

2025 TELUS Friendly Future Sweepstakes

CONTEST RULES

2025 TELUS Friendly Future Sweepstakes (the “**Contest**”) is being conducted by TELUS Friendly Future Foundation (hereinafter referred to as the “**Contest Sponsor**”), and WestJet, an Alberta partnership, (hereinafter referred to as the “**Prize Supplier**”), and shall be construed and evaluated according to applicable Canadian law. The Contest is open to legal residents of Canada 18 years of age and older. Do not enter the Contest if you are not a legal resident of Canada 18 years of age and older. The Contest is void in whole or in part outside of the jurisdiction(s) expressly listed above and here otherwise prohibited or restricted by law. Entry in this Contest constitutes each entrant’s acceptance of, and agreement to be legally bound by, these Official Rules and Regulations (the “**Rules**”).

1. ELIGIBILITY

- a. To be eligible for this Contest, an individual must be a legal resident of Canada who is 18 years of age and older at the time of entry.
- b. Employees, representatives and agents of Contest Sponsor, the TELUS Friendly Future Foundation Board of Directors, and any other individual(s), involved in the development, production, implementation, administration or fulfillment of the Contest (collectively, the “Contest Administration Parties”), and the household members (whether related or not) and/or the immediate family members of any of the Contest Administration Parties, are not eligible to participate in the Contest. Employees of TELUS Corporation, Prize Supplier and any of their affiliated companies or subsidiaries who reside in Canada, and members of their respective households (whether related or not), are eligible to participate.
- c. The Contest Sponsor reserves the right, in its sole and absolute discretion, to require proof of identity and/or eligibility (in a form acceptable to the Contest Sponsor – including, without limitation, government issued photo identification): (i) for the purposes of verifying an individual’s eligibility to participate in this Contest; (ii) for the purposes of verifying the eligibility and/or legitimacy of any Entry and/or other information entered (or purportedly entered) for the purposes of this Contest; and/or (iii) for any other reason the Contest Sponsor deems necessary, in its sole and absolute discretion, for the purposes of administering this Contest in accordance with the Contest Sponsor’s interpretation of the spirit of these Rules. Failure to provide such proof to the complete satisfaction of the Contest Sponsor within the timeline specified by the Contest Sponsor may result in disqualification of the applicable entrant in the sole and absolute discretion of the Contest Sponsor. All personal and other information requested by and supplied to the Contest Sponsor for the purpose of this Contest must be truthful, complete, accurate and in no way misleading. The Contest Sponsor reserves the right to disqualify any Entry or entrant in its and their sole discretion, should any Entry or entrant at any stage supply untruthful, incomplete, inaccurate, or misleading personal details and/or information.

2. CONTEST PERIOD

The Contest opens at 12:00:01 a.m. Eastern Time (“EST”) on October 27, 2025, and closes at 11:59:59 p.m. EST on December 5, 2025 (the “Contest Period”). All Entries must be received by 11:59:59 p.m. EST on December 5, 2025 (the “Entry Deadline”).

Note: To qualify for the early bird prize, Entry/Entries must be received on or before 11:59 EST on November 12 2025.

3. HOW TO ENTER

There are three (3) ways to enter:

a. Purchase entries online:

- I. **Step 1:** visit TELUS Friendly Future Foundation Sweepstakes website by clicking the following [URL](#) (the "Contest Website") and follow the on-screen prompts.
- II. **Step 2:** Purchase entries as outlined below. Participants can purchase as many tickets as they would like.
 - \$25.00 for 5 entries
 - \$50.00 for 15 entries
 - \$75.00 for 25 entries
 - \$100 for 50 entries

b. Purchase entries using TELUS Reward Points:

Existing TELUS Home Services or Mobility customers with accumulated TELUS Rewards points can gain one (1) contest entry for every 5,000 TELUS Rewards points redeemed through a Rewards catalogue order between October 27, 2025, and December 5, 2025, up to a maximum of 25,000 points (or 5 entries) per customer.

All ticket donations or TELUS Rewards point redemptions are non-refundable. Tax receipt will not be provided.

c. No Purchase necessary:

There is no purchase necessary to participate in the Contest. To obtain an Entry in the Contest without purchasing entries or redeeming TELUS Rewards points, you can enter in one of the following manners:

a. Social Media

Follow TELUS Friendly Future Foundation social media accounts and submit a screenshot to events@friendlyfuture.com before the Contest Period closing date.

