

Guide to Helping Providers Bill Your Insurance

ID Card Front



How to Make Sure Your Provider Submits Claims Correctly

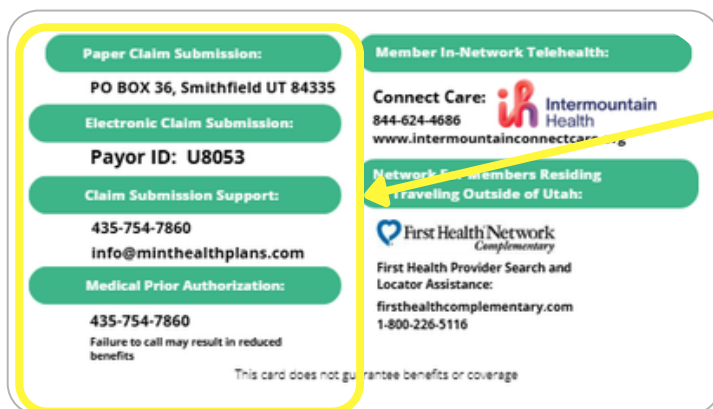
Always bring your Mint Health ID card to every appointment. Your ID card is the key for your provider to correctly identify your coverage and submit claims.

Reference your provider network

Let your provider know you are part of the Network Care network.

If they do not recognize Network Care, let them know it is also referred to as the EMI network.

ID Card Back



Clarify claim submission

Even though your provider may recognize the EMI network, all claims must be submitted to **Mint Health Plans**.

Point them to your ID card

The back of your ID card has all the necessary claim submission information your provider needs.

If issues continue

If your provider is still unwilling to accept your insurance, they (or you) can reach us directly:

Phone: (435) 754-7860

Email: info@benefit-support.com

Tip: It's often best if the provider calls us directly so we can walk them through claim submission.