

Diversity and Inclusion Policy

Everyone is Welcome at SASS

At SASS, we want everyone to feel safe, welcome and respected.

We know that people have different identities, backgrounds, cultures and life experiences. We believe everyone deserves access to support that is respectful, inclusive and free from discrimination.

What You Can Expect from Us

We will:

- ✓ Treat you with dignity and respect
- ✓ Listen to you and value your experiences
- ✓ Respect your identity, culture and background
- ✓ Work to create a safe and inclusive environment
- ✓ Do our best to remove barriers to accessing support
- ✓ Provide information in ways that are easier to understand where possible
- ✓ Welcome your feedback and ideas

We Welcome People from All Communities

SASS supports people of all:

- ✓ Cultures and backgrounds
- ✓ Genders and gender identities
- ✓ Sexualities
- ✓ Ages
- ✓ Abilities
- ✓ Religions and beliefs
- ✓ Family and community backgrounds

We recognise that some people may have experienced discrimination, exclusion or barriers when seeking support.

We are committed to creating services where people feel safe, respected and included.

Let Us Know What You Need

You can tell us if you need:

- ✓ Information in a different format
- ✓ Support with communication
- ✓ Accessibility adjustments
- ✓ An interpreter
- ✓ A support person with you

We will do our best to meet your needs.

If Something Does Not Feel Right

Everyone has the right to feel safe and respected.

If you experience discrimination, feel uncomfortable, or think we could do something better, we want to hear from you.

Giving feedback or making a complaint will not affect the support you receive from SASS. You can find more information in our Feedback and Complaints information.

Our Commitment

We are committed to creating services where everyone feels welcome, respected and included. Your voice, identity and experiences matter.