

# BIG 5 PUMPS



**PREVENTATIVE MAINTENANCE PROGRAM**



# THE “PANHANDLE PRO”

(SILVER PROGRAM TIER)

**FOCUS: STRUCTURAL INTEGRITY, ELECTRICAL & MECHANICAL RELIABILITY AND COMPONENT INTEGRITY.**

## SPRING PRE-WATERING SEASON SERVICE:

- **PANEL & TOWER BOX CLEAN-OUT:**

BLOW/AIR OUT PANEL BOX & TOWER BOXES, CLEARING OUT DUST AND DEBRIS ON THE INTERNAL ELECTRICAL COMPONENTS. CHECK COMPONENT AND WIRING INTEGRITY.

**PRICING: \$20 PER PANEL/TOWER BOX**

- **TOWER/DRIVETRAIN SERVICE:**

DRAIN WATER/CONDENSATION FROM ALL GEARBOXES, TOP OFF WITH GENUINE VALLEY LUBRICANT (IF NECESSARY). INSPECT U-JOINT INTEGRITY AND REPLACE BROKEN COUPLERS IF NECESSARY. CHECK TIRE PSI. ENSURE PROPER ALIGNMENT AND MICROSWITCH FUNCTIONALITY. INSPECT BOOTS AND CLAMPS FOR LEAKS.

**PRICING: \$50 PER TOWER**

- **PIVOT POINT SERVICE:**

INSPECT GASKET INTEGRITY ON RISER PIPE AND PIVOT FLEX (TOP ELBOW), INSPECT BOTTOM ELBOW DRAIN. ENSURE PANEL ENCLOSURE INTEGRITY AND COMPONENTS (SWITCHES, BUTTONS, GAUGES) FUNCTIONALITY.

**PRICING: \$75 PER PIVOT POINT**

- **LUBRICATION:**

GREASE THE PIVOT BEARING AND ALL U-JOINT ZERKS ACROSS EVERY SPAN.

**PRICING: INCLUDED IN PIVOT POINT & TOWER/DRIVETRAIN SERVICE**

## **WINTER POST-WATERING SEASON** **SERVICE/WINTERIZATION:**

- **DRAIN/WATER REMOVAL:**

DRAIN WATER FROM RISER PIPE AND SAND TRAP(S), ENSURE ALL DRAINS ARE PROPERLY FLUSHED AND FUNCTIONAL ACROSS THE PIVOT POINT AND TOWERS.

**PRICING: \$75 PER PIVOT POINT/TOWER**

- **GEARBOX TOP-OFF:**

CHECK ALL GEARBOX LUBRICANT LEVELS AND TOP OFF WITH GENUINE VALLEY LUBRICANT IF NECESSARY.

**PRICING: INCLUDED IN DRAIN/WATER REMOVAL**

### **ANNUAL PLAN PRICING:**

**\$158 PER TOWER (\$1,100.00 FOR STANDARD 7-TOWER MACHINE)**

**SILVER ANNUAL PLAN INCLUDES 4% DISCOUNT ON ALL GENUINE VALLEY PARTS WHEN REPLACEMENTS ARE NECESSARY.**

### **PER SERVICE CALL PRICING:**

**WILL BE BILLED AT PRICES LISTED UNDER EACH SERVICE. DOES NOT QUALIFY FOR PARTS DISCOUNTS.**

# THE “PERFORMANCE ELITE”

## (GOLD PROGRAM TIER)

FOCUS: PRECISION TECH, REMOTE MANAGEMENT AND PRIORITY UPTIME.

**INCLUDES EVERYTHING IN “PANHANDLE PRO”, PLUS:**  
**SPRING PRE-WATERING SEASON SERVICE:**

### **SPRING PRE-WATERING SEASON SERVICE:**

- **AGSENSE & ICON TECHNOLOGY AUDIT:**

- VERIFY CELL/RADIO SIGNAL FOR AGSENSE DEVICES.
- ENSURE ICON PANELS AND REMOTE COMMUNICATION MODULES ARE RUNNING THE LATEST VALLEYCERTIFIED SOFTWARE.
- TEST AND/OR REPLACE INTERNAL PANEL BATTERIES TO ENSURE SYSTEM REPORTS POWER FAILURES CORRECTLY.

**PRICING: \$95 PER ICON PANEL/AGSENSE DEVICE**

- **SENSOR CALIBRATION:**

CALIBRATE GPS END-OF-SYSTEM (EOS) OR PIVOT-POINT SENSORS TO ENSURE ACCURATE FIELD POSITIONING. VERIFY PRESSURE TRANSDUCER ACCURACY AGAINST A MANUAL GAUGE.

**PRICING: \$45 PER DEVICE/UNIT**

## **SUMMER WATERING SEASON SERVICE:**

- **MACHINE WALKTHROUGH:**

INSPECT SPRINKLERS, CHECK ALL TOWERS' DRIVETRAIN INTEGRITY AND ENSURE PROPER ALIGNMENT. INSPECT BOOTS, CLAMPS AND GASKETS FOR LEAKS.

**PRICING: \$150 PER MACHINE**

### **PRIORITY SERVICE STATUS:**

“PERFORMANCE ELITE” MEMBERS RECEIVE “FIRST-CALL” PRIORITY DURING PEAK IRRIGATION SEASON.

## **ANNUAL PLAN PRICING:**

**\$215 PER TOWER (\$1,500.00 FOR STANDARD 7-TOWER MACHINE)**  
**GOLD ANNUAL PLAN INCLUDES 8% DISCOUNT ON ALL GENUINE VALLEY PARTS WHEN REPLACEMENTS ARE NECESSARY.**

### **PER SERVICE CALL PRICING:**

NOT AVAILABLE ON GOLD PROGRAM TIER.

# MACHINE PREVENTATIVE MAINTENANCE PROGRAM ADDITIONAL INFORMATION

ALL PROGRAM TIERS OFFER TWO OPTIONS IN TERMS OF SCHEDULING FOR PROGRAM'S RESPECTIVE SERVICES:

- **DEALER SCHEDULING:**

BIG 5 PUMPS WILL CALL THE CUSTOMER TO SCHEDULE SERVICE.

- **CUSTOMER SCHEDULING:**

CUSTOMER IS RESPONSIBLE FOR CALLING BIG 5 PUMPS TO SCHEDULE AND/OR REQUEST SERVICE.

**SILVER-TIER** ENTITLES CUSTOMERS TO TWO ANNUAL SERVICE VISITS TO EACH MACHINE THEY INCLUDE IN THE PROGRAM, A PRE-SEASON AND WINTERIZATION SERVICE VISIT.

**GOLD-TIER** ENTITLES CUSTOMERS TO EVERYTHING IN THE SILVER-TIER, PLUS A MID-SEASON WALK-THROUGH. ADDITIONALLY, CUSTOMERS RECEIVE PRIORITY SERVICE STATUS DURING PEAK IRRIGATION SEASON.



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