

## Seamless platform for modern work

Deliver consistent, secure and intelligent experiences across every role and location

### Why seamless digital experiences matter

A gap between employee expectations and workplace technology can impact productivity, experience, and retention

User expectations are evolving – employees across all roles want seamless, intelligent, and personalised tools

Frustration with poor experiences impacts engagement and day-to-day performance

Ageing devices and outdated systems create friction, slowing workflows and reducing efficiency

IT teams face rising support demand and increasing operational complexity

Outdated environments are harder to secure and make it more complex to adopt AI and emerging innovations



### A unified platform to support modern work

Delivering a seamless experience depends on how well technology works together.

Surface, designed alongside Windows and the broader Microsoft ecosystem, brings devices, software, management and security into a more integrated platform. Supported by Computacenter, this helps organisations create a consistent, reliable experience that can evolve with business and user needs.

**Surface devices**, designed with Windows, help deliver a more consistent and secure user experience from the start

**Windows 11** provides a stable platform for applications, collaboration and day-to-day productivity

**Microsoft Intune** enables unified, cloud-based management across the device estate

**Microsoft security tools** including Defender and Entra, help protect users, devices and data

**Computacenter services** support deployment, management and optimisation across the lifecycle



### Surface and Windows together for the optimal user experience

Employees want tools that feel intuitive, responsive and tailored to their needs, but outdated devices often fail to meet these requirements. Computacenter and Microsoft help improve digital user experiences with:

Reliable, AI-enabled, future-ready Surface devices, designed for modern workstyles and matched to employee needs

Next-generation productivity tools that boost efficiency, including Windows 11, Copilot+ and AI-powered assistance

Seamless provisioning, updates, and patching to minimise delays and safeguard security with Intune for modern management

Proactive services and support that minimise friction and downtime



### Empowering employees at the front line

Workers at the front line have distinct challenges, including unpredictable working environments, limited access to onsite IT and the high impact of delays. Computacenter and Microsoft empower frontline workers with secure, flexible and connected experiences. We deliver:

- Surface laptops and tablets in a variety of form factors and with touch-screen capabilities that are **well-suited to demanding frontline environments**
- Access to **AI-enabled features and seamless collaboration capabilities** to boost productivity
- More **secure access** to applications, data and workflows, regardless of location
- Greater resilience and less downtime**, particularly when Surface is managed via Intune
- Remote management and support services** from Computacenter throughout the entire device lifecycle, from supply and deployment to adoption and optimisation

### Making IT management and security seamless

**Managing IT and user experiences for a hybrid, distributed and demanding workforce can be resource-heavy. With our connected ecosystem of tools and services, Computacenter and Microsoft help organisations:**

- Take a unified, cloud-based approach to modern management with Intune
- Manage a single platform for Surface security updates, provisioning and configuration with Intune
- Enable faster issue diagnosis and remediation with remote management
- Strengthen security with hardware-level protection as well as integrated security and identity management from Defender and Entra
- Harness the full potential of Microsoft management and security tools with expert advice
- Support internal teams with comprehensive services based on proven, best-practice processes



### Strength in partnership

- **Microsoft Surface Platinum Partner**, supporting organisations to design, deploy and manage Surface environments across 70+ countries
- **End to end lifecycle expertise**, from advisory, management and optimisation
- **Recognised Microsoft partner**, with Solution Partner status across Modern Work, Data and AI, Security, Infrastructure, Digital and App Innovation, and Business Applications
- **Global reach with local delivery**, combining consistent standards with in-country expertise to support complex, distributed organisations

### Discover more

Find out how Computacenter combined with Surface devices and the Microsoft ecosystem, can help your organisation turn seamless digital experiences into a reality, please contact your Computacenter Account Manager, call **01707 631000** or email **enquiries@computacenter.com**