

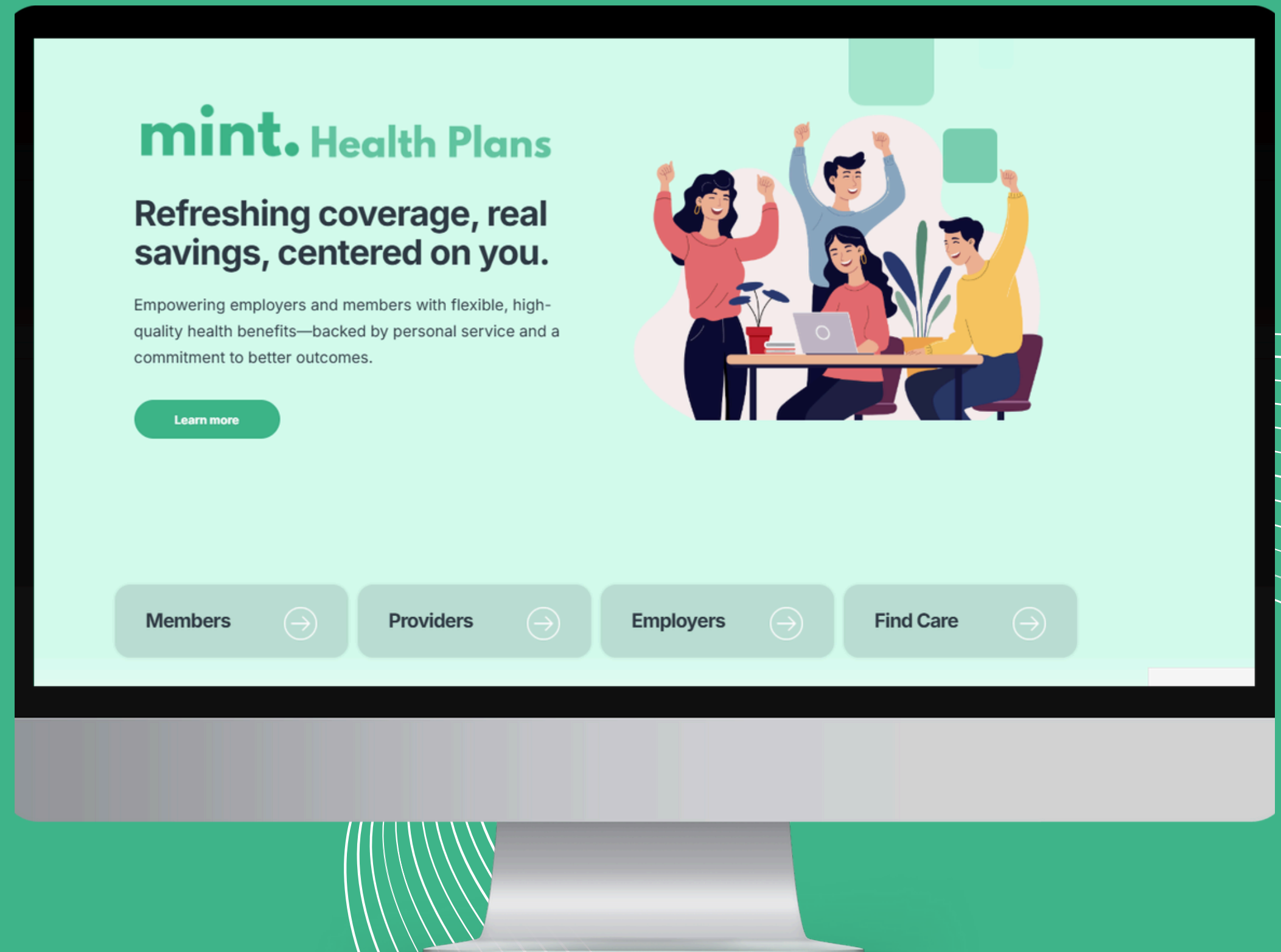
Mint Health Plans Online Portal

A full guide to the Mint Health online portal.



