

FACILITATOR CERTIFICATION PROGRAM







In the Chat:

What is something (food or otherwise) you'd bring to a HARVEST PARTY that shows what you love about Fall?

Community Agreements

- 1. BE FULLY PRESENT
- 2. PRACTICE RESPECT FOR ALL
- 3. HONOR MULTIPLE PERSPECTIVES
- 4. TAKE SPACE, MAKE SPACE
- 5. BE OPEN TO NEW POSSIBILITIES
- 6. CULTIVATE MUTUALITY
- 7. ASK FOR WHAT YOU NEED



HARVESTING COMMUNITY INSIGHTS

25 min WELCOME, OVERVIEW, AND GROUNDING

CREATING THE CONDITIONS FOR PEOPLE TO BE SEEN & HEARD

10 min PROCESS TRACKERS

5 min BREAK

10 min

WORKSHOPPING CHALLENGING SCENARIOS

CLOSING REFLECTION

OBJECTIVES

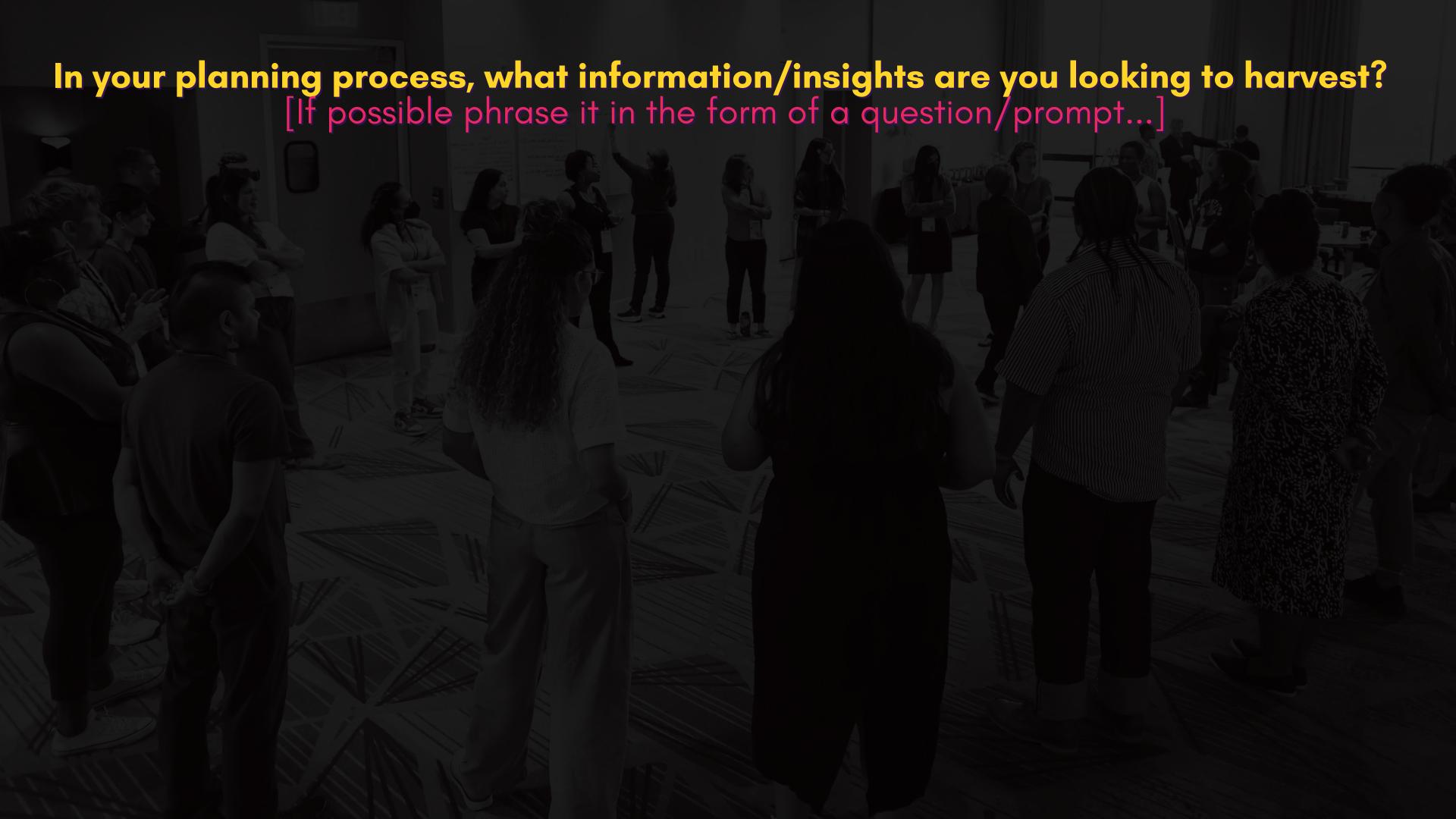
Increased confidence, tools, methods, and insights to engage the following capacities in our community-driven planning projects:

