

AUTOMATIC PAYMENT

Please review and fill in the fields with the corresponding information.

United States Costumer Information

USA Customer Name: _____
USA Phone Number: _____
E-mail: _____

Honduras Costumer Information

HN Customer Name: _____
HN Account Number: _____

Credit Card Information

Credit Card Type: ☐ Visa ☐ MasterCard ☐ Discover ☐ American Express

Credit Card Number: _____

Expiration Date: _____

Security Code: _____

◆ Visa, MasterCard y Discover:
3 digits on the back of the Credit Card
◆ American Express: **4 digits on the front of the Credit Card**

Recurrent Payment Information (Choose an option)

- ☐ I wish to pay the total dollar amount due for the Claro Honduras account on a monthly basis.
- ☐ I wish to pay the amount of \$_____ dollars to the Claro Honduras account on a monthly basis.

Claro Enterprise Solutions, LLC will determine the payment date. If you prefer to set the date, please note the payment day as _____, which must be between the 1st and 28th of each month.

I authorize **Claro Enterprise Solutions, LLC** to enroll me in the **Automatic Payment** program. I agree to comply with the Terms and Conditions governing this program, which can be found at the bottom of this form, as well as the Terms and Conditions governing the **Claro en LíneaSM** service, which are provided by clicking on [Terms and Conditions](#).

Customer Signature

Date

Terms and Conditions of the Automatic Payment**Suscriptions**

1. The **Automatic Payment** is available exclusively for United States customers who are enrolled to the **Claro en LíneaSM** service and who have one of the following credit cards: Visa, MasterCard, Discover y American Express.
2. The customer will be enrolled to the **Automatic Payment** only after their subscription form is received by **Claro Enterprise Solutions, LLC**, properly completed and signed by the credit card holder.
3. This service has no subscription fee or monthly rent. However, if the payment is equal to or greater than \$100.00 dollars and is for paying a single account with Claro Honduras, this commission will not be charged. Payments equal to or less than \$2.00 dollars will not be processed.
4. The customer may sponsor more than one account in Claro Honduras using one or more credit cards.

Payments

5. **Claro Enterprise Solutions, LLC** will determine the charge date based on the due date of the Claro Honduras account. If the customer decides to choose the charge date, they may do so if the date falls between the 1st and the 28th of each month. If this date coincides with a holiday in the United States, Saturday, or Sunday, the charge will be made on the next business day.
6. The customer has the option to make additional payments using the available payment methods, which include paying on line at www.telmxusa.com or by calling our Customer Service Center at **1-800-245-1591**, available 24 hours a day, every day of the year.
7. The payment will be applied to the Claro Honduras within 24 hours of receipt by **Claro Enterprise Solutions**.
8. Credit card payments that are declined and/or cannot be processed by **Claro Enterprise Solutions** will not be processed. If the payment has already been applied to the Claro Honduras Account, a corresponding adjustment will be requested from Claro.

Modification and Cancellation

9. The customer has the option to modify or cancel the enrollment to the **Automatic Payment** without incurring penalties, as long as they notify us at least three business days in advance of the scheduled payment date. To make this request, please contact our Customer Service Center at **1-800-245-1591**, available 24 hours a day, every day of the year, and provide the following information by email to customerservicehonduras@usclaro.com: Name and Last Name, Phone Number in the United States, Account Number in Honduras, the last 4 digits of the credit card registered for the service, and the reason for the modification of cancellation.