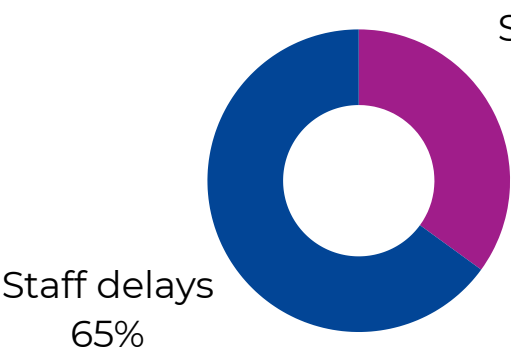


# What LEP Care Really Looks Like Today, And What 10 Hours of Training Can Fix



A quick view of the gaps most hospitals face, and how the EITLA training fixes them.

## What Staff Commonly Do Today



- 40–65% of staff delay interpreter calls during busy hours
- 30–45% ask bilingual coworkers for “quick help”

- 20–30% skip or shorten consent explanations
- 25–50% of LEP encounters involve unclear documentation

## What This Costs Hospitals

Category	Typical Impact
Repeat visits	12–22% higher for LEP patients
Complaints	18–32% of PX complaints involve communication gaps
Risk	3–6 consent deviations per 100 LEP procedures
Staff time	7–15 minutes lost per encounter

## How EITLA Solves This

- 01 delayed interpreter calls by 30–40%
- 02 interpreter documentation compliance by 25–45%
- 03 miscommunication-related delays by 10–18 minutes per shift
- 04 repeat-visit patterns by 5–12% in high-volume units