Accounts followed must include:

- X: <https://www.twitter.com/FriendlyFuture>
- Instagram: <https://www.instagram.com/friendlyfuturefoundation/>
- LinkedIn: <https://www.linkedin.com/company/friendly-future-foundation>
- Facebook: <https://www.facebook.com/friendlyfuturefoundation>
- YouTube: <https://www.youtube.com/channel/UCbwnbPdsNSheyQoM2el4fKw>
- Darren Entwistle (TELUS CEO) Instagram: https://instagram.com/darren_entwistle/

NOTE: Entrant must be following all accounts at time of the Contest Period closing to receive 1 Entry.

Submissions must contain the following information: (i) name of the contest, (ii) your name, (iii) your handles, (iv) daytime phone number, (v) your email address vi) screenshot that you are following those accounts

b. Essay

To obtain five (5) entries without purchase, entrants must legibly hand-print their complete name, street address, city, province, postal code, phone number, a valid email address, and a unique, original one hundred (500) word handwritten essay on *"How does the TELUS Friendly Future Foundation contribute to their communities, and why is it important for organizations to give back"*

To be eligible, your submitted essays must: (i) be received in a separate, single hand-addressed, stamped envelope bearing sufficient Canadian postage and mailed to ATTN: TELUS Friendly Future Foundation Sweepstakes 2025 at: TELUS Harbour 25 York Street, Floor 30, Toronto ON, M5J 2V5 (the "Request") (i.e. multiple essays in the same envelope will be void); and (ii) be post-marked during the Contest Period and received prior to the Entry Deadlines (as defined in these Rules). There is a maximum limit of ten (10) mailed entries per entrant allowed during the Contest Period. Each valid mailed entry will be awarded five (5) entries into the random draw, for a total possible maximum of fifty (50) entries. All mailed-in entries must each be unique and original. Duplicate entries received from the same entrant will be disqualified.

4. ADDITIONAL RULES

If it is discovered by the Contest Sponsor (using any evidence or other information made available to or otherwise discovered by the Contest Sponsor) that any person has attempted to use multiple names, multiple identities, multiple email addresses, any automated, macro, script, robotic or other system(s) or program(s) and/or any other means not in keeping with the Contest Sponsor's interpretation of the spirit of these Rules to enter or otherwise participate in or to disrupt this Contest; then he/she may be disqualified from the Contest in the sole and absolute discretion of the Contest Sponsor (and, if disqualified, will have his/her Entry/Entries deemed null and void).

The Contest Parties and each of their respective agents, employees, directors, successors, and assigns (collectively, the "**Released Parties**") are not responsible for, and accept no liability whatsoever in relation to, any late, lost, misdirected, delayed, incomplete or incompatible Entries and/or other information (all of which is void).

In the event of a dispute as to the identity of the person entering the sweepstakes, the Contest Sponsor reserves the right, in its sole and absolute discretion, to deem the entrant to be the authorized account holder of the e-mail address associated with the Entry. For the purpose of these Rules, "authorized account holder" of an e-mail address is defined as the natural person who is assigned to an e-mail address by an Internet access provider, on-line service provider, or other organization responsible for assigning e-mail addresses for the domain associated with the submitted e-mail address. An entrant may be required to provide the Contest Sponsor with proof that the entrant is the authorized account holder of a particular e-mail address associated with the applicable Entry.

5. THE PRIZE

There are five (5) prizes available to be won (the "Prize") consisting of:

1. **One (1) Grand Prize - One winner will receive** the following:

Five (5) night all-inclusive vacation for four (4) people:

- One (1) roundtrip flight for four (4) guests from any Canadian WestJet destination to Costa Rica on a regularly scheduled and marketed WestJet flight. No cash value, fees, taxes, surcharges included, blackout dates and other restrictions apply – **see Schedule A.**
- Five nights, all-inclusive stay at the Planet Hollywood Costa Rica, An Autograph Collection All-Inclusive Resort for four (4) people – **see Schedule A.**
- \$2,000 prepaid gift card

2. **One (1) Early Bird Prize - One winner will receive the following:**

- One (1) roundtrip flight for two (2) guests to any regularly scheduled and marketed WestJet destination in economy cabin. No cash value, fees, taxes, surcharges included, blackout dates and other restrictions apply – **see Schedule A.**

3. **Three (3) Secondary Prizes – Three (3) winners will each receive the following:**

- \$1,000 prepaid gift card

Prizes must be accepted as awarded, are not transferable and cannot be exchanged with Contest Sponsor for cash. If the winner is unable to accept the Prize for any reason, the Prize will be forfeited and no substitute prize will be provided. No telephone contact or correspondence will be entered into except with the winning entrant. Contest Sponsor reserves the right to substitute the prize which is, in their sole opinion, a prize of equivalent value and/or to terminate or withdraw this contest at any time. The chances of winning are dependent upon the total number of eligible entries received.

