



WITSA NEWSLETTER

SEPTEMBER 2025

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CEO'S CORNER

A New Chapter in AI: Reflections on the WITSA Global AI Summit 2025

I am delighted to share my reflections on a truly landmark event that took place in August: the inaugural WITSA Global AI Summit 2025, held in the vibrant city of Taipei. The summit was a resounding success, bringing together over 300 global leaders, innovators, and policymakers from more than 36 economies to engage in a crucial conversation about the transformative power of artificial intelligence.



The energy throughout the summit was palpable. It was more than just a conference; it was a collaborative forum for shaping a sustainable and prosperous future for all. As I mentioned during the opening ceremony, we are at a pivotal moment in the evolution of AI. Artificial intelligence systems are no longer merely executing instructions; they are proactively setting their own course within defined boundaries.

The summit provided the perfect platform to explore how governments, industries, and global networks can work together to create AI ecosystems that are open, resilient, and inclusive.

A key highlight of the event was the official signing of the Memorandum of Understanding with the Taiwan Innovative Software and Services Association (TISSA), with the intent to onboard Taiwan as WITSA's Global AI Ecosystem Hub Partner. This partnership is a testament to Taiwan's leadership in technology and its rich technological ecosystem, making it the ideal setting to showcase how AI can transform industries, enhance sustainability, and improve lives globally. We are thrilled to welcome TISSA as a founding partner in this new network.



WITSA NEWSLETTER

SPECIAL FEATURE ON THE WITSA GLOBAL AI SUMMIT 2025

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The summit also marked the release of WITSA's AI Action Framework, a strategic guide designed to ensure the deployment of ethical, inclusive, and sustainable AI development. This framework is a direct continuation of our commitment made in the WITSA AI Declaration at WCIT 2023, providing a clear roadmap for our members and the global community.

Throughout the three-day event, we benefited from incredible knowledge sharing, unparalleled networking, and meaningful discussions that will undoubtedly influence future policy. Our program featured a diverse and distinguished roster of speakers, that included Dr. Huang Yennun, Minister of Digital Affairs, and Tan Sri Morshidi Mohamad, Chairman of Sarawak Digital Economy Corporation (SDEC), among others. The Panel sessions opened with the Global Leaders Program that addressed a very critical topic "Power and Responsibility: Strategies to Shape the AI Future."

The other Panel sessions discussed "AI As-a-Service", "Trustworthy AI," and "AI Empowering Health." The insights shared in these discussions will be invaluable as we continue to navigate the complexities and opportunities presented by AI.

The summit culminated in a special gala dinner to celebrate the 25th anniversary of the WITSA Global Awards, where we had the honor of recognizing outstanding contributions to technology and innovation from around the world. It was a fitting conclusion to an event dedicated to celebrating progress and looking ahead.

The success of this summit reaffirms my belief in the power of global collaboration. I am confident that the connections made and the ideas exchanged in Taipei will lay the groundwork for a more secure and inclusive digital future.

Thank you to all who attended and contributed to making this inaugural event a success. I look forward to continuing our collective journey and seeing the impactful results of our shared efforts.

Dan E Khoo
Chief Executive Officer



WITSA Global AI Summit 2025: *AI Shaping the Digital World*

Taipei became the epicenter of global technological discourse last month as it hosted the inaugural WITSA Global AI Summit 2025 from August 18-21. The landmark event, themed "AI Shaping the Digital World," brought together more than 300 distinguished leaders, innovators, and policymakers from over 36 economies, united by a shared vision to explore the transformative power of artificial intelligence.

The summit officially opened with a powerful ceremony, setting the stage for three days of profound dialogue and collaboration. WITSA Chairman Dato' Dr. Sean Seah welcomed the delegates, emphasizing the summit's role as a pivotal moment for the global community to harness AI's potential for a sustainable and prosperous future. He highlighted Taipei's role as a "vibrant hub of technological advancement," providing the perfect backdrop for this historic event.



Memorandum of Understanding WITSA Global AI Ecosystem Network for Taiwan

IN WITNESS WHEREOF, the parties hereto have executed this MOU.

