



Par Nado inc.
810 Parc Street
Saint-Frédéric, QC G0N 1P0, Canada

[Client name]
[Client Address]
[Client Address]
[Client Address]

IMPORTANT SAFETY RECALL

NHTSA Recall # 25V750
1st Notice November 2025 – 2nd Notice March 2026

THIS NOTICE APPLIES TO YOUR VEHICLE [VIN]

Model [Model] -[Year]

Date: [Date]

Subject: 2nd Notice for Safety Recall Involving Certain Caravans (Gas
supply line related to the Dometic Cooktop)

Safari Condo's campaign number: 2025-001

To Whom It May Concern,

This notice is sent to you in accordance with *the National Traffic and Motor Vehicle Safety Act*. Par Nado inc. (hereinafter "**Safari Condo**") has decided that a defect which relates to motor vehicle safety exists in certain 2019-2020 Alto F1743 and F2114 models equipped with a cooktop manufactured and supplied by *Dometic Corporation* and/or *Dometic Group AB* (hereinafter "**Dometic**"). A defect in the supply line related to the propane cooktop, concerns the following cooktop model:

Brand: *Dometic*

Model: *PI8022*

N° SKU: *9102302094*

As a preventive measure and in accordance with applicable regulatory requirements, this notice is intended to inform you that your vehicle may have a defect that could pose a human safety risk.

1. Which vehicle is subject to the recall?

The information relating to the vehicle subject to this recall is set out below:

Brand: Alto

Models: F1743 et F2114

Years of Production: 2019 et 2020

2. Why is your vehicle subject to the recall?

It appears that the supply line related to the cooktop, which connects the propane regulator to the burner supply valves, may crack as a result of excessive vibrations or shocks during transport. In such circumstances, a propane leak could occur, resulting in a fire and/or explosion, when starting the burners and/or in the presence of heat, sparks, or flames, which could cause bodily injury and property damage.

3. What are the warning signs of the safety defect?

In the presence of such a defect, the user may hear a louder than normal hissing sound or smell propane odor. The flame produced by the burners may also appear lower than normal. In addition, the control knob of the cooktop may be loose or difficult to operate.

4. What corrective actions will we taken?

To remedy the situation, Safari Condo will ensure that a support bracket kit is provided and installed on the supply line by a technician certified to work on propane appliances. The cooktop will also be inspected as part of this recall to verify the presence of defects that could affect its proper operation. If applicable, the cooktop will be replaced at Safari Condo's expense. This recall may be carried out at a Safari Condo service center, at a Safari Condo product dealer, or at an RV dealer located near the customer's residence, provided that certified propane gas appliance technicians are available.

5. Have you already paid for this repair?

Owners of vehicles subject to this recall are expressly advised not to undertake any repair, modification, or intervention of any kind on their vehicle related to the Dometic cooktop until official instructions have been issued.

If you had a repair performed on the cooktop prior to receiving this notice, you may be eligible for reimbursement of reasonable expenses incurred to remedy this defect. For more information, please contact *Safari Condo's Customer Service* at the following e-mail address recall.dometic.pi8022@safaricondo.ca.

For any reimbursement request, you must provide Safari Condo with the originals or clear copies of the following documents: payment receipts, work orders, or invoices detailing the repair performed and the amount charged; proof of payment showing the date of payment of the related expenses; and proof of vehicle ownership at the time the repair was carried out.

6. **What should you do?**

Identify the Safari Condo product dealer or RV dealer closest to your residence. Confirm their availability to perform the required work as outlined in the recall. The selected dealer must have technicians certified to work on propane gas appliances. For a list of Safari Condo product dealers, visit the Safari Condo website at <https://www.safaricondo.com/contact/contact-services>.

Then, ask your chosen dealer to contact Safari Condo customer service to request the parts and instructions required for the repair. The dealer should contact Marianne Lessard at recall.dometic.pi8022@safaricondo.ca or 418-426-3666 ext. 2057.

If an urgent situation arises or warning signs appear, before the corrective measure is implemented, **it is recommended to immediately stop using the cooktop** until the potential defect has been corrected on the recreational vehicle.

WARNING – IN CASE OF PROPANE GAS ODOR

You must follow the procedure below:

- **Eliminate any potential sources of heat, flames, or sparks;**
- **Do not operate any electrical device or switch;**
- **Immediately shut off the gas supply at the vehicle's propane tank(s);**
- **Open doors and windows to allow the gas to dissipate into open air; and**
- **Leave the vehicle immediately.**

While awaiting the installation of the corrective measure, it is strongly recommended that you apply the following preventive measures to prevent any safety risk:

PREVENTIVE MEASURES:

- Do not attempt to operate the cooktop subject to this recall;
- Turn off the gas supply at the propane tank (s) of your vehicle;
- Do not carry out any repairs or modifications yourself;
- Inform all occupants and users of the vehicle that they must not use the cooktop installed onboard; and

- Verify that the propane detector installed in your vehicle is functioning properly and replace it if necessary.

7. Has your vehicle been rented or sold?

If the vehicle is leased, the current owner who receives a recall notice must forward a copy of this notice and any subsequent notices, to the lessee within ten (10) business days following the date of receipt.

Furthermore, if you are no longer the owner of the vehicle subject to this recall, please provide us with the full name and contact information (phone number, email address, and mailing address) of the person or dealer to whom the vehicle was sold, exchanged, or transferred. You are also requested to forward this notice to the current owner of the vehicle.

8. Do you have any questions?

If you have any questions or concerns, you are invited to contact *Safari Condo's Customer Service* at 1-877-806-3666 ext. 2057 by leaving a detailed message with your contact information or write to us at the following address : recall.dometic.pi8022@safaricondo.ca

Please be assured that Safari Condo and its team are making every effort to resolve this situation as quickly as possible. Safari Condo wishes to express its sincere appreciation for your continued trust and reaffirms its commitment to the design and delivery of products that meet the highest standards of quality and reliability.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Par Nado Customer Service at 1-418-426-3666. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-888-275-9171); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely,



DOMINIQUE NADEAU
Chief Executive Officer