Without limiting the generality of the foregoing, the following general conditions apply to the Prize:

Prizes must be accepted as awarded and are not transferable, assignable and/or convertible to cash (except as may be specifically permitted by Contest Sponsor in its sole and absolute discretion); (ii) no substitutions are permitted except at Contest Sponsor's option; (iii) the costs of everything not expressly and specifically stated above as included in the Prize are the sole and absolute responsibility of the confirmed winner; (iv) if the

confirmed winner does not utilize any part(s) of the Prize, then any such part(s) not utilized may, in the sole and absolute discretion of the Contest Sponsor, be forfeited in their entirety and, if forfeited, nothing will be substituted in their place; (v) Contest Sponsor reserves the right at any time to: (a) place reasonable restrictions on the availability or use of the Prize or any component thereof; and/or (b) substitute the Prize or a component thereof for any reason with a prize or prize component(s) of equal or greater retail value, including, without limitation, but solely at the Contest Sponsor's sole discretion, a cash award; and (vi) by accepting the Prize, the confirmed winner agrees to waive all recourse against the Contest Sponsor and all of the other Released Parties if the Prize or a component thereof does not prove satisfactory, either in whole or in part. **Additional Prize conditions, if any, provided by the Prize Supplier are included below in Schedule "A" to these Rules.**

The Released Parties are not responsible for any delay, postponement, suspension, rescheduling or cancellation, for any reason, of any aspect of the Prize. No compensation whatsoever will be provided to the confirmed winner or any other person or entity in the event of such delay, cancellation or other event contemplated herein.

None of the Released Parties makes any representation or offers any warranty, express or implied, as to the quality or fitness of the Prize awarded in connection with the Contest. To the fullest extent permitted by applicable law, the confirmed winner understands and acknowledges that he or she may not seek reimbursement or pursue any legal or equitable remedy from either the Contest Sponsor or any of the other Released Parties should the Prize fail to be fit for its purpose or is in any way unsatisfactory. For greater certainty and the avoidance of any doubt, by accepting the Prize, the confirmed winner agrees to waive all recourse against the Contest Sponsor and all of the other Released Parties if the Prize or a component thereof does not prove satisfactory, either in whole or in part.

6. ELIGIBLE WINNER SELECTION

One (1) eligible winner per prize shall be selected as follows:

- a. The odds of being selected as the potential winner are dependent upon the number of eligible Entries submitted and received in accordance with these Rules. On December 12, 2025, at approximately 11:00 am EST at 25 York Street, Floor 30, Toronto ON, M5J 2V5 (the "Draw Date") will be completed by a TELUS Friendly Future Foundation representative, and a data pull for all eligible Entries will be completed and Five (5) potential winners will be selected by a random draw from all eligible Entries submitted and received in accordance with these Rules. Limit of one (1) Prize will be awarded per email, per person and per household for the duration of the Contest. Odds of winning depend on the total number of entries received.
- b. Following the Draw Date, the Contest Sponsor or its designated representatives will make no less than two (2) attempts to contact the eligible winner by phone and/or email, during the three (3) day period (the "Contact Period") immediately following the Draw Date. Upon notification, the eligible winner must respond by telephone and/or email to the contact provided in the notification, and the eligible winner's response must be received by the Contest Sponsor by no later than 5:00 p.m. EST on the required return date stipulated in such notification. If the potential winner does not respond in accordance with these Rules, he/she may be disqualified, at the sole and absolute discretion of the Contest Sponsor, in which event he/she will not receive the Prize and another potential winner may be selected from the remaining eligible Entries, in the Contest Sponsor's sole discretion, whom the Contest Sponsor or its representatives will attempt to contact, and who must respond or will be subject to disqualification, in the same manner (adjusting timeframes, including the Contact Period, accordingly). Neither the Contest Sponsor, nor any of the other Released Parties are responsible for the failure for any reason whatsoever of the eligible winner to receive notification or for the Contest Sponsor to receive the eligible winner's response.
- c. Before being declared as the confirmed winner, the Potential Winner will be required to fill out a Release and be required to answer, without assistance of any kind, whether mechanical or otherwise, a uniquely generated mathematical skill-testing question ("STQ") administered online. If the Potential Winner has answered the STQ correctly, they must then complete and accept the Sponsor's Declaration and Release form (the "Release Form") in order to be declared a winner. In the event that an eligible person whose Ballot is selected does not correctly answer the mathematical STQ, fails to submit their answer within the

allotted time period, or declines to accept the Release Form, he/she will be disqualified, the Prize to which he/she may otherwise have been entitled will be forfeited by him/her and a replacement entrant will be selected at random, without any liability to the Released Parties (as defined hereafter) whatsoever. Without limiting the generality of the foregoing, the Contest Sponsor reserves the right, in its sole and absolute discretion, to administer an alternate test of skill as it deems appropriate based on the circumstances and/or to comply with applicable law. No individual will be declared a winner until the Contest Sponsor officially confirms s/he as the winner in accordance with the Rules.