WITSA
GLOBAL AI SUMMIT
August 18-19-20-21, 2025



Taipei officially becomes a Hub Partner to the WITSA Global AI Ecosystem Network at the WITSA Global AI Summit 2025

A key highlight of the opening was the official signing of a Memorandum of Understanding (MoU) between WITSA and the Taiwan Innovative Software and Services Association (TISSA), with the intent to establish Taiwan as WITSA's Global AI Ecosystem Hub Partner. The partnership was a testament to Taiwan's leadership in the tech sector and its strategic importance in the global AI supply chain. Dr. Brian Shen, Chairman of TISSA, expressed his honor in Taiwan being the first host of the WITSA Global AI Summit 2025 and a founding partner of the WITSA Global AI Ecosystem Network in Taiwan.

Adding to the significance of the opening, WITSA also unveiled its groundbreaking AI Action Framework, a strategic guide for the deployment of ethical, inclusive, and sustainable AI development. This framework builds upon the principles set forth in the WITSA AI Declaration at WCIT 2023, providing a tangible roadmap for governments, industries, and civil society to navigate the complexities of AI development responsibly.



WITSA GLOBAL AI SUMMIT

19-20 August 2025 in Taipei



The first day's program featured a series of engaging keynote speeches from some of the most influential figures in the AI space. Attendees were captivated by insights from luminaries such as Dr. Huang Yennun, Minister of Digital Affairs (MODA); Tan Sri Datuk Amar Haji Mohamad Morshidi, Chairman of Sarawak Digital Economy Corporation (SDEC); Joe White, The Observer Global AI Index Lead; and Ed H. Chi, VP of Research at Google DeepMind. Their talks laid the groundwork for the discussions that followed, addressing the dual imperative of leveraging AI for positive change while ensuring its development aligns with societal needs.





WITSA Global AI Summit: AI Shaping the Digital World





WITSA Global AI Summit: AI Shaping the Digital World





A FRAMEWORK FOR THE FUTURE: INNOVATION, ETHICS & COLLABORATION TAKE CENTER STAGE

The second day of the summit delved deeper into the practical and ethical dimensions of AI, with a series of high-level panel discussions that generated lively debate and invaluable insights. Each session was designed to address a critical aspect of AI's integration into our world, offering attendees a comprehensive view of the opportunities and challenges ahead.

The "Power and Responsibility: Strategies to Shape the AI Future" panel was a standout, tackling the crucial topic of AI regulation and international collaboration. Experts explored strategies for embedding principles of access, safety, and inclusion, emphasizing that AI is not just a technological frontier but a societal imperative.

Following this, the "AI as a Service: The Foundation of the Intelligent Enterprise" panel provided a practical guide for organizations. The discussion focused on how businesses can leverage AI-as-a-Service to streamline operations and enhance decision-making, while also navigating challenges related to security and workforce adaptation.

The afternoon sessions continued with an emphasis on trust and accountability. The "Trustworthy AI: Building Confidence in the Intelligent Age" panel highlighted strategies for mitigating bias, enhancing security, and fostering transparent governance. This session underscored the importance of building public trust as AI systems become more deeply embedded in critical decision-making processes.