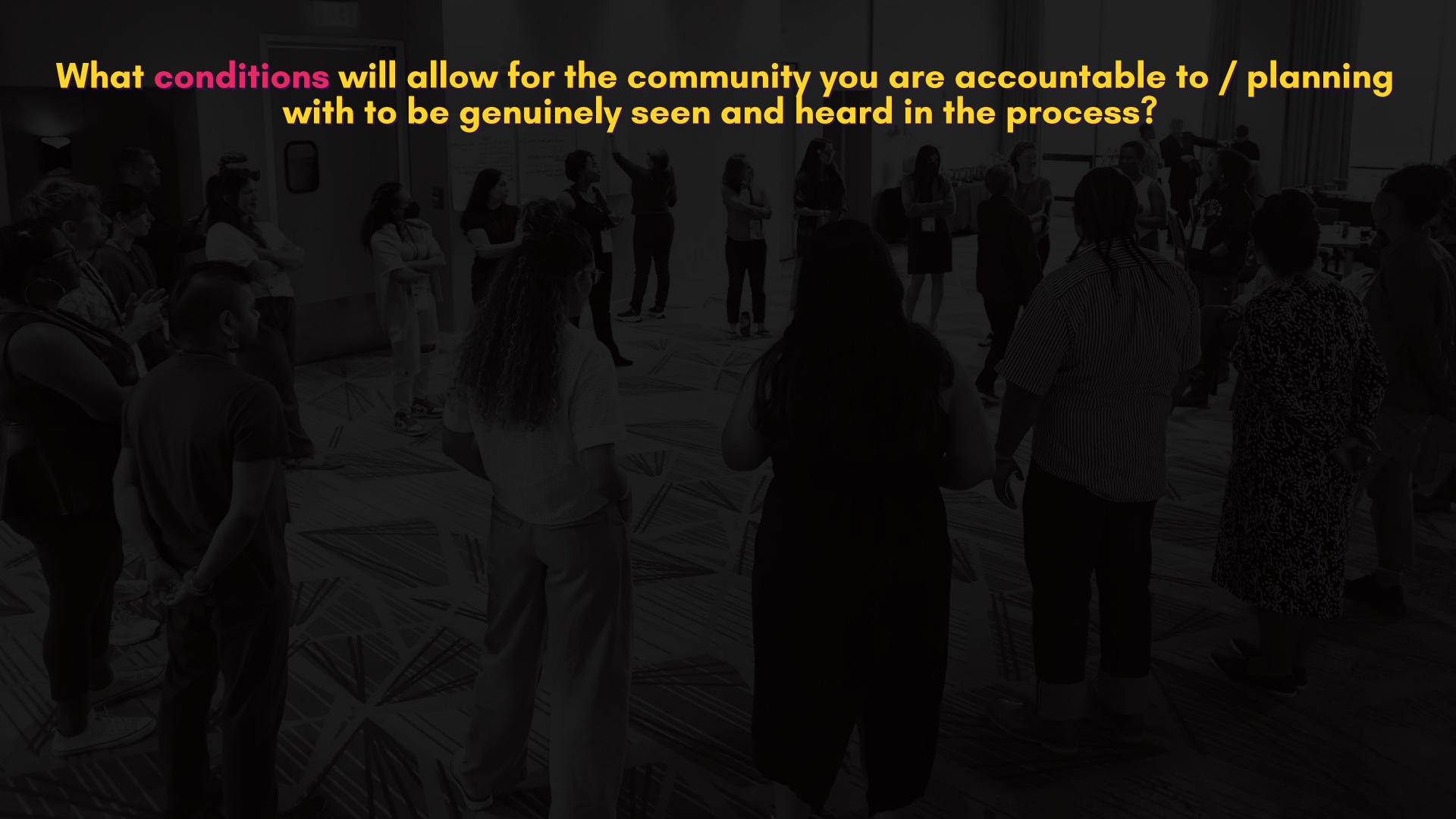
- Use creative means to gather the different pieces of the vision that community members are holding
- Ensure community members are not only heard, but lead in defining the political, economic and cultural power needed to advance the vision
- Use participatory methods to identify community strengths and challenges/ threats, analyze the root causes of problems, and build consensus around community-driven solutions



Conditions for Being Seen & Heard

- Dedicated time for listening
- Long term relationship building
- Comfort with silence
- Having a container to safely challenge ideas
- Common values, similar communication styles, shared learning experience
- Permission to show up authentically
- Genuine respect for each other
- Deep, active listening
- Questions that build on or deepen the conversation







METHODS FOR HARVESTING COMMUNITY INSIGHTS

SURVEY

- Could be used at the beginning, middle, or end of a planning process to gather community input from a larger subset of the community
- Could be used to:
 - Understand how the community is impacted
 - Help set priorities
 - Inform solutions development
 - Assess interest in taking action
 - Etc.
- Process suggestions to ensure the survey is community-driven:
 Design the survey with community members/groups participating in the design and facilitation of the planning process
 - o Include community members in making sense of the survey results and making decisions based on the data collected



INTERVIEWS

 Similar to a survey in that it captures an aggregate of individual responses and can be used at any point in a process.

Could be used to:

- Understand how the community is impacted
- Help set priorities
- Inform solutions development
- Assess interest in taking action
- Etc.
- Process suggestions to ensure interviews are community-driven:
 - Design the interview questions with community members/groups participating in the design and facilitation of the planning process
 - Prep community members to conduct the interviews
 - Agree on how interviews will be documented in a way that is accessible to the community members/group participating in the design and facilitation of the planning process
 - Community members share and discuss what they learn in the interviews, and use this community input to inform their decision-making



PHOTOVOICE/VIDEOVOICE

- A dynamic way to involve community members in defining for themselves the problem and / or the solutions
- Could be used to:
 - Understand how the community is impacted
 - Help set priorities
 - Inform solutions development
 - Attract attention to the issue and build public support for the needed solutions
 - Build your base/ get more people involved in the planning process.
 - o Etc.
- Process suggestions:
 - Identify group of community members directly impacted by the issue the planning proces aims to address
 - Design the photovoice/video prompts and process together
 - Ensure everyone has the equipment and training needed to participate
 - Work together to organize a community event to display the photos or show the videos and invite the wider community. Invite any relevant decision-makers if appropriate.