- d. By completing and returning the Release Form, and accepting a Prize, the Prize winner: (i) confirms compliance with these Rules; (ii) acknowledges that the Prize must be accepted as awarded and cannot be substituted or transferred and has no cash surrender value; (iii) releases the Sponsor, its affiliated and related companies, advertising and promotional agencies, contest partners (namely WestJet Group of Companies), the independent contest organization and their respective shareholders, directors, officers, employees and agents (the Released Parties) from and against all liability in connection with the Contest and the awarding and use or misuse of the Prize; and (iv) consents to the use of his/her name, address (city and province) and/or likeness (including photographs of the Prize winner), without further remuneration, in connection with any publicity carried out by or on behalf of the Sponsor and/or WestJet Group of Companies, which publicity shall be at Sponsor's sole discretion, and may be in any media whatsoever, with respect to this Contest, unless prohibited by law.
- e. Potential Winners and/or Prize winners agree to cooperate in any investigations by the Sponsor to confirm his/her eligibility and to help ensure that the use of such Potential Winner and/or Prize winner in advertising or publicity for the Contest will not bring the Sponsor into public disrepute, contempt, scandal or ridicule or reflect unfavourably on the Contest or the Sponsor, as determined by the Sponsor in its sole discretion. No correspondence will be entered into except with each Potential Winner, and all Entries become property of the Sponsor upon submission. If for any reason a Prize is returned as undeliverable for any reason whatsoever, the Prize winner will have forfeited his/her right to receive the Prize.
- f. Please allow approximately 1 to 2 weeks for delivery of the prize confirmation letter from the end of the Contest Period. Prize confirmation letter will be delivered by courier. If an incorrect address is provided the Sponsor will not take liability for the returned Prize confirmation letter.

7. RELEASE

- a. The confirmed winner will be required to execute a legal agreement and release ("Release") that confirms winner's:
 - eligibility for the Contest and compliance with these Rules;
 - acceptance of the Prize as offered;
 - release of the Contest Sponsor, Prize Supplier and all of the other Released Parties from any and all liability for any loss, harm, damages, cost or expense arising out of participation in this Contest, participation in any Contest-related activity or the acceptance, use, or misuse of the Prize or any portion thereof, including but not limited to costs, injuries, losses related to personal injuries, death, damage to, loss or destruction of property, rights of publicity or privacy, defamation, or portrayal in a false light, or from any and all claims of third parties arising there from; and
 - grant to the Contest Sponsor and the Prize Supplier of the unrestricted right, in the Contest Sponsor's individual discretion, to produce, reproduce, publish, broadcast, communicate by telecommunication, exhibit, distribute, adapt and otherwise use or re-use the winner's name, photograph, likeness, voice and biography, in any and all media now known or hereafter devised, in connection with the Contest and the promotion and exploitation thereof.
- b. The executed Release must be returned within five (5) business days of the verification as a winner or the selected potential winner may, in the sole discretion of the Contest Sponsor, be disqualified and the Prize be forfeited.

The Released Parties will not be liable for: (i) any failure of any website or any platform during the Contest; (ii) any technical malfunction or other problems of any nature whatsoever, including, without limitation, those relating to the telephone network or lines, computer on-line systems, mobile devices, servers, access providers, computer equipment or software; (iii) the failure of any Entry, and/or other information to be received, captured, recorded or work properly for any reason whatsoever, including, but not limited to, technical problems or traffic congestion on the internet or at any website; (iv) any injury or damage to a participant's or any other person's computer or other device related to or resulting from participating in the Contest; (v) any lost, stolen, delayed, illegible, damaged, misdirected, late or destroyed Entries; (vi) anyone being incorrectly and/or mistakenly identified as a recipient or eligible recipient; and/or (vii) any combination of the above.