A FRAMEWORK FOR THE FUTURE: INNOVATION, ETHICS & COLLABORATION TAKE CENTER STAGE

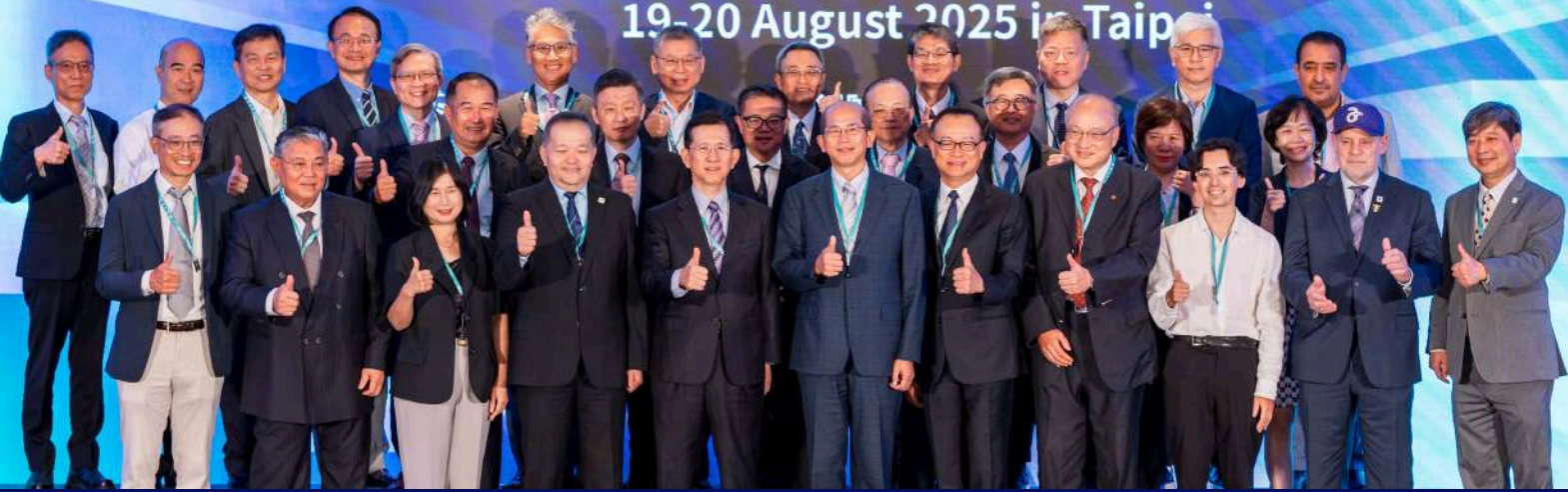
A particularly impactful session was "AI Empowering Health: Transforming Care in the Intelligent Era," which explored AI's revolutionary impact on healthcare. The panelists discussed how AI is improving patient outcomes through enhanced diagnostics and personalized treatment plans, all while addressing the ethical considerations of AI-powered medicine.

As day-2 came to a close, the consensus was clear: the WITSA Global AI Summit 2025 had successfully fulfilled its three key values, knowledge sharing, networking opportunities, and policy influence. The event laid the foundation for a new era of global collaboration, ensuring that the development and deployment of AI will be guided by principles that benefit all of humanity.



WITSA GLOBAL AI SUMMIT

19-20 August 2025 in Taipei



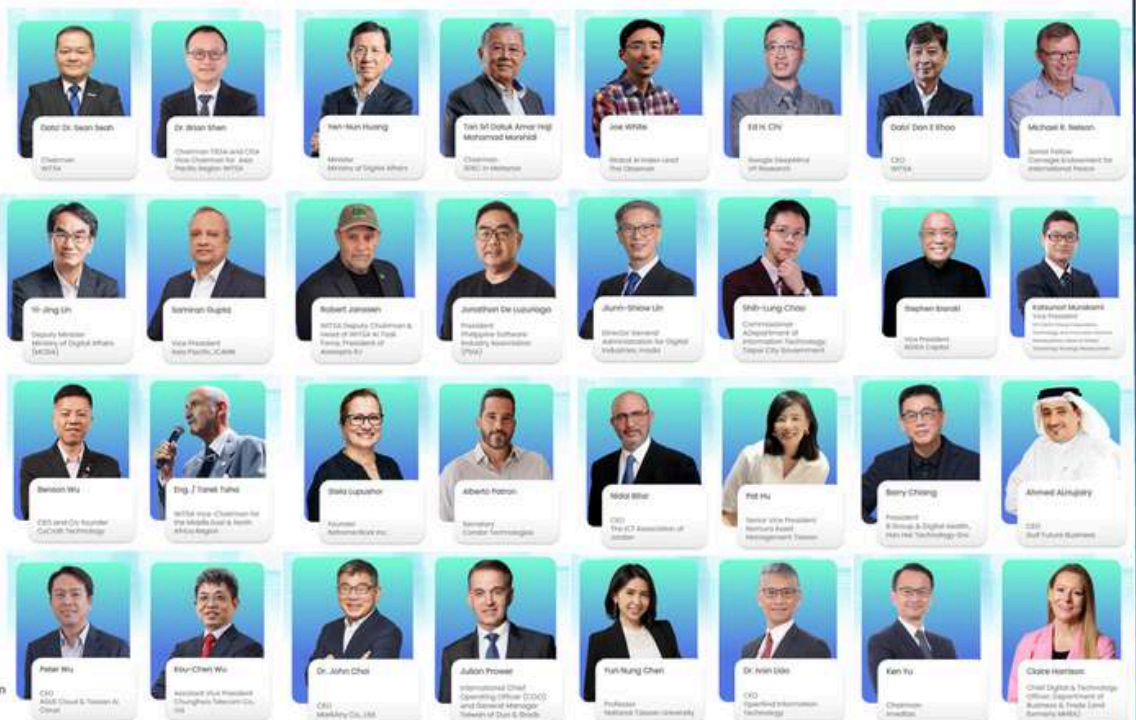
A Heartfelt Thank You to Esteemed Speakers of the WITSA Global AI Summit 2025

On behalf of WITSA and TISSA, we extend our sincere gratitude to all the speakers who contributed their invaluable expertise to the inaugural WITSA Global AI Summit 2025. Your insights, thought leadership, and dedication were instrumental in making this a landmark event. The discussions you led have set a new benchmark for global discourse on the ethical and innovative application of AI.

