

KOFA SWAP CHALLENGE - TERMS AND CONDITIONS

Effective Date: 04 August 2025 | End Date: 03 November 2025

1. Definitions

Challenge: The "Kofa Swap Challenge," a promotional campaign organized by Kofa Technologies Ltd to reward riders who regularly use the battery swap service.

Organizer: Kofa Technologies Ltd, a company registered and operating under the laws of Ghana.

Participant: Any person eligible under these Terms and Conditions who partakes in the Kofa Swap Challenge.

Participation: A rider is automatically considered a Participant when they use the Kofa Swap & Go service during the Challenge period.

Leaderboard: A publicly viewable digital board updated every 24 hours on kofa.co/swapchallenge, showing the first name, first initial of surname, and weekly swap count of each Participant.

Swap: A successful battery exchange completed by the rider using the Kofa Swap & Go system.

Weekly Swap Threshold: The minimum number of swaps required per week to receive reward credits, set at 21 swaps.

Reward Credits: Swap credits automatically awarded to Participants who meet the weekly threshold.

2. Challenge Duration & Territory

2.1. The Challenge will run for a total of three (3) months, starting from 04 August 2025 and ending on 03 November 2025.

2.2. The Challenge is valid within the Republic of Ghana, across all operational Kofa Swap & Go Stations.

3. Eligibility

3.1. The Challenge is open to all individuals who are registered users of the Kofa Swap & Go battery service in Ghana.

3.2. Employees, contractors, or agents of Kofa Technologies Ltd and their immediate family members are not eligible to win final prizes.

4. Participation Conditions

4.1. No sign-up or registration is required. All active riders using the Swap & Go system are automatically included.

4.2. Each week during the Challenge, if a Participant completes at least 21 swaps, they will receive 3 free swap credits automatically.

4.3. Swap counts are tracked digitally through Kofa's internal system. Manual swaps or undocumented exchanges do not qualify.

5. Leaderboard & Rewards

5.1. The Leaderboard is accessible at www.kofa.co/swapchallenge and will be updated every 24 hours.

5.2. The Leaderboard will display:

- First name and first initial of last name
- Total number of swaps completed
- Total number of reward credits earned

5.3. Weekly Rewards:

Participants reaching the weekly threshold (21 swaps) will receive 3 swap credits credited to their account automatically.

5.4. Final Prizes:

At the end of the Challenge, the top-ranked riders on the leaderboard will win the following prizes:

1st place: 1x LED TV

2nd place: 1x Smartphone

3rd place: 1x Bluetooth Helmet

4th - 20th place: 1x Kofa Giveaway Pack each (total of 17 packs)

Final rankings are determined by the total number of battery swaps completed from 04 August to 03 November 2025. In the event of a tie, the rider who reached the total first (timestamped in Kofa's internal system) will be ranked higher.

6. Prize Distribution

6.1. Winners of the final prizes will be published on the official Kofa website and at Kofa Swap & Go Stations by 08 November 2025.

6.2. Prizes must be claimed in person within 14 days of the announcement.

6.3. Winners must present a valid national ID and their rider profile (phone number or rider ID) to confirm identity.

6.4. If a prize is not claimed within the stated period, it will be reassigned to the next eligible Participant in the leaderboard ranking.

7. Data Protection

7.1. By participating, all Participants consent to the use of their first name and initial of last name on the public leaderboard and for promotional use by Kofa.

7.2. Personal data is collected and processed solely for the purpose of administering the Challenge and will not be shared with third parties without consent.

7.3. All data will be securely stored and deleted after the completion of the Challenge in accordance with Ghana's Data Protection Act.

8. Fraud and Misconduct

8.1. Any attempt to manipulate, falsify, or cheat the swap count system will result in immediate disqualification.

8.2. Kofa reserves the right to investigate and disqualify any Participant suspected of abuse or system manipulation.

9. Limitation of Liability

9.1. Kofa Technologies Ltd is not responsible for delays, system outages, or technical issues that may affect

participation or leaderboard visibility.

9.2. Kofa reserves the right to cancel, suspend, or amend the Challenge at any time if circumstances beyond its control make it necessary to do so.

10. Governing Law

This Challenge is governed by the laws of the Republic of Ghana. Any disputes arising from the Challenge will be subject to the exclusive jurisdiction of the courts of Ghana.

11. Support and Contact

For questions or support, Participants may:

- Email: support@kofa.co
- Visit any Kofa Swap & Go Station
- Contact the WhatsApp rider support line