8. INDEMNIFICATION BY ENTRANT

By entering this Contest, each entrant releases and holds each of the Released Parties harmless from any and all liability for any injuries, loss or damage of any kind to the entrant, Released Party or any other person or entity, including, without limitation, personal injury, death, or property damage, resulting in whole or in part, directly or indirectly, from acceptance, possession, use or misuse of any Prize, participation in this Contest, any breach of these Rules, or in any Prize-related activity. Each entrant agrees to fully indemnify the Released Parties from any and all claims by third parties relating to the Contest, without limitation.

9. LIMITATION OF LIABILITY

- a. The Released Parties assume no responsibility or liability whatsoever for lost, late, misdirected or incomplete Entries, Requests, Donations, notifications, responses, replies to requests or any Release, or for any telephone, hardware, software or technical malfunctions that may occur, including but not limited to malfunctions that may affect the transmission or non-transmission of an Entry. The Released Parties are not responsible for any incorrect or inaccurate information, whether caused by any of the equipment or programming associated with or utilized in the Contest or by any technical or human error which may occur in the administration of the Contest. The Released Parties assume no responsibility for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorized access to, or alteration of, Entries, Requests, Donations and/or other information. The Released Parties are not responsible for any problems, failures or technical malfunction of any telephone network or lines on account of technical problems or otherwise. The Released Parties are not responsible for anyone being incorrectly and/or mistakenly identified as a winner or eligible winner.
- b. The Released Parties are not responsible for any injury or damage caused to any entrant, person or entity relating to or resulting from participating or attempting to participate in the Contest. Entrant assumes liability for injuries caused or claimed to be caused by participating in the Contest, or by the acceptance, possession, use of, or failure to receive the Prize or any portion thereof. The Released Parties assume no responsibility or liability in the event that the Contest cannot be conducted as planned for any reason, including those reasons beyond the control of the Contest Sponsor, such as infection by tampering, unauthorized intervention, fraud, technical failures, or corruption of the administration, security, fairness, integrity or proper conduct of this Contest.

10. CONDUCT

By entering this Contest, each entrant agrees to be bound by these Rules, which will be posted at friendlyfuture.com/sweepstakes throughout the Contest Period. Each entrant further agrees to be bound by the decisions of the Contest Sponsor, which shall be final and binding without right of appeal in all respects. The Contest Sponsor reserves the right, in its sole discretion, to disqualify any entrant found to be: (i) violating the Rules; (ii) tampering or attempting to tamper with the entry process or the operation of the Contest; and/or (iii) acting in an unsportsmanlike or disruptive manner, or with intent to annoy, abuse, threaten or harass any other person.

ANYONE DEEMED BY THE CONTEST SPONSOR TO BE IN VIOLATION OF THE CONTEST SPONSOR'S INTERPRETATION OF THE SPIRIT OF THESE RULES FOR ANY REASON IS SUBJECT TO DISQUALIFICATION IN THE SOLE AND ABSOLUTE DISCRETION OF THE CONTEST SPONSOR AT ANY TIME.

CAUTION: ANY ATTEMPT TO DELIBERATELY DAMAGE ANY WEBSITE RELATED TO THE CONTEST OR UNDERMINE THE LEGITIMATE OPERATION OF THE CONTEST MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS. SHOULD SUCH AN ATTEMPT BE MADE, CONTEST SPONSOR RESERVES THE RIGHT TO SEEK REMEDIES AND DAMAGES TO THE FULLEST EXTENT PERMITTED BY LAW.

11. PRIVACY & USE OF PERSONAL INFORMATION

By participating in the Contest, the entrant:

- a. grants to the Contest Sponsor the right to use his/her name, mailing address, telephone number, and email address (the “**Personal Information**”) for the purpose of administering the Contest, including, but not limited to, contacting the eligible winner; and
- b. acknowledges that the Contest Sponsor may disclose his/her Personal Information to third-party agents, fulfillment partners, and service providers of any of the Contest Sponsor in connection with any of the activities listed in (a) above.

The Contest Sponsor and any third-party agents of the Contest Sponsor will use the entrant's Personal Information only for identified purposes and protect the entrant's Personal Information in a manner that is consistent with TELUS Friendly Future Foundation's Privacy Policy available at: www.friendlyfuture.com Entrants agree to TELUS Friendly Future Foundation's use of the entrants' personal information that may include contacting you regarding limited time offers, promotional offers, surveys and/or other Foundation initiatives. This section does not limit any other consent(s) that an individual may provide the Contest Sponsor or others in relation to the collection, use and/or disclosure of their Personal Information.