PHOTOVOICE/VIDEOVOICE

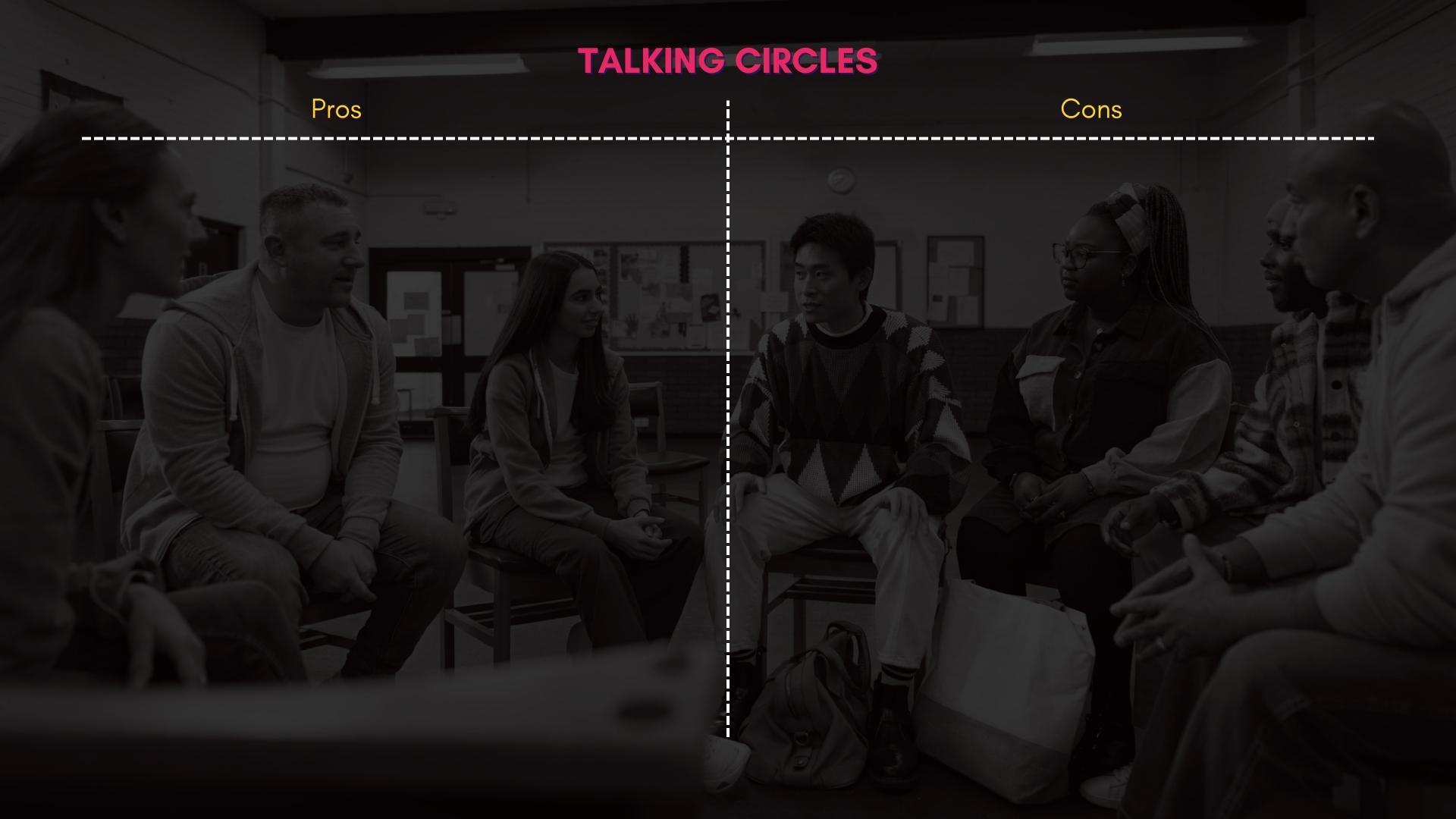


TALKING CIRCLES

- A more relational and collective way to engage community members in sharing their experiences
- Could be used to:
 - Deepen relationships
 - Establish agreements for how to work together
 - Understand how the community is impacted
 - Inform priority-setting or solutions development
 - Address community conflicts or tensions
 - o Etc.

Process suggestions:

- If there are cultural practices or protocols within the community related to talking circles, follow them; identify a trusted community member to facilitate the circle
- o Determine who needs to be present in order to achieve the goals of the talking circle
- Develop the prompts and process together
- Consider multiple rounds starting with getting to know one another, then sharing personal stories related to the prompts



LIVE POLLING WITH DISCUSSION

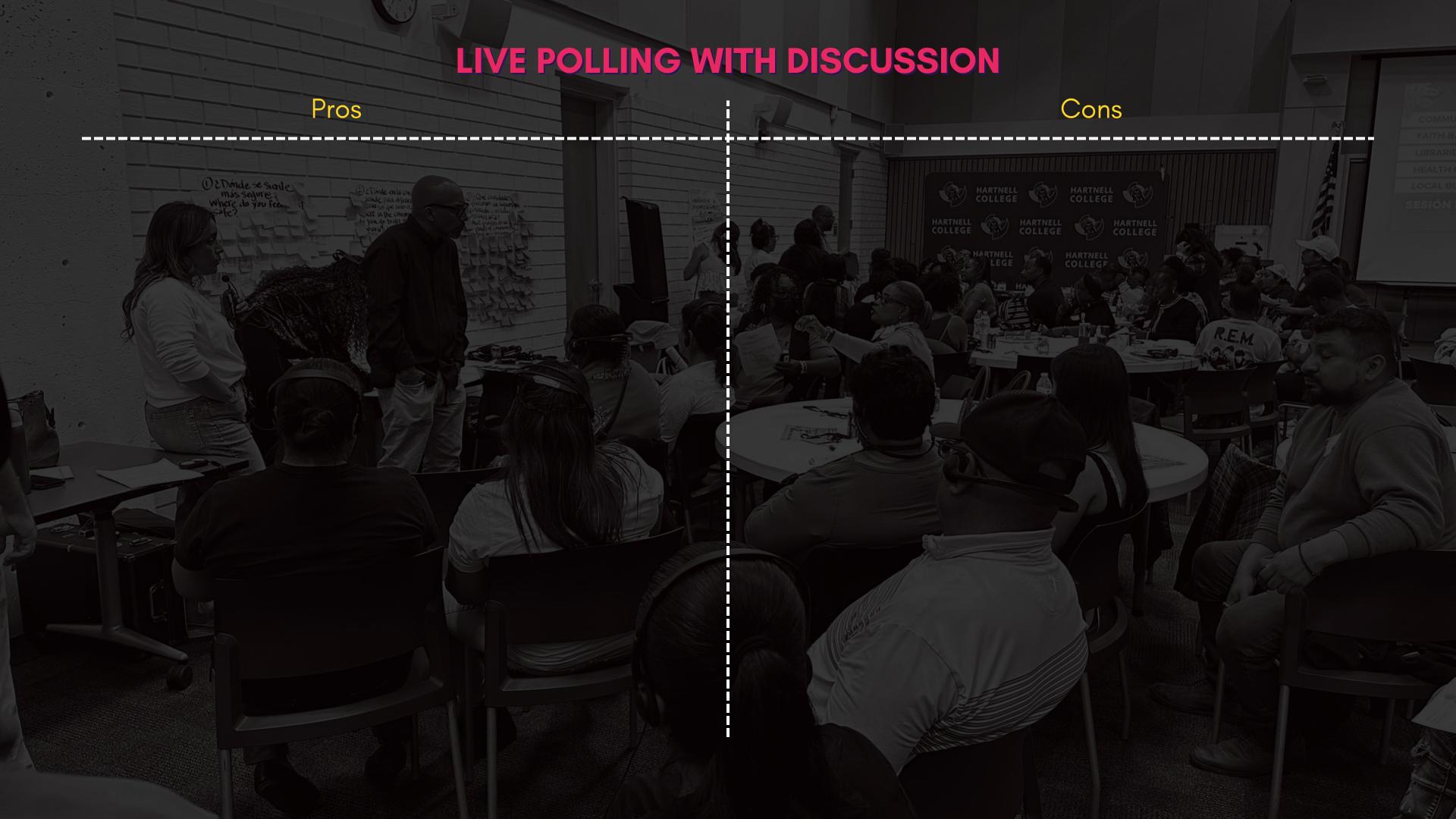
• A more transparent and collective way to 'survey' community members and make meaning of the results together all in one event

