



5 key benefits of Microsoft Surface Copilot+ devices and Computacenter for modern workplaces

Discover how AI-enabled Microsoft Surface devices and Computacenter's expert services can transform productivity, security and user experience for today's hybrid workforce.

The world of work is undergoing a fundamental shift. Hybrid models are now the norm, AI is transforming how teams operate and the pressure to deliver faster and smarter has never been greater. To drive progress, many organisations are rethinking how they equip their teams to ensure they stay competitive, secure and agile.

Together, we help organisations optimise the procurement, deployment, management and support of next-generation Microsoft Surface devices for today's workforce.

Microsoft Surface Copilot+ PCs represent a new generation of business-ready devices that combine cutting-edge hardware, AI-powered software and enterprise-grade security. To help organisations maximise their investments in Microsoft Surface devices, Computacenter partners with Microsoft to provide expertise, experience and scalability throughout the technology lifecycle.





1

Unlock greater productivity with AI-powered devices

Today's workforce needs tools that support a smarter approach to work. Microsoft Surface Copilot+ PCs combine intelligent design and integrated AI to streamline daily workflows. Optimised for Windows 11 and Microsoft 365, and with instant-on functionality and biometric login, Microsoft Surface devices ensure users can get up and running in seconds and stay focused throughout the day.



 Copilot+PC

Microsoft Surface PCs come preloaded with essential applications, so teams can start delivering value from the moment devices are unboxed. And with Copilot AI providing smart assistance, tasks like drafting documents, summarising meetings and generating presentations can be accomplished faster and with less effort. With Copilot, users can spend less time on admin and repetitive tasks and more on value-added work.

Computacenter ensures this productivity is fully realised from day one. With our extensive supply chain capabilities, end-to-end deployment and rapid configuration services, we simplify even the most complex Microsoft Surface rollouts across sites, countries and continents. We also offer remote, multichannel support services to ensure users remain productive, with minimal disruption and maximum efficiency.



2

Exceptional user experiences that inspire and empower

The employee experience matters more than ever, and the right device can play an important role in attracting, engaging and retaining talent. Microsoft Surface Copilot+ PCs are designed with the user at heart, combining elegant, lightweight design with powerful performance and unmatched versatility.

With a choice of form factors, including laptop, tablet and 2-in-1 devices, plus support for multiple inputs like touch, pen and voice, Microsoft Surface devices adapt to how people actually work. Whether sketching ideas while on the move, typing reports at a desk or presenting to a client, users benefit from intuitive experiences that enhance creativity.



Combining the benefits of a desktop and laptop, with the ability to run all your business applications and integrate seamlessly with the existing Windows estate, Microsoft Surface is the only device a user needs.

Computacenter helps bring these experiences to life. Through detailed workstyle analysis, we ensure every employee is matched with the right device for their role. And with our Global Service Desk offering multi-lingual, multi-channel support, including chat, a mobile app and self-service knowledge base, we keep users supported, engaged and empowered, wherever they're working from.





3

Built in security that doesn't hinder productivity

Microsoft Surface Copilot+ PCs offer comprehensive, chip-to-cloud protection. Devices are secured at every layer, from hardware and firmware to the operating system and the cloud.

Microsoft Surface devices feature secure boot, virtualisation-based security and hardware-backed credential storage, with chip-level protection provided by Microsoft Pluton. Windows Hello enables fast, passwordless sign-in via facial recognition or fingerprint, while automatic lock and unlock functions offer both convenience and security.



Thanks to these security enhancements, independent analysis by IDC shows that Microsoft Surface customers experience 34 per cent fewer security incidents and reduce security-related downtime by 30 per cent¹.

Computacenter ensures organisations get the most from Microsoft Surface security features and further enhances protection. For example, our security experts help organisations apply consistent policies across their Microsoft Surface estate, simplifying compliance and reducing risk. With visibility and control at every level, we support secure deployments, policy enforcement and lifecycle management so IT teams can be confident that devices and data remain protected.



¹. The Business Value of Microsoft Surface, IDC TCO report.

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Simplified, scalable management for greater IT efficiency

As IT environments grow more complex, simplicity and control are key to effective device management. Microsoft Surface Copilot+ PCs are designed with this in mind, offering streamlined, scalable management through the Microsoft Surface Management Portal. This centralised platform gives IT teams the visibility and flexibility they need to monitor performance, configure policies, deploy updates and maintain a consistent experience, even across hundreds or thousands of devices.



Microsoft Surface devices are also engineered for serviceability. Modular components make repairs and replacements faster and easier, reducing downtime and extending device life, while maintenance tasks can be performed remotely to minimise disruption to employees and safeguard productivity.

As a Microsoft Surface Platinum Partner and Authorised Service Provider, Computacenter is qualified to make these repairs. We also offer end-to-end support from initial provisioning and integration into existing management tools, to ongoing maintenance and secure end-of-life disposal.



We can support IT teams in delivering device management, or provide a fully managed service to free up teams for more strategic activities. Either way, we offer the tools, expertise and proven processes to minimise the costs and complexity of managing even the largest and most complex estates.





5

Embedded sustainability and accessibility

Sustainability and accessibility are integral to the design and lifecycle of Microsoft Surface Copilot+ PC. Built with energy-efficient components and responsibly sourced and recyclable materials, Surface devices reflect Microsoft's commitment to reducing environmental impact at every stage, from production to end of life.

Accessibility is also embedded in Microsoft Surface design, so devices support a wide range of preferences and needs. Features such as tactile identifiers, haptic feedback, high-contrast modes, voice control and adaptive accessories help users to work at their best.

Computacenter helps organisations achieve their sustainability targets with circular services. We securely redeploy, remarket and recycle end-of-life devices to maximise residual value and minimise environmental impact. Our approach supports sustainability while ensuring employees benefit from inclusive technology, creating a more equitable and environmentally conscious workplace.

Maximise value with Computacenter



Computacenter's strategic partnership with Microsoft optimises value for organisations adopting Microsoft Surface Copilot+ PCs.

Computacenter is a **Microsoft Global Device Finalist**

We are a **Microsoft Surface Platinum Partner** and hold **Solution's Partner Status** across all 6 solutions area: Modern Work, Business Applications, Data & AI, Digital & App Innovation, Security and Infrastructure

We are **Microsoft Worldwide Device Partner of the Year Finalists 2024**

We have more than **800 Microsoft-accredited employees** supporting more than 4.8 million users globally

We have a **proven track record in modern workplace and cloud transformations** with global scale and local delivery

Our **comprehensive lifecycle services** include procurement, configuration, deployment, management support and secure end-of-life device recycling

We are committed to **reducing risk, lowering costs and accelerating time to value** for our customers

Together, Microsoft and Computacenter help organisations unlock the full potential of Microsoft Surface technology, delivering seamless user experiences, robust security and future-ready IT environments.

Get in touch

To find out more about how Computacenter can help your teams work smarter with Microsoft Surface devices, please contact your Computacenter Account Manager, call **01707 631000** or email **enquiries@computacenter.com**

About Computacenter

Computacenter is a leading independent technology and services provider, trusted by large corporate and public sector organisations. We are a responsible business that believes in winning together for our people and our planet. We help our customers to Source, Transform and Manage their technology infrastructure to deliver digital transformation, enabling people and their business. Computacenter is a public company quoted on the London Stock Exchange [CCC.L] and a member of the FTSE 250. Computacenter employs over 20,000 people worldwide.

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