12. INTELLECTUAL PROPERTY

All intellectual property, including but not limited to trademarks, trade names, logos, designs, promotional materials, web pages, source code, drawings, illustrations, slogans, and representations are owned by the Contest Sponsors/Suppliers and/or their affiliates. All rights are reserved. Unauthorized copying or use of any copyrighted material or intellectual property without the express written consent of its owner is strictly prohibited.

13. TERMINATION AND AMENDMENTS

The Contest Sponsor reserves the right, to withdraw, amend or suspend this Contest (or to amend these Rules) in any way, in the event of any cause beyond the reasonable control of the Contest Sponsor that interferes with the proper conduct of this Contest as contemplated by these Rules, including, without limitation, any error, problem, computer virus, bugs, tampering, unauthorized intervention, fraud or failure of any kind whatsoever.

Further, the Contest Sponsor reserves the right to cancel, amend or suspend this Contest, or to amend these Rules, in any way without prior notice or obligation, in the event of any accident, printing, administrative, or other error of any kind, or for any other reason whatsoever.

Further, the Contest Sponsor reserves the right to adjust any of the dates, timeframes and/or other Contest mechanics stipulated in these Rules, to the extent deemed necessary by the Contest Sponsor, for purposes of verifying compliance by any entrant, Entry, Request, Donation and/or other information with these Rules, or as a result of any technical or other problems, or in light of any other circumstances which, in the opinion of the

Contest Sponsor, in its sole and absolute discretion, affect the proper administration of the Contest as contemplated in these Rules, or for any other reason.

14. GOVERNING LAW

To the fullest extent permitted by applicable law, all issues and questions concerning the construction, validity, interpretation and enforceability of these Rules or the rights and obligations of participants, Contest Sponsor or any of the other the Released Parties in connection with the Contest shall be governed by and construed in accordance with the domestic laws of the Province of Ontario and the federal laws of Canada applicable therein, without giving effect to any choice of law or conflict of law rules or provisions that would cause the application of any other jurisdiction's laws. The parties hereby consent to the exclusive jurisdiction and venue of the courts located in Ontario in any action to enforce (or otherwise relating to) these Rules or relating to this Contest. For any matters which are not subject to arbitration as set forth in the Rules and/or in connection with the entering of any judgment on an arbitration award in connection with these Rules and/or the Contest, the parties irrevocably submit and consent to the exclusive jurisdiction and venue of the provincial and federal courts located in or closest to the City of Toronto in the Province of Ontario. The parties agree not to raise the defense of forum non conveniens. This Contest is subject to all applicable federal, provincial and municipal laws. **SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES; THEREFORE, SUCH EXCLUSIONS MAY NOT APPLY TO YOU.**

15. LANGUAGE

In the event of any discrepancy or inconsistency between the terms and conditions of these English Rules and disclosures or other statements contained in any Contest-related materials, including, but not limited to the French version of these Rules (if available), television, print or online advertising and/or any instructions or interpretations of these Rules given by any representative of the Contest Sponsor, the terms and conditions of these English Rules shall prevail, govern and control to the fullest extent permitted by law.

16. GENERAL

The invalidity or unenforceability of any provision of these Rules shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Rules shall otherwise remain in effect and shall be construed in accordance with the terms as if the invalid or illegal provision were not contained herein.

ADDITIONAL PRIZE CONDITIONS: SCHEDULE A

GRAND PRIZE - TOTAL VALUE OF \$22,400:

The Grand Prize includes the following:

WestJet Prize Conditions

- I. **Flight portion of Grand Prize - estimated value \$10,000:** One (1) roundtrip flight for four (4) guests from any Canadian WestJet destination to Costa Rica on a regularly scheduled and marketed WestJet flight, and is subject to the following conditions (as specified by WestJet):