Your contributions have not only enriched the event but have also strengthened our collective mission to fulfill the promise of the digital age.

Thank you to all Speakers at the WITSA Global AI Summit 2025

- 6 keynote speakers
- 32 speakers
- 16 countries
- 5 expert panel discussions





The WITSA Global Awards

WITSA announced the winners of the 2025 WITSA Global Awards during a celebrated ceremony on the evening of the first day of the WITSA Global AI Summit, held at the Sheraton Grand Taipei Hotel. This prestigious event recognized outstanding contributions in technology innovation across 13 categories, honoring individuals, organizations, and initiatives that are shaping the future of the digital world.

WITSA bestowed its highest accolade, the Eminent Person Award, to Dr. Stan Shih, Co-founder and Honorary Chairman of the Acer Group in recognition of his extraordinary contributions to the global tech industry and enduring impact on society.

The Judging committee for the 2025 Global Awards reviewed nearly 130 unique and remarkable award submissions. The Awards recognized groundbreaking technological solutions that are making a significant impact across various sectors. A decentralized digital infrastructure was honored for transforming billions of idle devices into intelligent AI compute nodes, democratizing access to advanced technology and fostering a global AI economy. This solution distributes value and provides inclusive AI access to a wide range of users, from students to large enterprises, proving that AI should not be exclusive to tech giants.





The WITSA Global Awards 2025

In the realm of enterprise solutions, a virtual training platform was celebrated for its use of generative AI to create immersive and measurable experiences. By combining a multi-agent architecture with hyper-realistic avatars, it is transforming corporate training, particularly for sales enablement. Another set of innovative solutions recognized includes a system that uses generative AI to optimize supply chains by predicting demand in real-time and a platform that leverages a public-private partnership to combat illicit online pharmaceutical sales.

The supply chain system helps businesses adapt to market changes, reduce overstocking, and lower the risk of disruptions. The pharmaceutical crime detection tool dramatically reduces analysis time, showcasing the power of cross-sector collaboration to tackle societal problems and drive regulatory innovation.





The WITSA Global Awards 2025

Technology is also being applied to enhance public safety and emergency response. An eHealth platform was honored for its use of 5G, AI, and IoT to improve emergency response in rural areas, creating a seamless system that connects emergency teams with hospital staff in real time. A data-driven platform for urban safety was also recognized for its ability to enhance disaster response and coordination in a region prone to natural calamities. These innovations highlight the power of technology to improve efficiency, enhance public health, and strengthen urban resilience on a global scale.





The WITSA Global Awards 2025

Further solutions recognized for their social and economic impact include a national Geographic Information System that democratizes access to land use data, a regulatory sandbox that helps governments create new frameworks for emerging technologies, and a digital banking platform designed for small businesses to improve access to financing. An educational initiative was also recognized for its use of gamified digital technology and AI-driven adaptive learning to transform youth awareness on global challenges. These projects demonstrate a commitment to digital inclusion and the use of technology for societal improvement.

The 2025 WITSA Global Awards celebrate the remarkable ingenuity and dedication of our global tech community. These winners are driving transformative change. This year's recipients exemplify the power of technology that addresses global challenges. Their innovations inspire to push the boundaries of what's possible, and WITSA looks forward to their continued impact.