FOR MEMBERS

- Manage claims
- Find In-Network providers
- View accumulator information
- Access important plan documentation
- View electronic ID cards or order new Physical ID cards.



FOR MEMBERS

Getting Started

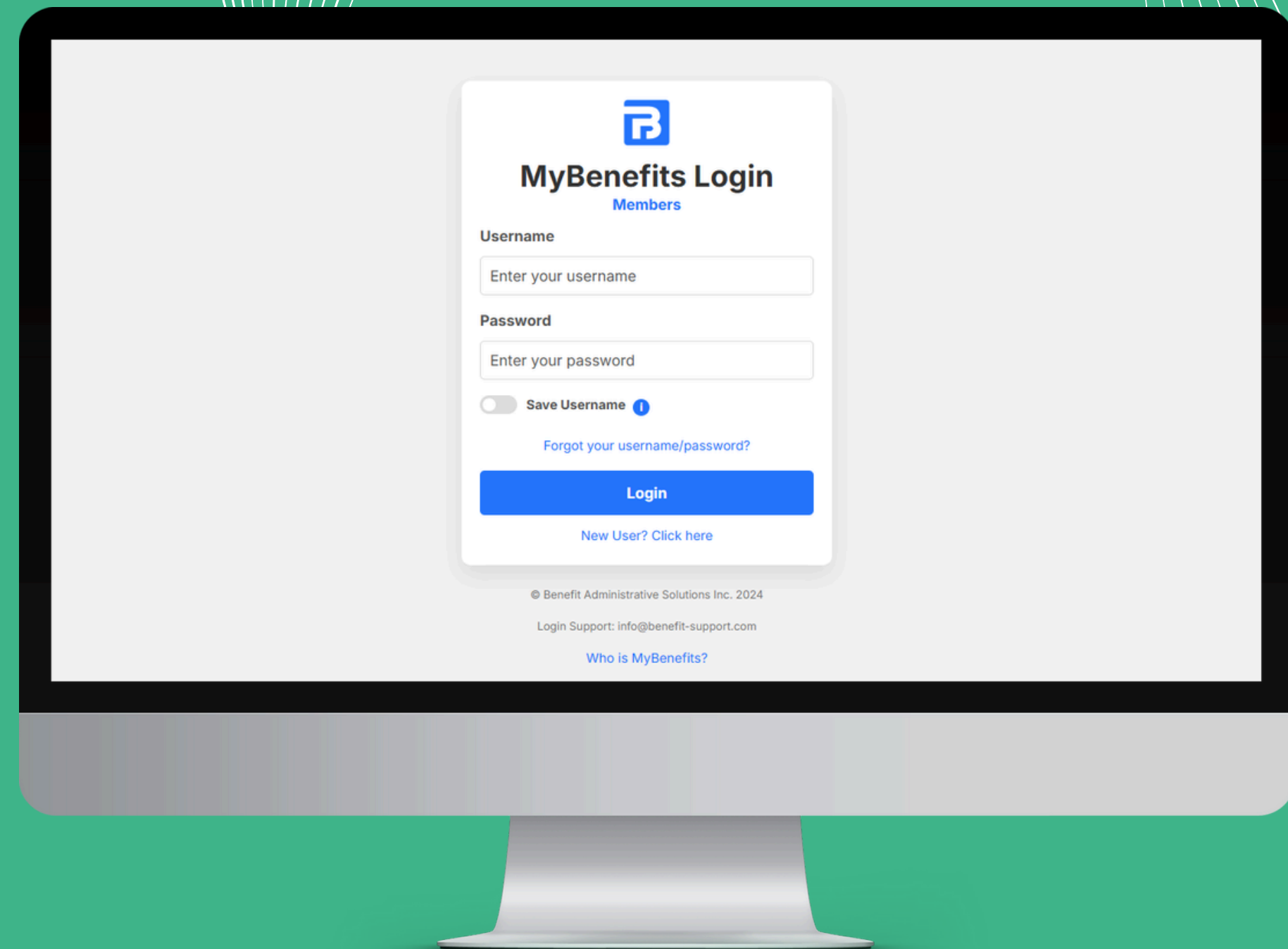
Member accounts are created when eligibility is received. To access their accounts, they will use the following information:

Username: Member ID (A#)

Password: Policy Holder's date of birth in format "MMDDYYYY"

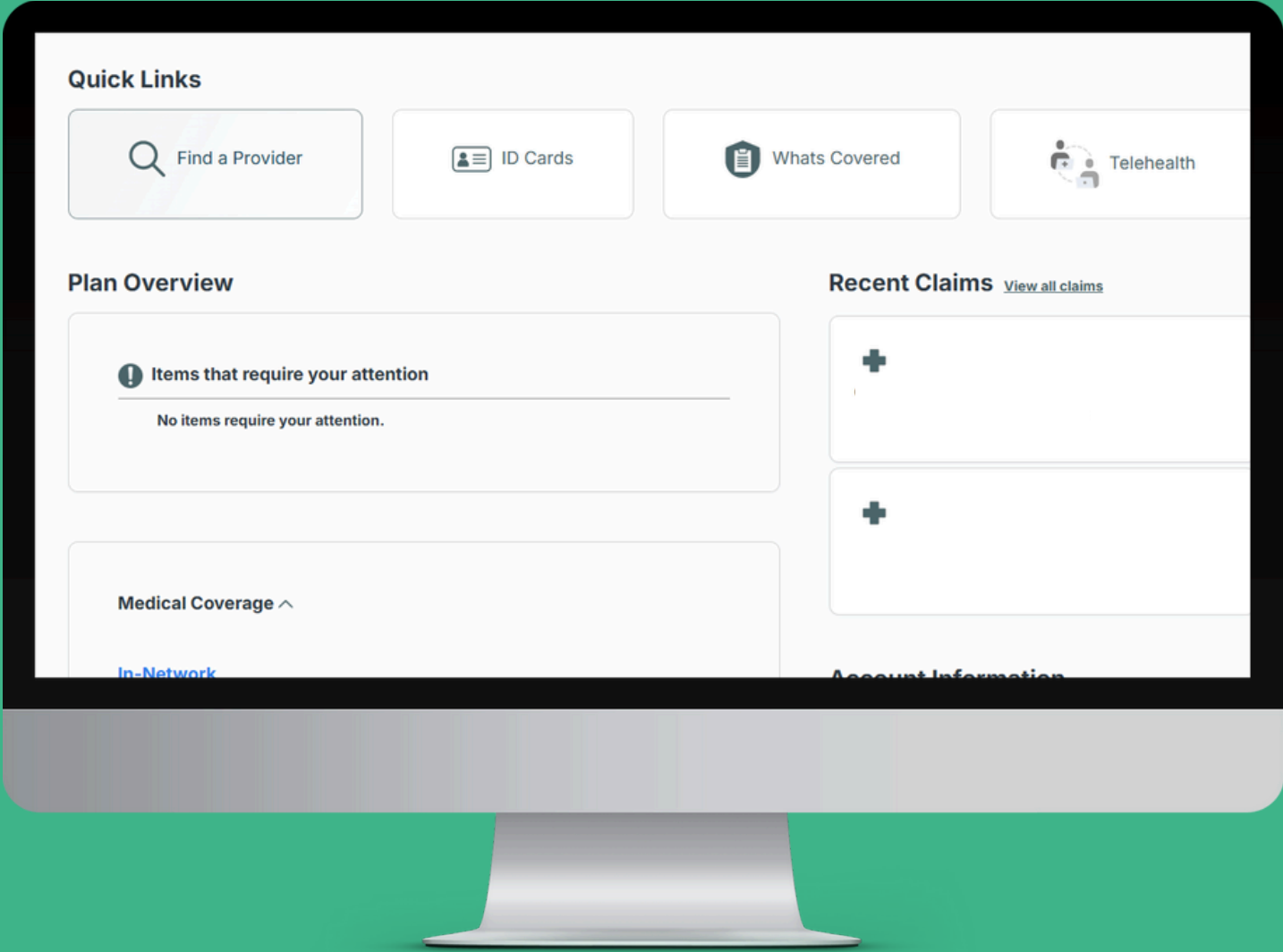
Once you login, you will be prompted to update your password.

