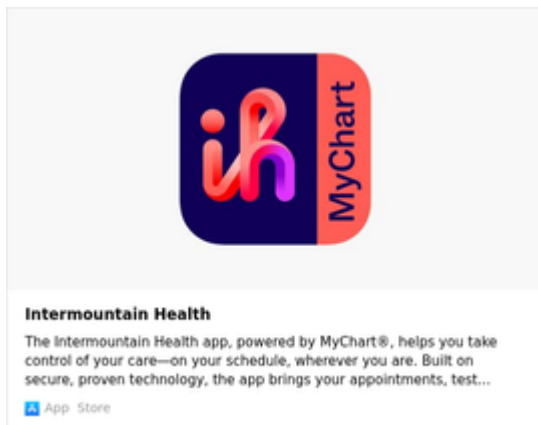




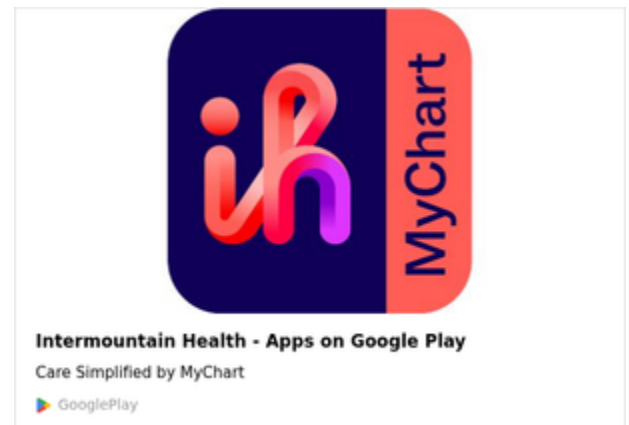
\$0 Telehealth Option for Employees

Download the Intermountain Health MyChart App (Recommended):

IOS



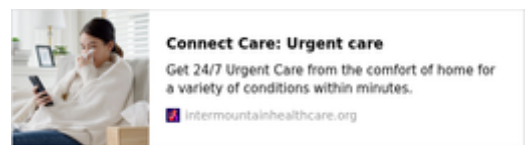
Android



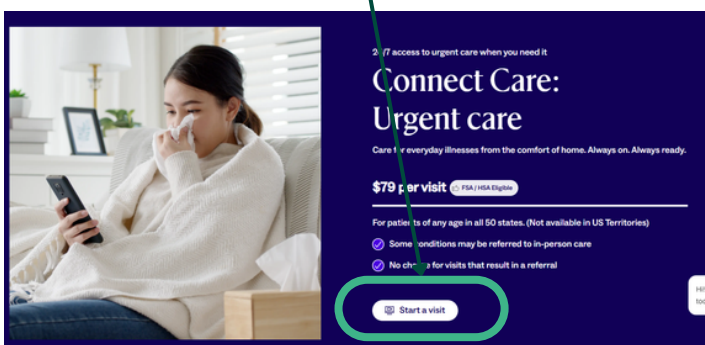
OR

Navigate to:

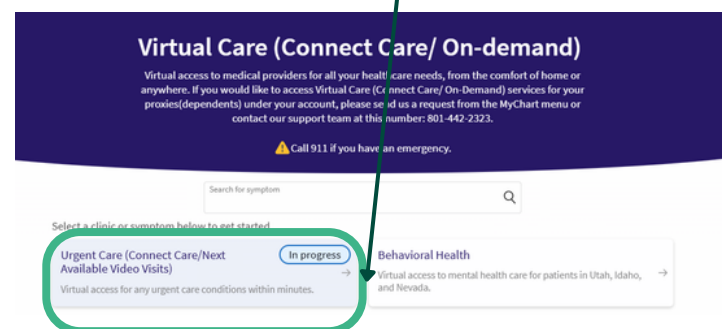
<https://intermountainhealthcare.org/services/virtual-care/urgent-care>



1 Click "Start a Visit"



2 Select "Urgent Care"



Create MyChart Account (Recommended)

3

Virtual Care (Connect Care/ On-demand)

 **Connect using your MyChart account**
Get faster and personalized health recommendations by signing into your existing MyChart account. [Sign in](#)

OR

 **Continue without a MyChart account**
We'll need some information about the patient to help us provide recommendations for care. It's important that you enter accurate information for your recommendations to be correct. [Continue for yourself](#)
[Continue for someone else](#)

Proceed with recommendation

4

Virtual Care (Connect Care/ On-demand)

Here's what we recommend for you
These recommendations will be available to accept until 09/21/2025 at 2:02 PM. Some recommendations may autocomplete after accepting.