The WITSA Global Awards 2025



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The WITSA Global Award 2025 Recipients

1	Chairman's Award: Hyra Network: Decentralized AI Infrastructure for the Sovereign Digital Era
2	AI Excellence Award: <ul style="list-style-type: none"> ◦ MiTAC Information Technology Corp.: MiSBot.ai Generative AI Intelligent Role-Play Platform ◦ Institute for Information Industry: "Generative AI Supply Chain Interaction Optimization System"
3	AI for Good Award: Syngular Technology Limited: Syngular AR platform for surgical guidance
4	Cybersecurity Award: Hack The Box: Redefining the global cybersecurity workforce development
5	Digital Opportunity/Inclusion Award: <ul style="list-style-type: none"> ◦ Department of Economic Development, Taoyuan: "AI Empowerment × Digital Equity and Inclusion: Revolutionizing MSME Transformation" ◦ Technical Chamber of Greece: The Single Digital Map (SDM)
6	Digital Talent Development Award: PEOPLElogy Group
7	Digital Transformation of the Year Award: KNOWLEDGE SA, Greek One-Stop Shop for Business Registration (eOSS)
8	Emerging Digital Solutions Award: Game for Impact, Virtual Technology Center, Dubai Police



The WITSA Global Award 2025 Recipients

9	Innovative E-Health Award: Yunlin County Fire Bureau; Yunlin County Public Health Bureau; National Taiwan University Hospital Yunlin Branch: “Guardian Alliance: Empowering Rural Healthcare Through Resilient eHealth Emergency Systems”
10	Public/Private Partnership Award: <ul style="list-style-type: none"> • AI-Enabled Regulation: MHRA and Trilateral Transform Pharmaceutical Crime Detection • Futurise Sdn Bhd.
11	Smart Cities Award: Fire Department, New Taipei City Government, Taiwan: “Data-Driven Urban Safety: New Taipei City’s EMIS Sets a Benchmark for Smart, Integrated Disaster Response Systems”
12	Startup Ecosystem Award: KURU: Be more efficient and provide a better experience for your employees when using company funds
13	Tech Investment Excellence Award: Bahrain Development Bank: Tijara App
14	Women in Tech Award Tonga Women in ICT Inc. (TWICT)
15	Digital Talent Development Merit Recipient: Broadway Infosys



The WITSA Global Award 2025 Recipients

16	Digital Transformation of the Year Merit Recipients: <ul style="list-style-type: none"> • Hostage Aid Worldwide's Digital Transformation • Department of Information and Communications Technology - Regional Office 10 • Egyptian Electricity Holding Company (EEHC)
17	Best of Country: <ul style="list-style-type: none"> • Argentina: Noemí Frida Kraut: Small Change, Big Impact - Reinventing How We Connect • Brazil: Urgent Care: Saving Lives Faster by Cutting Fake Calls and Boosting Emergency Efficiency • Jordan: Concentrix • Kazakhstan: Nurgul Satmagambetova • New Zealand: Code Avengers: PacifiCode Initiative • Republic of North Macedonia: Proxiad SEE • Romania: Grapefruit: Redefining organizational culture through human-centric talent development





WITSA Eminent Person Award 2025

Dr. Stan Shih

Co-founder and Honorary Chairman of Acer Group

In 2010, WITSA established its highest decoration called the WITSA Eminent Person Award to honor and recognize those individuals who have made a significant and profound positive difference in the lives of others.

These deserving individuals who have come from within the tech industry include the co-Fathers of the Internet Dr. Vinton Cerf and Dr. Bob Kahn, the Fathers of Wi-Fi Dr. John O'Sullivan and Dr. Terence Percival as well as Dr. Miguel Angelo Laporta Nicolelis, best known for his pioneering work surrounding brain-machine interface technology. Other recent inductees include Dato' Hock E. Tan, President and CEO of Broadcom, Dr. Lisa Su, President, Chief Executive Officer and Chair of Advanced Micro Devices and Gary Shapiro, CEO of the Consumer Technology Association. And from the public sector leadership, which had given WITSA illustrious recipients like WITSA's first Eminent Person Dr. Nelson Mandela and subsequent ones like Tun Dr. Mahathir Mohamed, the former Prime Minister of Malaysia.

In 2025, WITSA had the distinct pleasure of adding an additional special inductee to WITSA's honor roll of Eminent Persons.

Dr. Stan Shih, widely regarded as the father of Taiwan's electronics industry, co-founded Acer with his wife, Carolyn Yeh, in 1976. Under his leadership, Acer grew from a small electronics distributor into one of the world's largest personal computer manufacturers. Shih's innovative practices, such as building a distributed production line, were instrumental in making computers more affordable and were eventually adopted as industry standards.

After his initial retirement in 2004, he focused on social entrepreneurship and philanthropy, establishing the Stan Shih Foundation and serving as chairman for various organizations, including the Cloud Gate Culture and Arts Foundation. He also returned to Acer briefly in 2013 to lead the company through a period of transformation. He has been recognized with numerous accolades for his contributions to both the technology industry and public service.



