



Sharing stories, finding solutions

# Pathways to Djirra

## Information for local services in the Mallee

If you are working in a community, health or support organisation in the Mallee region, this information will help you find out about the support available at Djirra and how to make a referral.

Djirra is a place where culture is celebrated and strengthened, and practical support is available. Djirra delivers holistic, culturally safe, specialist family violence support, legal services and case management, alongside cultural and wellbeing workshops and programs with state-wide reach.

We walk alongside Aboriginal women and their children, sistergirls, brotherboys, trans and gender diverse people, non-binary and queer folk who feel comfortable accessing a women's service.

### Warm referral pathways

We meet Aboriginal women where they are at. We can provide place-based support in-person, online and over the phone.

### Our programs

For more information on our programs, including early intervention and prevention, visit our [website](https://www.djirra.org.au).

**Our Mildura office is a culturally safe space for women to connect with Djirra and our programs.**

**Find us at:** 139-141 Langtree Avenue, Mildura  
9:00am - 5:00pm Monday to Friday.



# Djirra Legal

Djirra's legal service works with Aboriginal people who have experienced family violence. Our service provides one-off legal advice or ongoing representation. We assist with legal issues about:

- Intervention Orders: Representing Applicants and AFMs including in police applications, Respondents in misidentification and systems abuse matters.
- Family Law: Parenting matters, including recovery matters where a child has not been returned.
- Child Protection: Assisting where there is a risk of or current CP involvement, pre-court matters, unborn reports, substantiated reports, child removal, 'voluntary' agreements and court applications.
- Financial Assistance Scheme (FAS)

## Referral pathway

Free call: 1800 105 303, email: [info.afvls@djirra.org.au](mailto:info.afvls@djirra.org.au)

With consent, please share:

- Name and date of birth.
- Other parties and dates of birth (children and related parties).
- Legal matter type (FVIO, Child Protection, Family Law, FAS).
- Contact details and if safe to text/call/email.

Information to prioritise urgent matters:

- Matter details and urgent dates (court date, IVO expiry, non-return of children, children due to go to other parent, perpetrator due to be released from custody).
- Relevant documents e.g. Court Orders or Applications, MARAM and safety plan, L17.
- If the matter is high risk.
- Accessibility needs.

# Koori Women's Place

The Koori Women's Place (KWP) is a culturally safe space where Aboriginal women come together to feel supported, heard and understood. We provide a range of cultural, wellbeing and social activities.

Aboriginal women can visit or call to:

- Participate in a face-to-face or online workshop.
- Unwind and access practical support - tucker bag, material aid, clothes and toiletries.
- Connect with other Djirra programs.
- Get information about Djirra's Sisters Day Out, Dilly Bag and Young Luv workshops.
- Access visiting services for information or advice.

## Referral pathway

Free call: 1800 105 303 email: [kwp@djirra.org.au](mailto:kwp@djirra.org.au)

KWP is open to all Aboriginal women – no referral or appointment needed. If you are helping someone connect with KWP, please share: name, date of birth, postcode and contact details.

# Individual Support Services

Djirra's Individual Support Services team offer specialist family violence case management to assist Aboriginal women and children to heal from family violence. Some ways we can support include:

- Offering specialist family violence case management, risk assessments and safety planning.
- Creating a safe space where culture is understood and celebrated.
- Distributing the state-wide Aboriginal Family Violence Flexible Support Packages.
- Connecting to family violence counselling.
- Providing pre and post release prison support and alcohol and other drugs support.
- By understanding family and community ties and how these are essential to healing and wellbeing.
- Providing information and warm referrals.

## Referral pathway

Free call: 1800 105 303 email: [support@djirra.org.au](mailto:support@djirra.org.au)

For specialist family violence case management, Alcohol and drug support, and Prison Support Program.

With consent, please share:

- Completed Case Management External Agency Referral Form (contact [support@djirra.org.au](mailto:support@djirra.org.au) to receive the form).
- MARAM or TRAM and safety plan.
- Overview of support provided.
- CIP report (if applicable).
- Relevant information about the person/s using violence.

Djirra is not a crisis service and is not part of the crisis response model.

## Family Violence Flexible Support Packages

email: [fsp@djirra.org.au](mailto:fsp@djirra.org.au)

Djirra is the custodian of statewide Aboriginal Flexible Support Packages (FSP), providing tailored, culturally safe financial assistance to Aboriginal people experiencing family violence, helping to improve safety, stability, and healing. Djirra also provides secondary consultation for FSPs.

To find out more about applying for FSP funding on behalf of an Aboriginal client, email [fsp@djirra.org.au](mailto:fsp@djirra.org.au). We provide your case managers with an information session before providing the portal link.

**For more information on referrals please get in touch on 1800 105 303 or 9244 3333**

