



Case Study

Providing faster, more reliable, and more efficient background checks with **Smart Screen** from Equifax



CHALLENGE

A manufacturing organization was experiencing significant delays completing candidate background checks and poor communication from their background screening provider as to why. These delays and lack of news were preventing them from filling critical roles in a timely manner and creating a poor experience for candidates.



SOLUTION

The manufacturing company switched to 3rd Degree Screening utilizing Smart Screen™ from Equifax for faster and more comprehensive criminal background checks that weren't solely dependent on the speed and infrastructure of the local court systems.



RESULT

Utilizing Smart Screen, 3rd Degree Screening was able to help the client receive background check results often within hours—sometimes within minutes—and help enable them to more quickly assess potential hires and route them through screening faster.

Challenge

An Ohio-based manufacturing organization needed to hire for critical open roles to fill staffing gaps and reduce strain on their operations. Unfortunately, they were running into significant delays with their background checks—sometimes lasting several months—due to local courthouse system infrastructure issues. During these delays, their previous background check provider offered little to no communication regarding the status of their pending checks or potential alternatives.

These delays and lack of transparency led to the organization sometimes losing out on qualified applicants due to unfinished and incomplete background checks, creating a poor experience for candidates, and risking damage to their reputation as an employer of choice.

Solution

Needing to fill these critical roles with qualified candidates in a more timely manner and to help protect their reputation, the organization searched for a new background check vendor who could help them complete criminal background checks quicker despite the county-level system outages. This search ultimately led them to choose 3rd Degree Screening and implementing Smart Screen.

3rd Degree Screening was able to provide a report tailored to the client's criteria prioritizing more serious offenses that could be job-related. Additionally, utilizing Smart Screen, and leveraging its vast proprietary incarceration data network, 3rd Degree was able to help their client by providing near instant criminal background checks, enabling them to more quickly assess potential hires, and helping them route candidates through the screening process faster.

Result

Through our their new relationship with 3rd Degree Screening, the client saw criminal background checks for drivers that had routinely taken days or weeks to complete, now being completed within hours or even minutes. In fact, after switching to 3rd Degree Screening and using Smart Screen, the client was able to clear one candidate whose background check had been pending for three weeks, in just an hour.

The faster turnaround times helped dramatically improve their ability to secure top talent before their competitors, keeping their hiring process moving more seamlessly, and helping to fill roles critical to maintaining efficient operations.

Through our partnership with Equifax and the Smart Screen solution, we are able to meet our client's expectations by delivering a faster, more reliable, and more efficient background screening process when they needed it most.

Disclaimer: This is just an example of a client's experience, but might not be representative of your future success — since your success is dependent upon the unique facts and circumstances of your individual company.



"This is a game-changer for the background screening industry and employers. Years from now, we will look back and recognize Smart Screen as a pivotal innovation that reshaped the industry —and we're proud to be at the forefront of this transformation."

**Jimmy Waters, CEO at
3rd Degree Screening.**



Contact us to learn more about Smart Screen and how it can help you achieve faster, more reliable criminal background check results.

www.3rddegreescreening.com/service/smart-screen