



 Microsoft  
Surface  
Authorised Reseller

  
Computacenter

Use case

# Maximise productivity, collaboration and employee experience for knowledge workers

**Supporting knowledge workers.** Senior leaders, consultants, analysts, legal professionals and other employees working across office, hybrid and flexible environments.

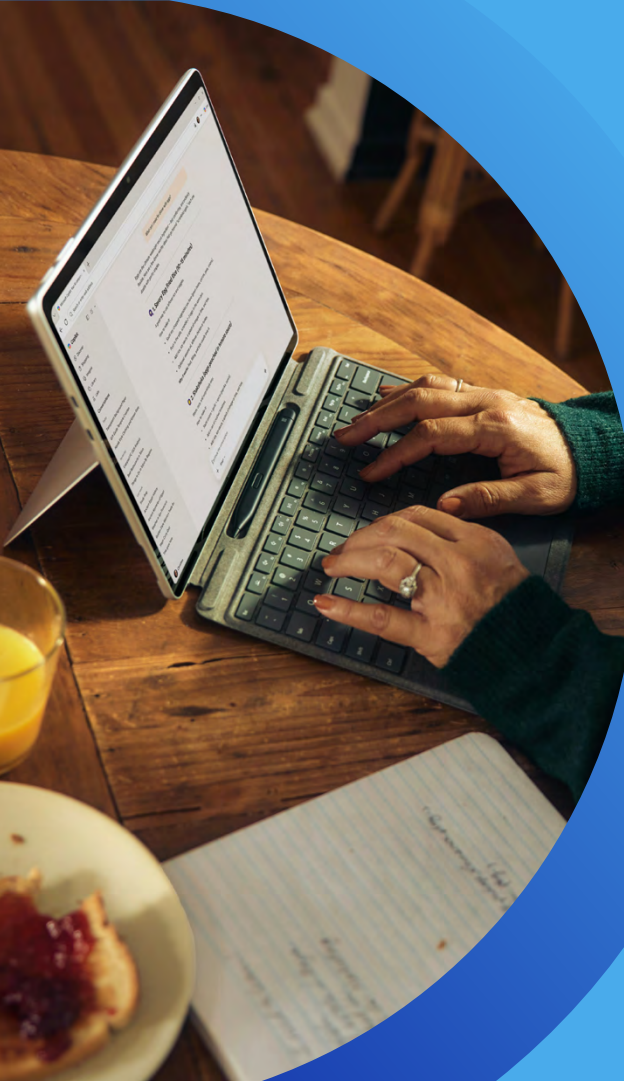
# Business challenges

**Knowledge workers rely on technology that supports focus, collaboration and high-performance working throughout the day. Whether analysing data, advising clients, developing strategy or managing teams, these employees depend on seamless access to applications, information and collaboration tools across multiple locations and devices.**

At the same time, organisations are under pressure to attract and retain talent with increasingly high digital expectations, while supporting flexible workstyles and maintaining productivity across office and hybrid environments.

Outdated devices, fragmented experiences and inconsistent performance can create unnecessary friction that impacts efficiency, collaboration and employee satisfaction. Organisations must also balance ease of access and mobility with stronger security, simplified management and readiness for more AI-enabled ways of working. For knowledge workers, technology needs to work consistently and without interruption, regardless of location.





## IT requirements

High-performance, reliable devices capable of supporting intensive workloads and multitasking

Seamless access to collaboration, communication and productivity tools across locations

Technology that enables employees to stay focused without disruption or unnecessary complexity

Strong security and simplified management for hybrid and flexible work environments

Future-ready platforms that support evolving AI-enabled workflows and applications

## Why Microsoft Surface fits:



Premium Surface devices designed alongside Windows to deliver a more seamless, consistent and reliable user experience



High-performance devices capable of supporting intensive workloads, multitasking and collaboration across hybrid work environments



Native integration with Microsoft tools and services such as Intune, Defender and Entra, helping simplify management and security



AI-enabled capabilities integrated into the wider Microsoft platform, supporting productivity, collaboration and intelligent workflows



Compatibility across business applications and the wider Microsoft ecosystem, including Azure and Microsoft AI technologies



Mobility, battery life and flexible form factors designed to support modern ways of working





## How Computacenter helps

Computacenter helps organisations create workplace experiences that support productivity, collaboration and employee satisfaction for knowledge workers.

Our services include:



Advisory services to help match Surface devices to different user roles, workloads and workstyles



Device refresh strategy and planning to support evolving workplace and AI requirements



Provisioning, deployment and lifecycle services to streamline onboarding and device management



Modern management and support services designed to reduce disruption and improve user experience



Flexible support services tailored to high-demand users and leadership teams



# Benefits of working with Computacenter and Microsoft

1

Help knowledge workers stay focused and productive with fewer interruptions

2

Support more consistent collaboration and productivity across office and hybrid work environments

3

Reduce downtime and improve overall employee experience

4

Enable IT teams to support high-demand users more efficiently

5

Simplify management and security across distributed workforces

6

Support evolving AI-enabled workflows and future ways of working



# Discover more

To find out more about how Computacenter and Microsoft Surface devices can help keep your knowledge workers engaged, productive and satisfied, please contact your Computacenter Account Manager, call **01707 631000** or email **[enquiries@computacenter.com](mailto:enquiries@computacenter.com)**



Computacenter is a leading independent technology and services provider, trusted by large corporate and public sector organisations. We are a responsible business that believes in sustainable long-term value creation. We help our customers to source, transform and manage their technology infrastructure to deliver digital transformation, enabling people and their business. Computacenter plc is a public company quoted on the London Stock Exchange (CCC.L) and a member of the FTSE 100. Computacenter employs over 21,000 people worldwide.

[www.computacenter.com](http://www.computacenter.com)

