Golf Day Booking

Terms & Conditions

Conditions of booking

1. A golf day requires a minimum of 12 players. If numbers fall below 12 players 3 days prior to the date your booking will revert to golf only and any food will need to be organised directly with the bistro.
2. For groups of 25 and below a minimum deposit of £250.00 is required at the time of booking. Groups above 25 will be required to pay a Deposit of £10 per player. Tee times cannot be secured without a deposit. Final numbers and final balance payment is due a minimum of 3 days prior to the booking. If full payment is not received at least 72 hours before the booking, the booking can be cancelled, and the deposit will be non-refundable'
3. All payments must be made using a credit or debit card through our BRS Golf booking system. Alternative payments such as BACS or Cheque must be agreed at time of booking with Silvermere management who reserve the right to refuse any alternative payment requests.
4. Deposits are refundable and transferrable up to a month prior to the booking.
5. Silvermere Golf & Leisure Ltd reserves the right to cancel or amend any booking. The deposit is returnable if Silvermere Golf & Leisure Ltd should cancel.
6. It is the organisers responsibility to settle any balances owed.
7. A deposit payment is acceptance of these Terms and Conditions.

Food

1. It is the organisers responsibility to inform Silvermere of any dietary requirements for the group no later than making final payment. At the end of this document, you will find our allergen statement.
2. Food pre orders are required no later than 1 week prior to the booking, please choose one option from the menu for the whole group. Any dietary requirements will be catered for separately. Silvermere reserves the right to choose from the menu for your group should the pre order not be sent in on time.
3. Breakfast that has been pre booked will be served 1 hour prior to the 1st tee time you have reserved. Any food pre booked for after your round will be served 5 hours after your last tee time.
4. If you would like to amend any food service times please speak to the team.
5. Rooms are allocated on arrival but cannot be reserved for the day unless a room hire has been paid in advance

On the course

1. It is the organisers responsibility to ensure all players are aware of the following

- Correct golf attire is worn
- All players have their own set of golf clubs
- Spectators & caddies and non-playing children are not permitted
- Dogs are not permitted

2. It is also the responsibility of the organiser for ensuring the respectful behaviour and conduct of the entire party. Dangerous, excessive, and loud behaviour affecting other players or staff will not be tolerated and the club reserves the right to ask a player/group to leave at any point without refund.

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3. Only alcohol sold by Silvermere Golf & Leisure may be consumed on course
4. Organisers or players may not pre provide on course snacks & soft drinks to hand out to those playing either on the course or in the restaurant
5. You may only play in a 4-ball format unless organised with the golf services team prior to the day
6. All players must keep up with the group in front to reduce slow play
7. An on-course marshal reserves the right to ask any players not keeping up with the groups in front to walk holes to catch up
8. Silvermere is not a course for beginners and members of your golf day should be able to play to a competent standard

Buggies

1. Buggies are only available in the summer months
2. Buggies must be pre-booked with Silvermere prior to the golf day
3. Anyone hiring a buggy must leave a valid photo ID driving licence with the golf office for the duration of the round. Buggies cannot be hired without a valid driving licence (photocopies & pictures are not accepted)
4. Buggy hire is not available after 3pm
5. Buggy payment must be made in the golf office with a credit or debit card, cash is not accepted
6. Buggy hire policy is available upon request
7. External golf buggies / carts are not permitted

Facilities

1. Golf shoes are not permitted in the clubhouse
2. Please be aware that the changing rooms close at 8.00pm. Staff do not have access to them after this time.
3. Silvermere Golf & Leisure ltd cannot accept any responsibility for any items left in the clubhouse, changing rooms or elsewhere on the complex. Please do not leave items unattended
4. Shower facilities are available, please note we **do not** provide towels

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Inn on the Lake Allergen Statement

Our kitchen works with direct items & products with the below allergens. While we take steps to minimize the risk of cross-contamination, we cannot guarantee that any of our products are safe to consumer for people with allergies

There are 14 allergens that must be declared by law, please ensure all your guests who have the below allergy are aware of the statement above.

• Cereals containing gluten - wheat (such as spelt and khorasan wheat), rye, barley, oats Note: The cereal name e.g 'wheat', must be declared and highlighted, not 'gluten'
• Crustaceans e.g. crabs, prawns, lobsters
• Eggs
• Fish
• Peanuts
• Soybeans
• Milk
• Nuts (almonds, hazelnuts, walnuts, cashews, pecan nuts, brazil nuts, pistachio nuts, macademia/Quensland nut) Note: The name of the nut, e.g. 'almond', must be declared and highlighted, not 'nuts'
• Celery
• Mustard
• Sesame Seeds
• Sulphur Dioxide and sulphites (at concentrations of more than 10mg/kg or 10mg/L in terms of total sulphur dioxide) – used as a preservative.
• Lupin
• Molluscs e.g. mussels, oysters, squid, snails

Note: there are some derivatives of these allergens which are so highly processed that they are not considered an allergenic risk and so do not need to be highlighted as allergens.