 **Video Visit for General Video Visit**
*Please note, this is a visit with an on-demand provider, not your PCP.

[Continue](#) [Decline recommendations](#)

Confirm Location, reason for visit, and test audio/video for the call.

5

Virtual Care (Connect Care/ On-demand)

Here's what we recommend for you
These recommendations will be available to accept until 09/21/2025 at 2:03 PM. Some recommendations may autocomplete after accepting.

 **Video Visit for General Video Visit**
*Please note, this is a visit with an on-demand provider, not your PCP.

 Please call 911 if you have an emergency or urgent medical question.

 Location

 Reason for visit

 Connect using

 Providers

 Organizati...

 Review

Connect Care Urgent Care: Intermountain Health's 24/7, on-demand virtual clinic treating everyday illness from the comfort of home. Connect Care should not be used for emergencies or urgent medical questions. **If you are experiencing a medical emergency, please call 911.**

Click “Click here to Start eCheck-in”

6

✓ You're all set!

Here's what we recommend for you

 Video Visit for General Video Visit In Queue

*Please note, this is a visit with an on-demand provider, not your PCP.

Click Here to Start eCheck-in

Complete eCheck-in steps

7

eCheck-in

 Insurance  Medications  Pharmacies  Allergies  Health Issues  Questionnaires

* Indicates a required field.

Responsibility for Payment

Campbell, Joshua Robert
219 E 830 S
SMITHFIELD UT 84335-1675
US

8

Add Insurance Coverage

You have 2 options:

1. Upload an image of your ID cards (recommended)

Add a coverage

Upload images of your insurance card.

Please upload images of your insurance card. 

 Add front

File types: JPG, JPEG, BMP, PNG.
The maximum file size is 10 MB.

 Add back

File types: JPG, JPEG, BMP, PNG.
The maximum file size is 10 MB.

Next

Enter manually

2. Enter Insurance Manually

Insurance – select “other”

Insurance – Enter “Mint Health Plans”

Member Number – A# found on your ID Card

Group # – Not applicable

Add a coverage

Choose your insurance provider. If your insurance provider is not listed choose “Other”.

* Insurance
Other

* Insurance

* Member number

Group number

* Are you the policy holder for this insurance?

Yes

No

Submit

Cancel

9

Complete all the remainder of the eCheck-in form and Wait for your provider to start the video visit.

Appointment Details 

Please wait.
You will receive a notification when it is time to join your video visit.

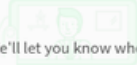


Connect Care with Next Available Provider

-  This is a video visit
-  Joined waiting list at 2:04 PM MDT
-  Manage who will participate in this video visit
[View and invite participants](#)

 [Cancel appointment](#)

You're waiting for your video visit

 [Join video visit](#)

We'll let you know when your doctor is ready. When you receive this notification, click the button to get started.

Review your questionnaire answers below.

-  [Additional Check-In Questions \(View/Print\)](#)
-  [Video Visit Questionnaire \(View/Print\)](#)

Visit Instructions

Video visits should not be used for emergencies or urgent medical questions. Please call 911 if you have an emergency.

For assistance call:
CO, MT, WY - 866-252-1100
UT, ID - 801-442-2323
NV - 888-670-9775

Tips to Help You Have a Great Video Visit

- Connect to Wi-Fi, if available.
- Complete eCheck-in.
- Have your credit/debit card information ready for the co-pay. Patients are responsible for the cost of the visit if insurance cannot be verified at time of service.

[View full instructions](#)

• Sit in a quiet area so that your provider can see and hear you clearly.
 • Do not use video visit while driving.
 • A "Join Video Visit" button will appear once check in is complete. You will be notified when the

10

Receive your virtual care!

Contact our team if you run into any issues throughout the process

You are not alone! Call our customer care team for support at:

(435) 754-7860