· Could be used to:

- Deepen relationships
- Gather data and deeper understanding how the community is impacted
- Help set priorities
- Inform solutions development
- Assess interest in taking action
- o Etc.

Process suggestions:

- Design the polling and the larger event with community members or community groups participating in the design and facilitation of the planning process
- o Integrate relationship-building (and fun) throughout the event
- Consider using an app like Mentimeter in which people can participate on their phones and the results of the polling can be displayed on a large screen
- After each question, give people a chance to discuss the results or share stories that help humanize the or make meaning of the data



FORUM THEATER

• Using interactive scenes to create a microcosm of a challenge the community is facing, and inviting community members up to try-on potential solutions

Could be used to:

- Deepen relationships
- Help set priorities
- Inform solutions development
- Assess interest in taking action
- o Etc.

Process suggestions:

 Design the forum theater scenes with community members or community groups participating in the design and facilitation of the planning process



Pros Cons

CREATIVE PROBLEM-SOLVING IN SMALL GROUPS

• At a community meeting or forum, organizing people into small groups to design a solution to a relevant challenge

Could be used to:

- Deepen relationships
- Inform solutions development
- o Etc.

• Process suggestions:

- Design the process with community members or community groups participating in the design and facilitation of the planning process
- Choose interesting reality-based scenarios for small groups to engage with
- Before breaking up into small groups, generate some ideas as a whole group that the smaller groups can draw on in their creative problem solving (e.g. criteria for decision-making, parameters for the solutions they design, etc.
- Assign roles within the small groups such as facilitator, timekeeper, notetaker, reporter
- o Identify a creative way for small groups to share their solutions with the larger group
- Discuss the different solutions, how they connect, threads of connection between them, etc. whatever is need to achieve the larger goal



SMALL GROUP DISCUSSIONS INTO WHOLE GROUP SHARING

• A simple process design / facilitation technique that can facilitate participation by those who are less likely to participate in the large group

Could be used to:

- Deepen relationships
- Conduct visioning
- o Identify how the community is impacted by the issue
- Develop shared analysis of the problem
- Inform solutions development
- Support priority setting
- o Etc.

Process suggestions:

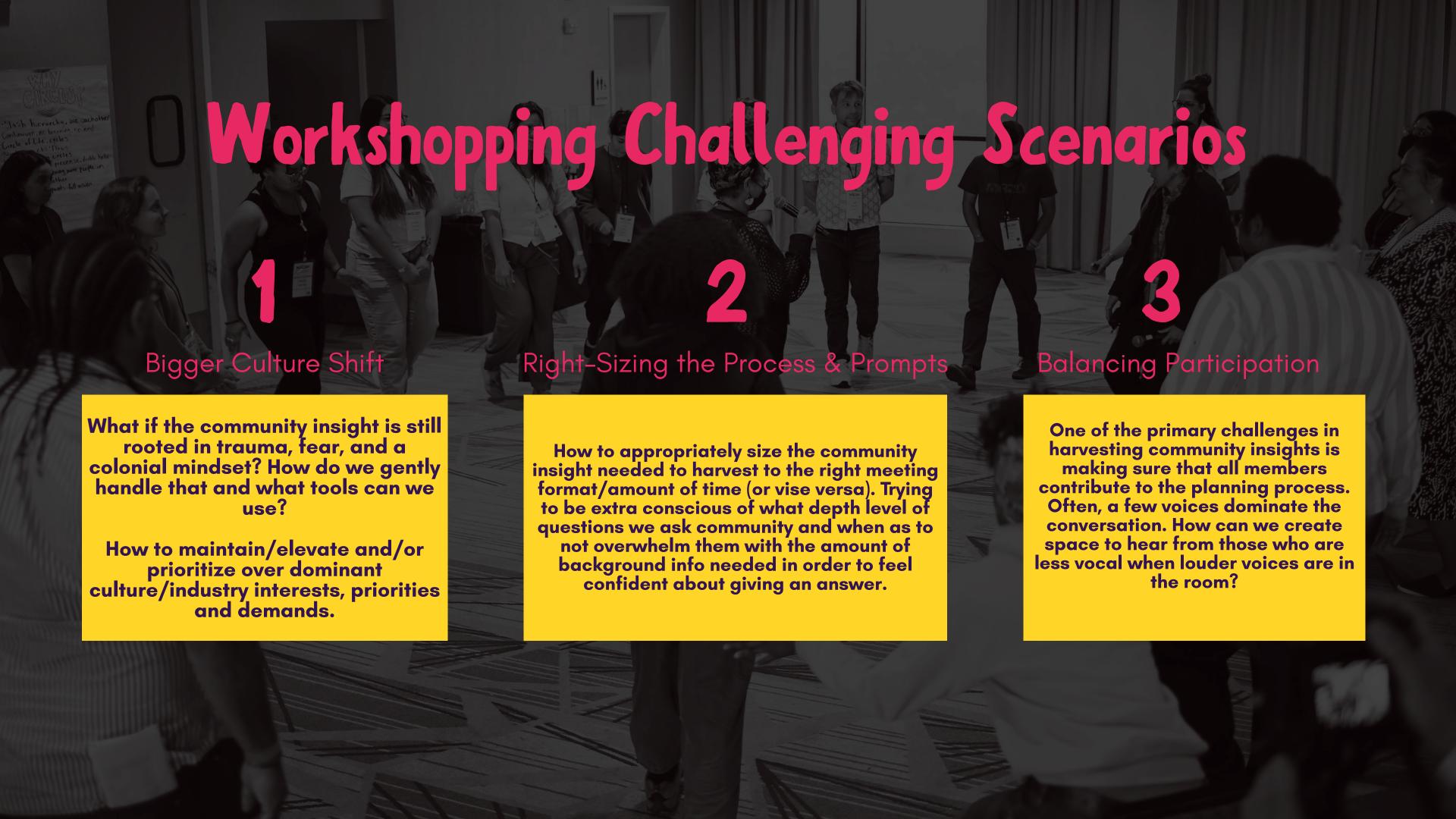
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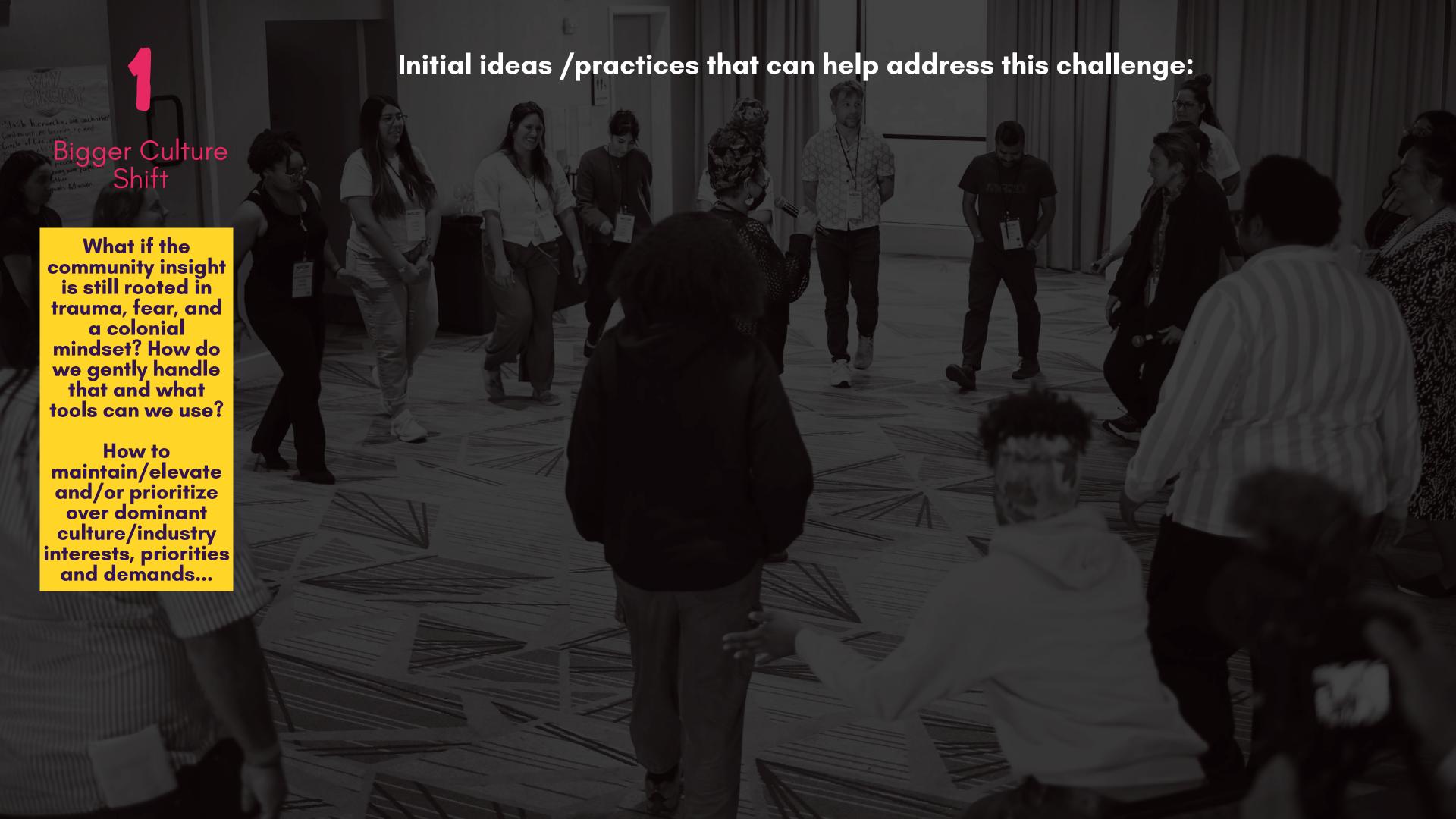