- 1) The Prize is valid on any regularly scheduled WestJet marketed and operated flight. The Prize does not include optional fees such as checked baggage or cabin upgrades. ***Please book early to maximize your options.
- 2) The Prize is limited and subject to promotional space, availability of eligible fare options and flight schedule. Not all flights have promotional space. The Prize is not valid for redemption on flights operated by codeshare partners, charters, or any interline flights.
- 3) All guests must travel together on the same itinerary, dates and flights.
- 4) Flights must be roundtrip to and from the same locations.
- 5) The Prize cannot be used on some dates, including statutory holidays and peak travel dates.
- 6) All bookings and travel must be completed by **January 15 2027**.
- 7) The Prize cannot be extended. Additionally, changes to travel dates or guest names are not permitted once a booking has been confirmed.
- 8) Bookings made through the Prize are not eligible for paid upgrades, except where the option to pay for an upgrade is available when checking in for the flight 24 hours prior to departure.
- 9) This Prize will become null and void if travel is cancelled once a booking is confirmed. Cancellations are subject to a cancellation fee and are not eligible for a refund.
- 10) The individual booking the Prize must be over the age of majority in their province.
- 11) The Prize must be taken as offered and is not redeemable for cash.
- 12) The Prize cannot be sold. In the event that it has been sold, the Prize will become void, and any bookings made with it will be cancelled immediately without notice or reimbursement. WestJet does not handle the payment, guarantee transactions, or buyer protection or seller certification, nor will WestJet be liable for the loss of funds resulting from a fraudulent transaction.
- 13) Guests travelling on the Prize are not entitled to compensation amounts provided under passenger rights regimes. By redeeming this voucher, all guests travelling agree to release, and waive all claims against, WestJet relating to any and all liability, damage, or compensation entitlement arising under Canada's Air Passenger Protection Regulations.
- 14) WestJet and the other Released Parties are not responsible for lost or mishandled vouchers. Once a voucher has been delivered to you, you are directly responsible for it.

Royalton Hotels & Resorts Terms and Conditions

- I. **Accommodation Portion of Grand Prize, estimated value of \$10,400** - Five (5) nights, all-inclusive stay at the Planet Hollywood Costa Rica, An Autograph Collection All-Inclusive Resort for four (4) people and NEXUS transportation vouchers, and is subject to the following conditions (as specified by Royalton Hotels & Resorts):
 - Booking and travel must be booked and used by the expiry date – January 15, 2027.
 - The gift certificate can be redeemed for complimentary standard accommodations within the specified travel periods at the Planet Hollywood Costa Rica, An Autograph Collection All-Inclusive Resort.
 - Blackout dates apply. Easter Week, Presidents Week, Thanksgiving, Christmas and New Years Week, Spring Break (Feb) and March Break.
 - Includes All Inclusive meal plan and hotel room and taxes.
 - The following are not included in your stay:
 - Airfare
 - Transfers between the airport and hotel
 - Medical, baggage and cancellation insurance

- Items of personal nature
- Gratuities
- Fees and taxes for extracurricular activities and excursions that are not included in the standard accommodation.
- Accommodation is subject to space and availability at time of booking.
- To reserve your complimentary stay, you must send an email to the indicated contact, a signed copy of this gift certificate, your official identification, at least 45 days prior to the arrival date. The original certificate and official identification must be presented upon check in at the hotel.
- Early check in is available upon request and check out is at 12:00pm.
- Additional suppliant applies for late departures.
- This gift certificate is non-transferable.
- This gift certificate has no cash value and is not redeemable for cash.
- This gift certificate expires on the date specified.
- Any unused portion of this gift certificate cannot be carried forward and will be forfeited.
- Not valid with any other promotions.
- Each traveler must possess valid travel documentation.
- Gift Certificate is not replaceable if lost, damaged, stolen or expired and is void if altered, photocopied or reproduced.
- Terms & Conditions can change anytime without notice.
- Other restrictions may apply. Please contact us for more information.

The Hotel Voucher has an estimated potential retail value of \$10,000.00 CAD. Under no circumstance whatsoever will any difference between the actual and approximate retail values be awarded.

Transportation voucher:

The Nexus Transportation Voucher has an estimated potential retail value of \$400 CAD. Under no circumstance whatsoever will any difference between the actual and approximate retail values be awarded.

Grand Prize Prepaid Gift Card: Value of \$2000

EARLY BIRD PRIZE - TOTAL VALUE OF \$5000:

The Early Bird Prize includes the following:

WestJet Prize Conditions

- II. **Early Bird Prize - estimated value of \$5000** - One (1) roundtrip flight for two (2) guests to any regularly scheduled and marketed WestJet destination in economy cabin, and is subject to the following conditions (as specified by WestJet) :
- 1) The Prize is valid on any regularly scheduled WestJet marketed and operated flight. The Prize does not include optional fees such as checked baggage or cabin upgrades. ***Please book early to maximize your options.
 - 2) The Prize is limited and subject to promotional space, availability of eligible fare options and flight schedule. Not all flights have promotional space. The Prize is not valid for redemption on flights operated by codeshare partners, charters, or any interline flights.
 - 3) All guests must travel together on the same itinerary, dates and flights.
 - 4) Flights must be roundtrip to and from the same locations.
 - 5) The Prize cannot be used on some dates, including statutory holidays and peak travel dates.
 - 6) All bookings and travel must be completed by **January 15, 2027**.
 - 7) The Prize cannot be extended. Additionally, changes to travel dates or guest names are not permitted once a booking has been confirmed.

