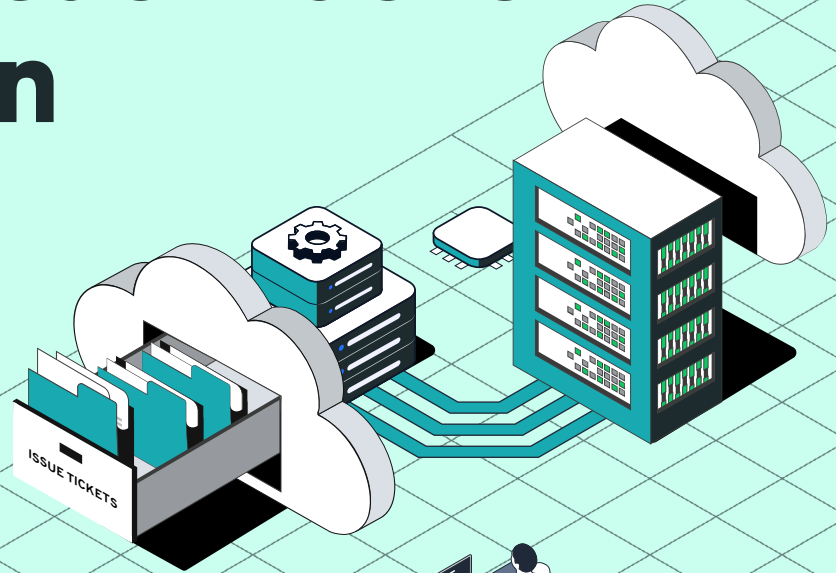


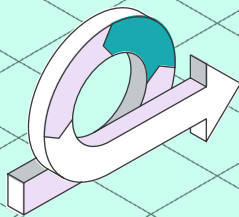
## USE CASE

# Custom Issue Tracker Integration



## Use Case

Customer wants an integration into their custom issue tracker which is either (A) not supported by IriusRisk or (B) not integrated fully according to their requirements.



## Requirements

Bidirectional sync of information between IT and IriusRisk. Must support syncing of custom fields when creating tickets. Integration is hosted by the client and synced periodically by customer managed automation.

## Solution

Build script to sync data from IriusRisk and Issue Tracker that collects the customer required information.