WITSA Eminent Person Award 2025



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The Global Awards 2025 Judging Committee



Dr. Sean Seah
WITSA Chairman



Robert Janssen
WITSA Deputy Chairman



Yannis Sirros
WITSA Chairman Emeritus



Dato' Dan E. Khoo
WITSA CEO



Dr. Michael R. Nelson
Senior Fellow
Carnegie Endowment for
International Peace



Jeff Lande
President
The Lande Group LLC



Frances West
Founder
FrancesWest&Co



Stela Lupushor
Chief-Reframer
Reframe.Work Inc.



Oleg Petrov
Senior Digital Specialist
Digital Vice-Presidency
World Bank

WITSA extends its deepest gratitude to all distinguished Panel of Judges for being part of the 25th WITSA Global Awards Committee.

Their expertise, integrity, and global vision have been instrumental in celebrating excellence in innovation.



AI



ACTION FRAMEWORK

*to Accelerate Global Innovation and
Inclusive Prosperity*

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WITSA Unveils AI Call-to-Action to Accelerate Global Innovation and Inclusive Prosperity

WITSA reaffirmed its global leadership in responsible Artificial Intelligence (AI) deployment by unveiling a strategic call-to-action titled “EISI as ABC” at the WITSA Global AI Summit 2025. This initiative bridges the Ethical, Inclusive, Sustainable, and Innovative (EISI) AI deployment principles—first declared at WCIT 2023—with the actionable pillars of the WITSA AI Action Framework: Accelerate, Build and Collaborate.

“AI is not just a technological frontier, it’s a societal imperative,” said WITSA Chairman Dato’ Dr. Sean Seah. “Our framework empowers nations to unlock AI’s full potential while ensuring equitable access, trust, and long-term prosperity.”

Three Strategic Pillars for Global Impact

Accelerate AI Innovation & Adoption

- Streamline regulatory frameworks to foster agile development
- Support startups, SMEs, and research institutions
- Promote AI integration in vertical sectors such as healthcare, agriculture, education, and manufacturing
- Empower workforces and enable sectoral transformation, including in developing economies

Build Robust and Secure AI Infrastructure

- Invest in scalable compute, data, and energy systems
- Modernize global energy grids to meet AI’s demands
- Promote cybersecurity and digital trust through interoperable platforms
- Facilitate public-private partnerships and open-access platforms for emerging economies

Collaborate Globally to Broaden the Benefits of AI

- Establish multilateral accords for AI safety, research, and interoperability
- Facilitate cross-border knowledge exchange and joint capacity-building
- Build high-quality, privacy-protected datasets for global collaboration
- Advance AI trustworthiness through interpretability, control systems, and adversarial robustness
- Pilot international testbeds to accelerate real-world deployment, particularly in underserved regions



AI



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“AI must be deployed with purpose, not just promise,” said WITSA CEO Dato’ Dan E Khoo. “By aligning EISI values with the ABC strategic pillars, we’re turning ethical intent into global action. EISI as ABC is a shared grammar for responsible AI deployment and we invite governments, industry leaders and civil society to join us in shaping a digital future that is innovative, secure, and inclusive.”

Flagship Initiatives: WITSA GAIN and Agentic AI Certification

To operationalize the framework, WITSA is launching two global initiatives:

- **WITSA GAIN (Global AI Ecosystem Network):** A multilateral platform connecting AI ecosystems across six continents. GAIN will foster regional hubs, innovation matchmaking, infrastructure mapping, and investment coordination.
- **Agentic AI Certification Program:** A global workforce transformation initiative to provide AI certification, particularly for AI agents that morph into future digital employees, based on transparency, safety, interoperability, and human-centric design. With the aid of international best practices, the program aims to build public trust and support responsible AI deployment.

A Call to Action

WITSA invites governments, industry leaders, and civil society to join in shaping a future where AI is a catalyst for shared prosperity. Through collaborative governance, agile regulation, and inclusive innovation, the AI Action Framework charts a course toward a secure and equitable digital future.

Reach out to us at danekhoo@witsa.org today to be part of this collaboration!

Advertise on the WITSA Newsletter



**Celebrating Excellence in Education:
Pandai's Journey of Transformation**

Transforming Education Through Innovation

Education is the foundation of a thriving society, yet millions of students struggle with traditional learning methods. Pandai, a Malaysian edtech innovator, is redefining how students learn by leveraging **AI-powered adaptive learning, gamified assessments, and personalization**.