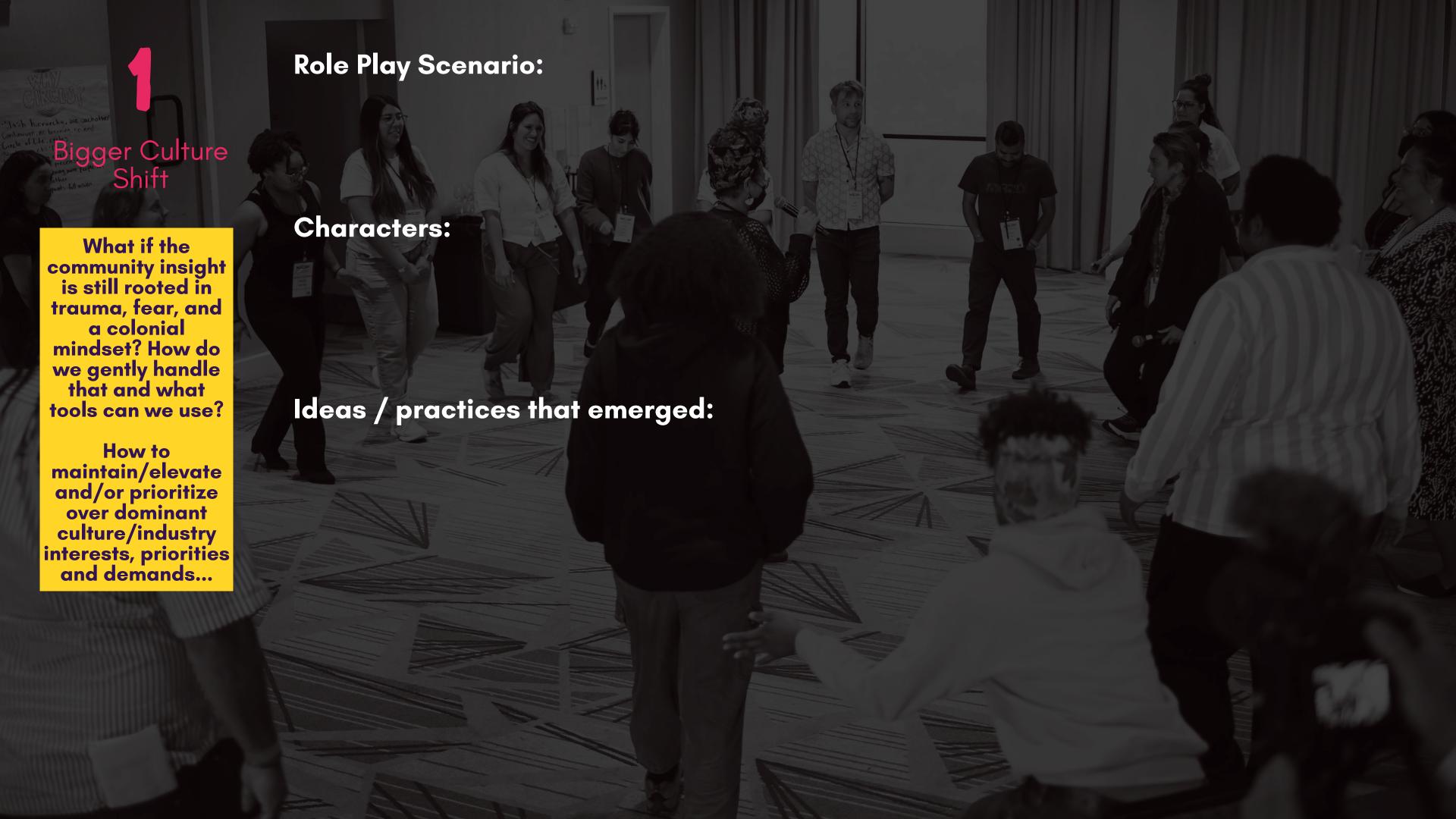


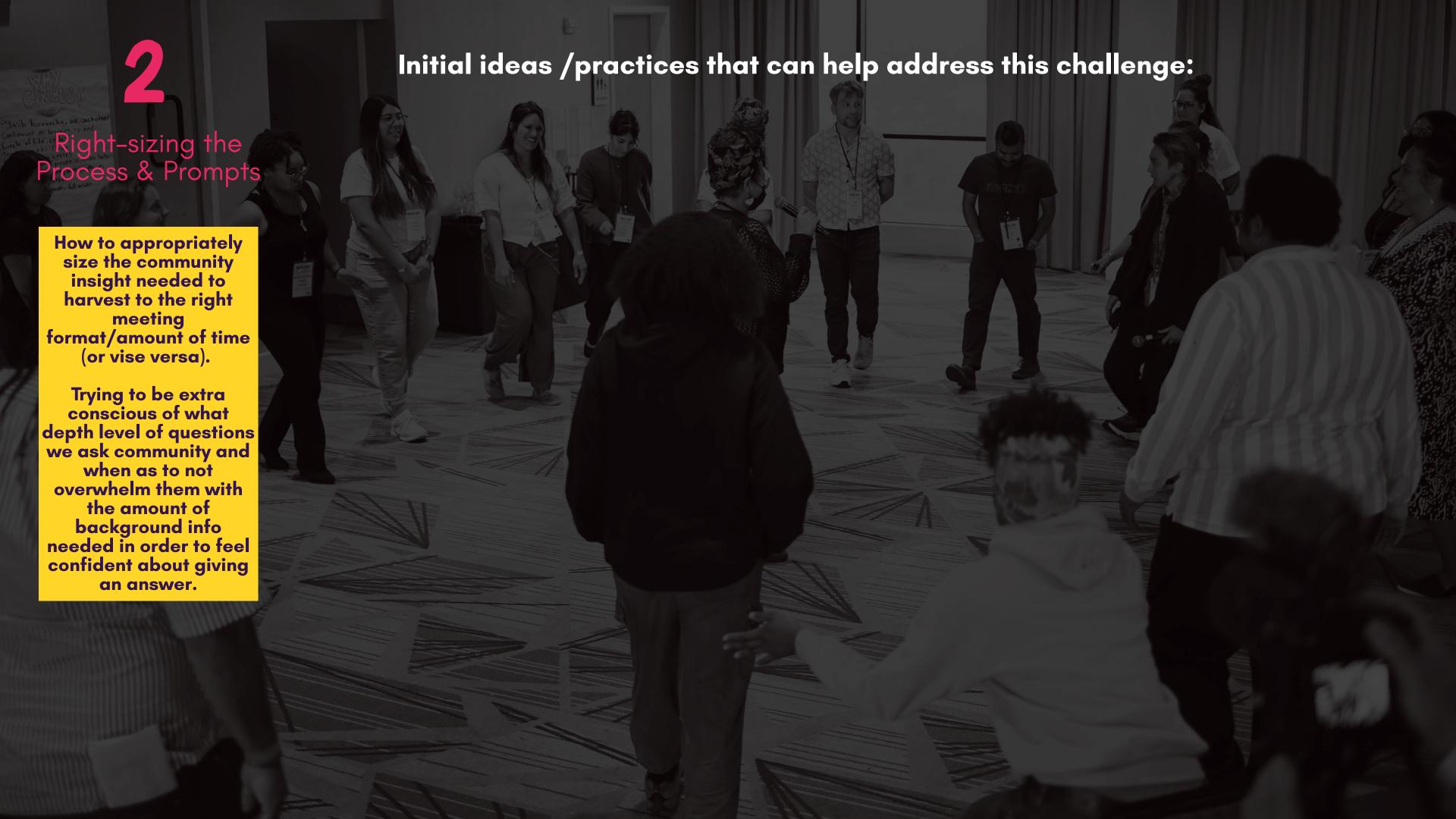
Take some time with your process tracker to think through and document what information you are harvesting and what methods you are using

