Case Study

TX HHSC

The Business Problem

Establish IAM features & services across cloud platform and integrate SailPoint with azure & external applications.

Solution

We played a critical role in developing and implementing robust IAM solutions to secure the client's cloud infrastructure. We worked collaboratively with various teams to ensure seamless integration of Sail Point and Azure, leveraging Okta to streamline identity and access management processes. Our expertise provides pivotal in enhancing overall security posture, ensuring compliance, and optimizing lifecycle management for identities across the organization.

About
Cogent Infotech

Founded in 2003, Cogent Infotech is a trusted, award-winning firm with **21+ years** of experience, **150+** government contracts, **10,000+** projects, and a 96% employee retention rate. Recognized as an SBA Small Business and MBE-certified, we deliver excellence through diverse talent, AI-driven recruitment, and cooperative contracts like NASPO ValuePoint and TIPS-USA.
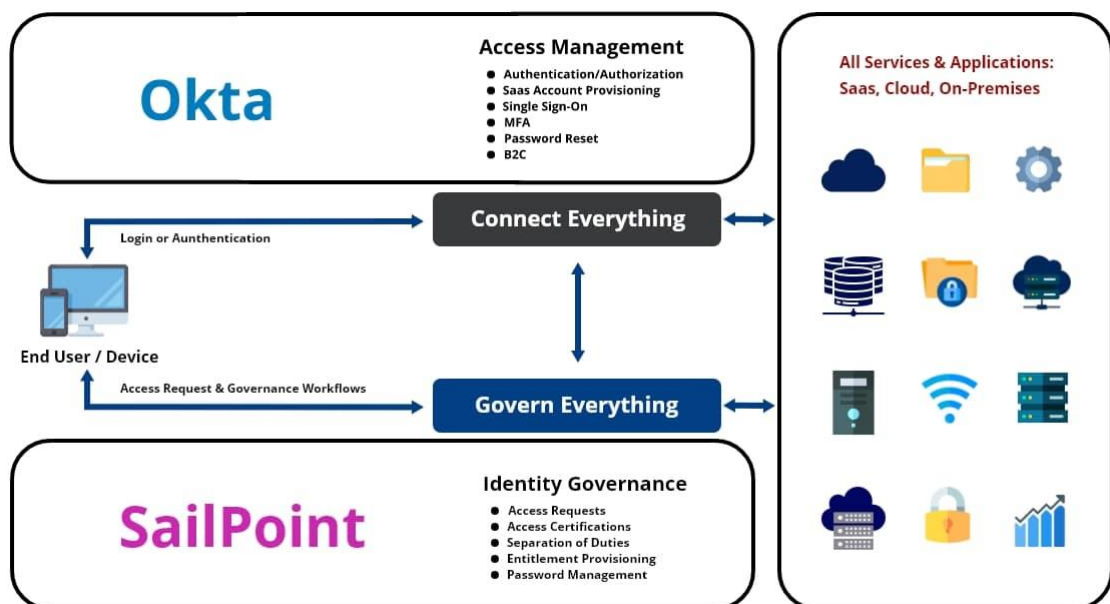
Key Responsibilities

IAM Development and Integration: Design and implement IAM services, ensuring they align with the organization's security and compliance requirements. Collaborate with SailPoint and Azure teams to develop robust IAM solutions.

SailPoint and Azure Integration: Oversee the integration of SailPoint with Azure Active Directory (AAD), leveraging Okta for Single Sign-On (SSO) and Multi-Factor Authentication (MFA). Develop and implement policies and procedures for identity governance and administration within the integrated environment. Ensure smooth data flow and synchronization between SailPoint and Azure, maintaining data integrity and security.

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Identity Governance and Lifecycle Management: Implement identity lifecycle management processes, including provisioning, de-provisioning, and role-based access control (RBAC).Ensure compliance with identity governance policies, conducting regular audits and reviews to maintain adherence.

Collaboration and Support: Work closely with cross-functional teams, including IT, Security, and Compliance, to ensure IAM solutions meet business needs and regulatory requirements. Provide on-call support for IAM-related issues, ensuring timely resolution of incidents and minimizing impact on business operations. Conduct training and awareness programs for staff on IAM policies, procedures, and best practices.

Technical Expertise and Innovation: Stay updated with the latest developments in IAM technologies, trends, and best practices. Continuously evaluate and enhance IAM solutions, integrating new features and capabilities as needed. Lead and participate in IAM-related projects, providing technical guidance and expertise to ensure successful delivery.

Solution Design