



Welcome to Marriott Theatre! This letter contains information regarding tickets, hotel policies, and other information for you to reference while you are here.

### Tickets:

- Six complimentary tickets are available to you for the run of the show.
- Those six will NOT include tickets to our Opening/Press Performance. You will be emailed separately about tickets for Opening/Press performances.
- We offer **\$5 tickets** for any TYA performance that has 100 or more seats available. However, these tickets can only be purchased the week of performances.
- We offer **\$20 tickets** for any mainstage performance that has 100 or more seats available. However, these tickets can only be purchased the week of performances.
- **Discounted tickets can only be purchased by you. Please do not have your friends & family call and ask for discounted tickets.**
- **All ticket requests, except for the Press Performance, must go through the Box Office. They can be reached at 847-634-0200 or you may stop by.**
- Please do not contact or stop by the Box Office within one hour of any show time.
- **Please note:** Every person seeing the show MUST have a ticket to enter the theatre. No walk-ins are permitted.

### Hotel Room Discounts:

There are two discounted rates available to you at this property for the duration of your contract.

**Please make these requests AT LEAST one week in advance.**

- Rooms for yourself, parents, siblings, & spouses: **\$72/night** plus tax
- Rooms for extended family and friends: **\$89/night** plus tax
- **Requests are subject to availability.** Always try to book with as much advance notice as possible (**we ask that requests are made at least a week in advance**).
- **Contact David directly to make all reservations. Please do not have your friends and family reach out; you must do so for them. Do not contact the hotel for discounted rooms.**
- Please **e-mail** David the name of the guest who is checking in, check-in date/check-out date, and any special requests. (eg. "2 double beds, single king bed, accessible room needed, etc." – Special requests are not guaranteed)
- Check-in: 4pm; check-out: 11a
  - o Payment will be taken care of at check-in—**please be sure to put a card down at check-in** (let David know if you need to change or cancel the reservation so you are not charged for the room)
  - o No more than 4 people can be in a hotel room at any time
  - o Any guest of yours must abide by all hotel rules at all times. If there are any issues (ie: noise complaints, illegal substances, etc.) it will jeopardize the possibility of you booking future reservations for yourself and guests.
  - o Pet friendly rooms are available. Please make David aware of this when you make your reservation. There is a \$75 non-refundable pet fee due upon check-in in addition to a waiver that must be signed.



### **Parking:**

Theatre: While at the theatre/hotel, please note that **parking in the theatre parking lot is NOT permitted on any show day**. You may park at the front of the hotel and enter through the entrance marked Conference Center or park over by the lake and enter through the back dock/delivery area. A map of the property will be provided and posted backstage.

Warehouse: You are welcome to park in an unmarked spot or Marriott Theatre spot. Please do NOT park in a spot marked for one of the other businesses. If you park around the back of the building, do NOT park along the yellow curb as you could get towed.

### **More Discounts**

Let them know you are “with the theatre”

- 20% off at Starbucks
- 20% off at the restaurants (not including alcohol)

### **Hotel Amenities:**

Please note that hotel guests always get priority for using these amenities, especially during busy times.

**\*Pool:** An indoor pool and whirlpool (6am-11pm) and outdoor pool (8am-10pm) are here on property.

*Please do not bring food or drink to the pools!*

**\*Fitness Center:** The fitness center is open 24/7.

**\*Hiking and Biking Trails:** The resort is located along the *Des Plaines River Trail* that runs through Lake County. A quick Google search will point you to trail info and maps.

### **\*Golf:**

- Golfing is seasonal during early spring through late fall- weather permitting.
- Same day reservations only; which can be made by calling the golf shop (847) 634-5935. *Please do not arrive without a reservation!*
- Only weekday golf is available
- You, the actor/musician, golf for free. Your guests pay \$25 (cart included).
- Dress Code: collared shirt, no jeans

**\*Sky Fitness Gym Membership:** Sky Fitness, located nearby in Buffalo Grove, is offering a \$85/month membership for our artists while contracted here. Visit [skyfitnesschicago.com](http://skyfitnesschicago.com) to check out what they have to offer. If you would like to sign up for a membership, *please let David know*.

We are happy to have you here! If you have any questions, please don't hesitate to reach out.

David Loranca, *Company Manager*  
Production Office: 847-634-0204  
[David.Loranca@MarriottTheatre.com](mailto:David.Loranca@MarriottTheatre.com)