

# Avetta supports Downer with key contract compliance

"I have full confidence in the Avetta team – they've become a key part of the way we ensure our training and compliance requirements meet the expectations of our clients."

– John Batchelor, General Manager Energy, Downer



Discover how Avetta supported Downer to implement a new compliance system, leading to improved training and compliance for the Tier 1 contractor's operations in New Zealand.

## Challenges in Compliance Management

Downer had identified a number of challenges in managing training and compliance across multiple sectors, particular in relation to its utilities operations in New Zealand. This had resulted in inefficiencies, administrative burdens and issues with managing competencies and training standards.

## The Avetta Experience

The Downer team engaged Avetta to support them in meeting new training requirements on one of its contracts. As safety and industry training experts in the field, Avetta worked alongside Downer and their client to identify gaps, streamline the standards and rapidly deployed training organisations across New Zealand to ensure Downer's workforce met the new compliance obligations.

## Benefits Experienced

### **Incident Avoidance: Enhanced Safety, Compliance and Risk Management**

With Avetta managing worker competencies, Downer has significantly reduced its compliance risk. Avetta has provided systems that ensure workers remain up to date on training, including high-risk competencies such as confined space entry, plant operation, and working at heights. This has resulted in zero competency-related incidents across major contracts and improved confidence from both Downer's leadership and clients.

### **Operational Efficiency and Cost Savings**

By transitioning from internal training management to a bespoke solution customized by Avetta's, Downer not only gained better performance but also cost efficiencies. The shared overhead model allowed Avetta to deliver services at scale, removing administrative burden and enabling better workforce scheduling. Coordinated annual training plans also reduced no-shows and duplication.

### **Improved Visibility and Scalability**

Avetta's system provided auditable, real-time access to training records, which was crucial for Downer's highly regulated sectors. It gave executives, clients, and compliance auditors confidence that Downer's workforce was competent and current. The scalable nature of the solution also enabled future growth and alignment across Downer's business units.



#### About Downer

Downer Group is a leading integrated services company based in Australia and New Zealand, providing comprehensive solutions across transport, utilities, facilities, engineering, construction, and mining sectors. With a strong focus on creating sustainable and innovative outcomes, Downer delivers essential services that support critical infrastructure and the everyday lives of millions of people.

Region  
APAC

Domain  
Utilities, Transport and Facilities Management

Services  
Engineering, Construction and Asset Management

Avetta products  
Avetta Connect

[downergroup.com](http://downergroup.com)



#### Unlocking Long-Term Value with Avetta

The partnership between Downer and Avetta exemplifies how a collaborative, responsive approach to training and compliance can yield transformative results. Avetta's expertise and people became an extension of the Downer team, driving sustainable improvements across the board.

Is Your Contractor  
Compliance Strategy  
Delivering Measurable  
Risk Reduction?

Confident contractor pre-qualification starts with Avetta.

Avetta centralises supplier data, automates compliance workflows, and delivers real-time insights, so you can mitigate risk and drive governance with confidence. Discover how leading enterprises streamline contractor compliance at [avetta.com](http://avetta.com)

Talk to us today about contractor risk management.