- 8) Bookings made through the Prize are not eligible for paid upgrades, except where the option to pay for an upgrade is available when checking in for the flight 24 hours prior to departure.
- 9) This Prize will become null and void if travel is cancelled once a booking is confirmed. Cancellations are subject to a cancellation fee and are not eligible for a refund.
- 10) The individual booking the Prize must be over the age of majority in their province.
- 11) The Prize must be taken as offered and is not redeemable for cash.
- 12) The Prize cannot be sold. In the event that it has been sold, the Prize will become void, and any bookings made with it will be cancelled immediately without notice or reimbursement. WestJet does not handle the payment, guarantee transactions, or buyer protection or seller certification, nor will WestJet be liable for the loss of funds resulting from a fraudulent transaction.
- 13) Guests travelling on the Prize are not entitled to compensation amounts provided under passenger rights regimes. By redeeming this voucher, all guests travelling agree to release, and waive all claims against, WestJet relating to any and all liability, damage, or compensation entitlement arising under Canada's Air Passenger Protection Regulations.
- 14) WestJet and the other Released Parties are not responsible for lost or mishandled vouchers. Once a voucher has been delivered to you, you are directly responsible for it.

Without limiting the foregoing, the following additional terms and conditions also apply to the WestJet Prizes (flight voucher for 4 for Grand Prize and flight voucher for 2 for Early Bird Prize):

- The confirmed winner and his/her guest are responsible for transportation to and from the gateway airport and all other expenses not expressly stated as included herein.
- Transportation is subject to availability, blackout periods, government restrictions and regulations, airline, airport or other transportation restrictions and regulations. The winner and his/her guest are responsible for all expenses other than those mentioned above as included including, but not limited to, other transportation, attractions, merchandise, souvenirs, travel insurance, travel visas and all other personal expenses of any kind. None of the Released Parties are responsible for, nor accept any liability whatsoever in relation to, any delay, postponement, suspension, rescheduling or cancellation, for any reason, of any flight(s) and neither the winner nor any other person or entity will be compensated in the event of such delay, cancellation or other event described herein. Other restrictions may apply.
- The Prize is non-transferable and without limiting the foregoing, the Prize may not be sold or traded, the Prize must be taken as offered and cannot be substituted, redeemed or exchanged for cash, credit or alternative prizes, except in the Prize Suppliers sole discretion. WestJet reserves the right to substitute the Prize with a prize of equal or greater value. No credit or reimbursement will be provided if the Prize is not utilized in full. The Prize cannot be combined with any other promotional offer or offers provided by WestJet.
- The Prize is subject to all of the terms and conditions as stated by WestJet and will be delivered to the confirmed winner directly from the Contest Sponsor to the address/email address provided after the potential winner has been successfully contacted and notified of his/her Prize and has fully complied with the Rules (as determined by the Contest Sponsor in its sole and absolute discretion). Shipped Prizes shall not be insured and neither Contest Sponsor nor any of the other Released Parties shall assume any liability whatsoever for a lost, damaged, or misdirected element of the Prize. All bookings/confirmations must be made through the Contest Sponsor's designated representatives or as the Contest Sponsor may otherwise direct.
- The confirmed winner's guest must: (a) be of the legal age of majority in his/her jurisdiction of residence (or have the consent of his/her parent/legal guardian to accompany the winner if the guest is under the legal age of majority in his/her jurisdiction of residence); and (b) sign (and have his/her parent/legal guardian sign if the guest is under the legal age of majority in his/her jurisdiction of residence) and return the Contest Sponsor's release (by the date indicated on the release form) indicating that he/she waives all recourse

against the Contest Sponsor and all of the other Released Parties relating to his/her participation in the Prize (including, without limitation, any travel related thereto).

- It is strongly recommended and encouraged by the Contest Sponsor that the confirmed winner and his/her guest obtain sufficient personal travel and medical insurance prior to departure. Transportation is subject to availability, blackout periods, government restrictions and regulations, airline, airport or other transportation restrictions and regulations.

The WestJet Flight Prizes have a combined estimated potential retail value of \$15,000.00 CAD – although the actual value will depend on the destination chosen and time of booking from originating city. Under no circumstance whatsoever will any difference between the actual and approximate retail values be awarded.

SECONDARY PRIZES - TOTAL VALUE OF \$3000:

- Three (3) \$1000 pre-paid Gift Cards (or \$1000 per each of 3 winners)