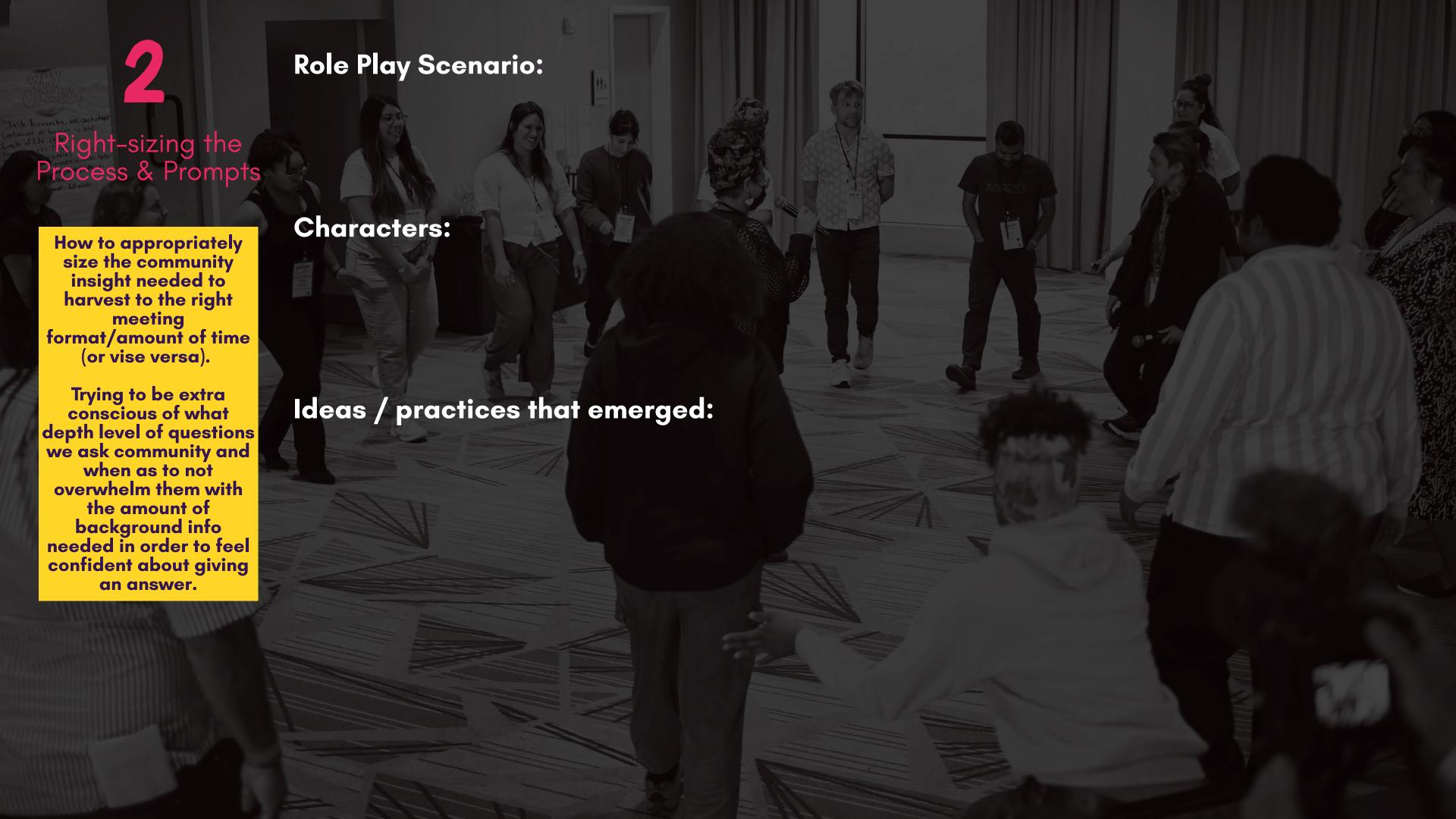


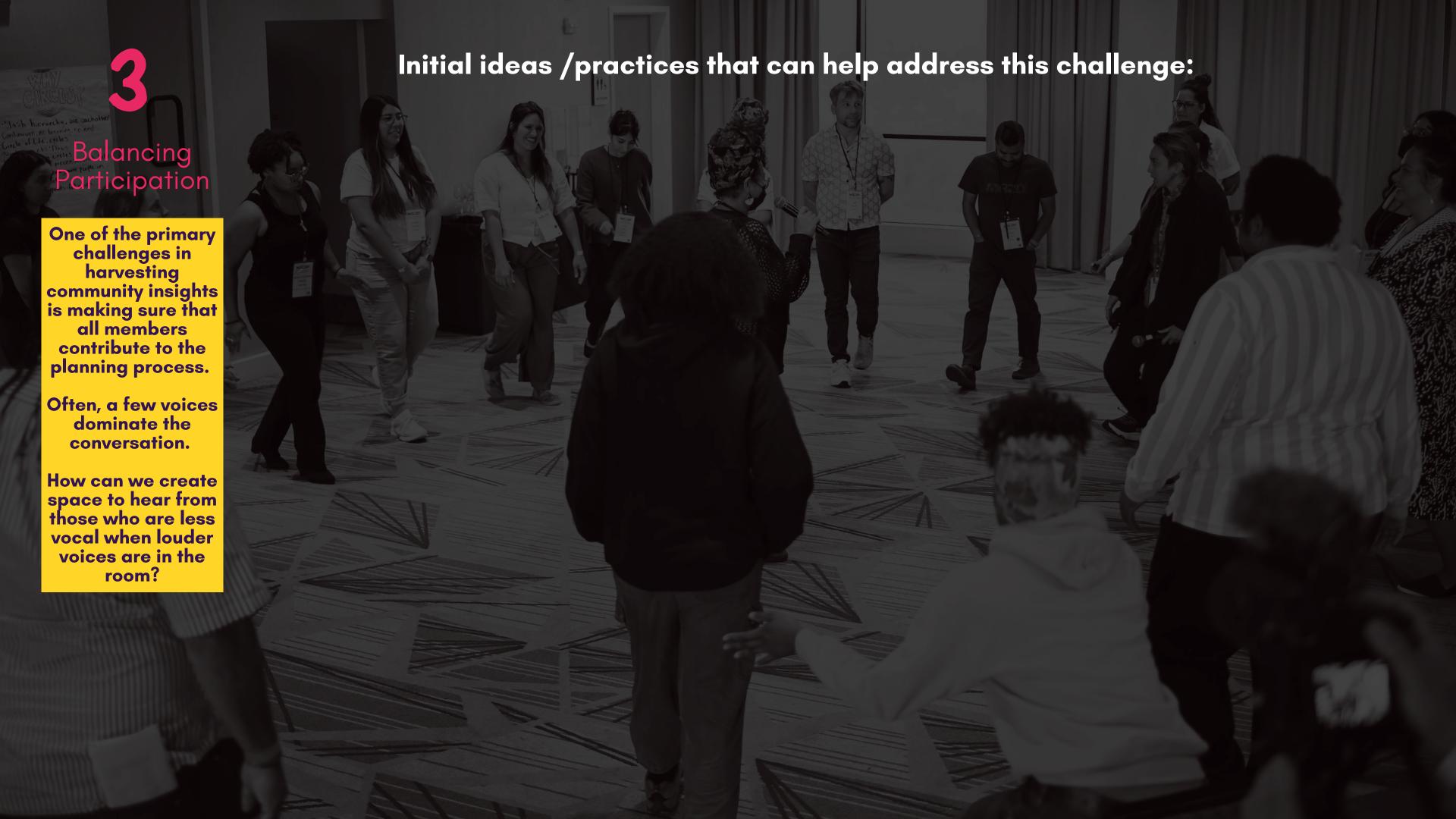


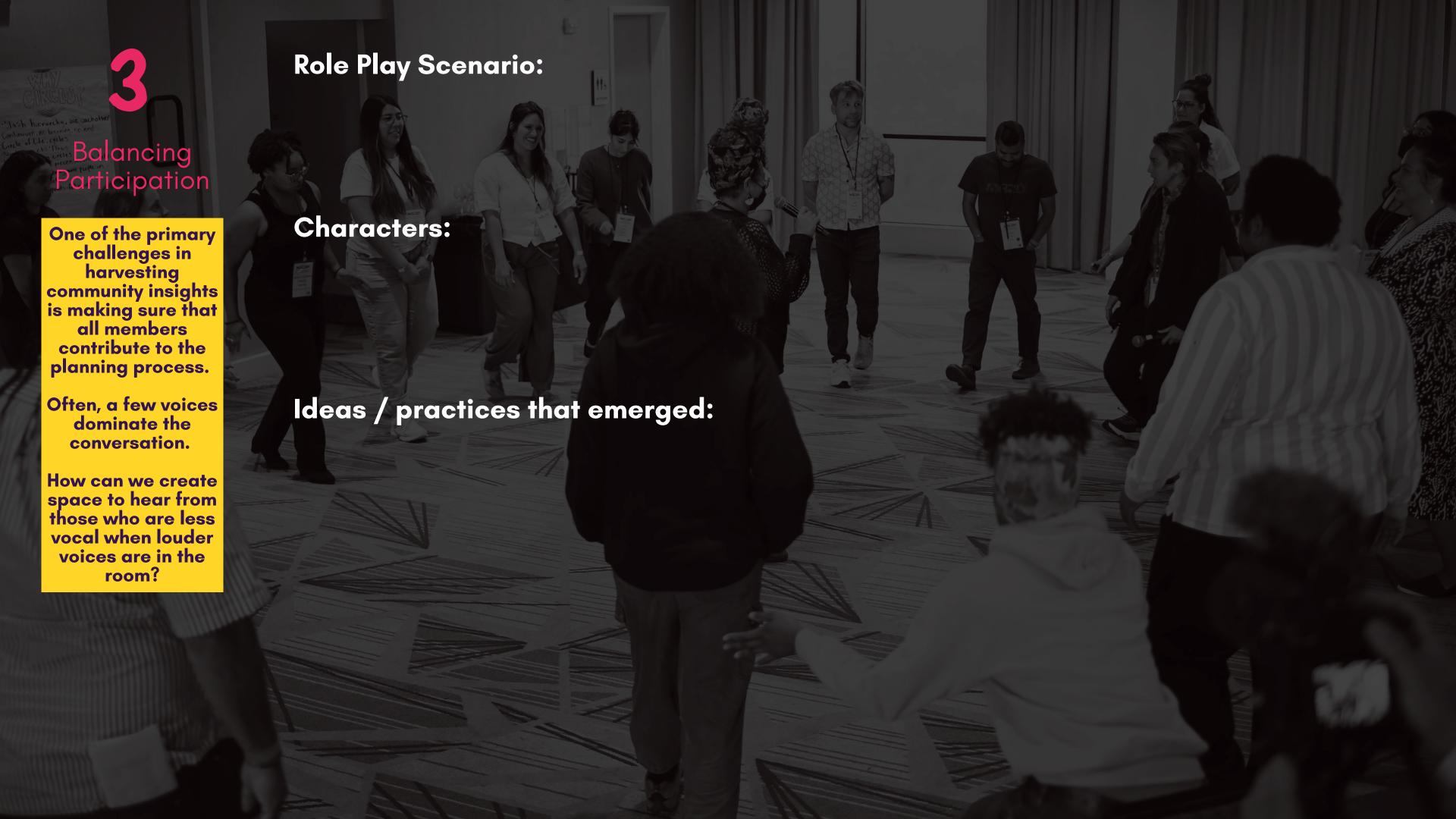












Facilitative Leadership for Community-Driven Planning

Core capacities









VISION

Design and facilitate a
visioning process that
embodies the purpose of the
project &/or community power;
be open to infinite possibilities

Use creative means to gather the different pieces of the vision that community members are holding

Build consensus around a community vision that energizes folks around the planning process and can unite people for the long haul



Practice liberatory community power throughout the planning process, using **methods** rooted in liberation and consciousness raising

Ensure community members are not only heard, but lead in defining the political, economic and cultural power needed to advance the vision

Build consensus around a power building strategy based on the strengths of the community. Consciously cultivate narratives that amplify community power



Design a planning process in which community members have what they need to identify or design transformative solutions to the problems they face

Use participatory methods to identify community strengths and challenges/threats, analyze the root causes of problems, and build consensus around community-driven solutions

Build consensus around a solutions set that the community is ready to take action around to address root causes of the issues

DESIGN & FACILITATION OF THE PROCESS

THE INFORMATION & INSIGHTS YOU GATHER

THE CONTENTS OF THE ACTUAL PLAN

