

12.5.3.D No Eject/Reject Policy

At SLVBHG, we understand the importance of providing a safe and supportive environment for all individuals seeking behavioral health services. Our non-eject/rejection policy is designed to ensure that every individual receives appropriate care and support, regardless of their circumstances or behavior. This policy reflects our commitment to the well-being and dignity of each person we serve.

1. We will not refuse to treat individuals based on individuals:

1. Insurance coverage, lack of insurance coverage, or ability to pay;
2. Clinical acuity level related to the individual's behavioral health condition or conditions, including whether the individual has been certified for short-term treatment or long-term care and treatment pursuant to Article 65 of Title 27, C.R.S.;
3. Readiness to transition out of the Colorado Mental Health Hospital at Pueblo, the Colorado Mental Health Hospital at Fort Logan, or any other mental health institute or licensed facility providing inpatient psychiatric services or acute care hospital providing stabilization because the individual no longer requires inpatient care and treatment;
4. Involvement in the criminal or juvenile justice system;
5. Current involvement in the child welfare system;
6. Co-occurring mental health and substance use disorders, physical disability, or intellectual or developmental disability, irrespective of primary diagnosis, co-occurring conditions, or if an individual requires assistance with activities of daily living or instrumental activities of daily living, as defined in Section 12-270-104(6), C.R.S.;
 - a. Comprehensive community behavioral health providers shall not deny services to individuals who exhibit inappropriate sexual behaviors.
7. Displays of aggressive behavior, or history of aggressive behavior, as a symptom of a diagnosed mental health disorder or substance use disorder;
8. Clinical presentation or behavioral presentation in any previous interaction with a provider;
9. Place of residence; or
10. Disability, age, race, creed, color, sex, sexual orientation, gender identity, gender expression, marital status, national origin, ancestry, or tribal affiliation.

Non-Discrimination: We do not discriminate against individuals based on their mental health condition, behavior, race, ethnicity, gender, sexual orientation, religion, or any other protected characteristic. Everyone is entitled to receive care and support in a respectful and non-discriminatory manner.

2. Individualized Care: We recognize that each individual has unique needs and challenges. Our staff is trained to provide individualized care and treatment plans tailored to the specific needs of each person. We strive to create a supportive and inclusive environment that promotes healing and recovery.

3. Crisis Intervention: In situations where an individual may be experiencing a crisis or exhibiting challenging behavior, our staff is trained in crisis intervention techniques. We prioritize de-escalation, empathy, and understanding to help individuals regain control and find a path to recovery.

4. Collaborative Approach: We believe in a collaborative approach to care. We work closely with individuals, their families, and other healthcare professionals to develop comprehensive treatment plans that address the underlying causes of behavioral health issues. Our goal is to empower individuals to actively participate in their own recovery.

5. Safety and Security: While we prioritize providing a safe and secure environment for all individuals, our non-eject rejection policy ensures that individuals will not be involuntarily discharged or rejected solely based on their behavior or condition. We take proactive measures to manage challenging behaviors and maintain the safety of everyone in our facility.

6. Continuous Support: We strive to provide continuous support throughout an individual's treatment journey. Our staff remains committed to offering ongoing care, even during challenging times. We work diligently to connect individuals with appropriate resources and support systems to promote long-term recovery.

At SLVBHG, our non-eject rejection policy reflects our dedication to the well-being and rights of all individuals seeking behavioral health services. We are committed to creating a compassionate and inclusive environment where everyone can receive the care and support they deserve.