

Onsite Visits

BARTLETT

— INSTRUMENT COMPANY —

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Virtual Training Package

Remote Online Training

Perfect for remote teams who want comprehensive training without travel costs

- ✓ Up to 2 hours live instruction
- ✓ Up to 2 controllers coverage
- ✓ Screen sharing & real-time Q&A
- ✓ No travel costs required
- ✓ Core functions overview

OnSite StartUp ≤ 2 hrs travel

Local

Local Installation Service

Most popular choice for local installations with hands-on verification

- ✓ Up to 2 hours hands-on work
- ✓ 1-2 controllers commissioning
- ✓ Output staging verification
- ✓ Equipment signal testing
- ✓ Qualified electrician required

OnSite StartUp Extended ≤ 2 hrs travel

Extended

Extended Local Service

Extended support ideal for complex multi-zone growing operations

- ✓ 4 hours extended support
- ✓ Up to 4 controllers coverage
- ✓ Complete staging checks
- ✓ Perfect for multi-zone setups
- ✓ Short travel radius coverage

OnSite StartUp ≤ 5 hrs travel

Regional

Regional Installation Service

Regional service with comprehensive integration and team training

- ✓ 4 hours onsite work
- ✓ Up to 4 controllers
- ✓ Equipment integration verification
- ✓ Fine-tune staging systems
- ✓ Team operational coaching

OnSite StartUp ≥ 6 hrs travel

Long Distance

Long Distance Service

Complete solution including cloud oversight for distant facilities

- ✓ 4 hours comprehensive service
- ✓ Up to 4 controllers
- ✓ Headgrower account creation
- ✓ Cloud-based oversight setup
- ✓ Electrician required throughout

Pre-Install & Start-Up ≥ 6 hrs travel

Premium

Premium Two-Day Service

Premium two-day service for large-scale and complex installations

- ✓ 2-day service (12 hours total)
- ✓ Up to 4 controllers
- ✓ Electrician required throughout
- ✓ Complex/large-scale projects
- ✓ Follow-up support

All packages include detailed documentation and 30-day email support. Qualified electrician presence required for all onsite services.