At Pandai, the belief that every student has the potential to excel is central to its mission. By harnessing technology, the company is ensuring that no student is left behind. To date, Pandai has **empowered over 1.2 million students in Southeast Asia**, helping even the weakest learners improve their academic performance.

In 2024, Pandai made history as the **champion of the WITSA World Cup**, demonstrating how edtech can drive meaningful change on a global scale.



**Spotlight on SDEC:
Powering Breakthroughs with
the Zohari Challenge Trophy**

The Sarawak Digital Economy Corporation (SDEC) has taken center stage as the proud perpetual sponsor of the WITSA World Cup's prestigious Zohari Challenge Trophy, an accolade that celebrates the pinnacle of global tech innovation.

Through this partnership with WITSA, SDEC underscores its vision to position Sarawak as a global hub for technological entrepreneurship.

The inaugural WITSA World Cup 2024 united 14 standout finalists from across the globe, representing dynamic sectors such as fintech, healthtech, and sustainable tech, showcasing international collaboration and innovation.

Building the Future of Innovation, Awaits
As the driving force behind Sarawak's Zohari Challenge Trophy, SDEC invites tech innovators to push boundaries and scale up.

Tan Sri Datuk Amar Haj Muhammad Ali, Minister of Higher Education, Science and Technology, will be the guest of honor at the award ceremony, which will also invite partners to collaborate and create a vibrant ecosystem. Together, we can create a sustainable future.

The Zohari Challenge Trophy signifies a pathway for tech entrepreneurs to showcase their innovations and gain global recognition. It is a platform for partnerships with organizations and go-to-market where scale-ups can thrive.



Moving Agriculture Forward

In an era where technology is reshaping industries, AgroApps, a Space Media Group Company, stands at the forefront of agricultural digital transformation. By harnessing cutting-edge technologies and deep sector expertise, AgroApps is redefining how farmers, agribusinesses, and policymakers approach modern agricultural challenges. Through continuous investment in research, the company ensures that its solutions remain innovative, relevant, and aligned with the evolving needs of the agricultural sector.

CropApp: Empowering Agriculture with Data-Driven Intelligence
At the heart of AgroApps lies a commitment to providing digital solutions that empower stakeholders to make informed decisions. With a portfolio that seamlessly integrates satellite imagery, IoT technology, state-of-the-art computational algorithms and AI-powered modeling, CropApp enables agricultural professionals to optimize yields, reduce risks, and maximize environmental impact.

One of AgroApps' flagship products is CropApp, a comprehensive crop monitoring and management system. From the beginning of the growing season until harvest, it offers field-level and crop-specific suggestions, tips and warnings on crop development, irrigation, fertilization, crop protection and storage. CropApp services are based on the processing of big data, such as continuous streams of satellite images, meteorological and soil data, while the system supports flexible integration with IoT devices and agricultural machinery.

CropApp enables farmers, agricultural consultants and AgriFood companies to make well-informed decisions, that can bring significant reductions in production costs and the environmental footprint of agricultural activity.



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The WITSA newsletter is your premier platform to reach a vast and influential audience. We are inviting our esteemed network members and partners to secure exclusive advertising space in our upcoming issue, an opportunity to connect directly with our 80 country-member-associations, reaching over 15,000 members and readers across 6 continents.

Here is a global platform to position your brand at the forefront of global innovation, technology, and services. Highlight your successes, announce new initiatives, and share your vision with a highly targeted audience of industry leaders, policymakers, and innovators who are shaping the digital world.

Secure Your Spot

Elevate your brand and leverage the power of the WITSA network. We have made the booking process simple.

Please submit your ad request and materials by October 15, 2025 or reach out to Azlina Ishak at azlina@witsa.org for more information.

Scan the QR Code to book your advertisement slot!



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Be Part of WITSA's Catalytic Platforms

Are you passionate about making a difference in the global tech community? We invite you to be a catalyst for change by participating in WITSA's nine catalytic platforms.

From the World Congress on Innovation & Technology to our Global Awards and AI Ecosystem Network, there's a unique opportunity for everyone to contribute, collaborate, and lead.

To get involved, simply reach out to azlina@witsa.org to learn how you can participate and help shape the future of technology.



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