Please Note: If you are having trouble logging in, you can select "New user/Having trouble logging in?" to update your password or find your username.

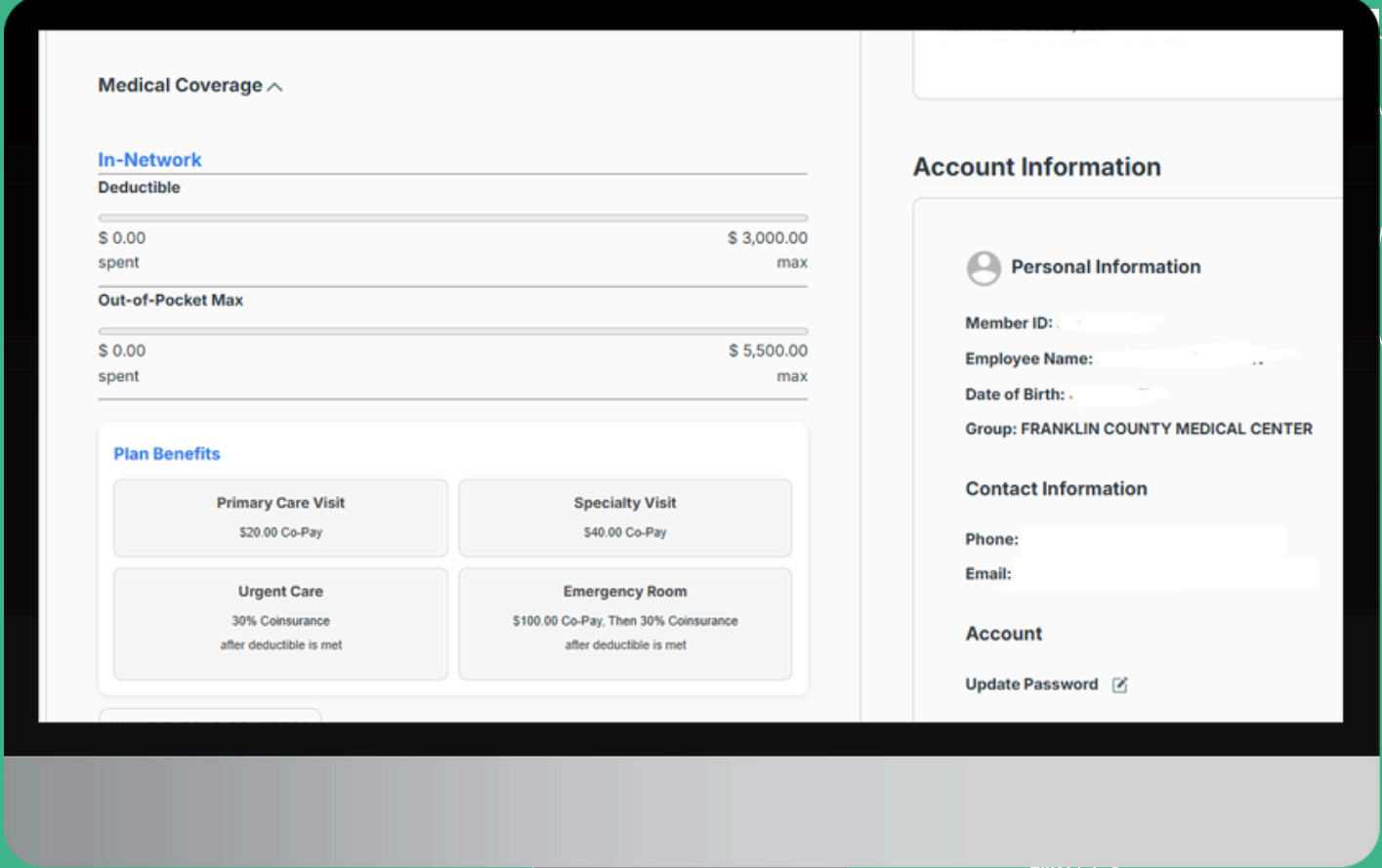


FOR MEMBERS

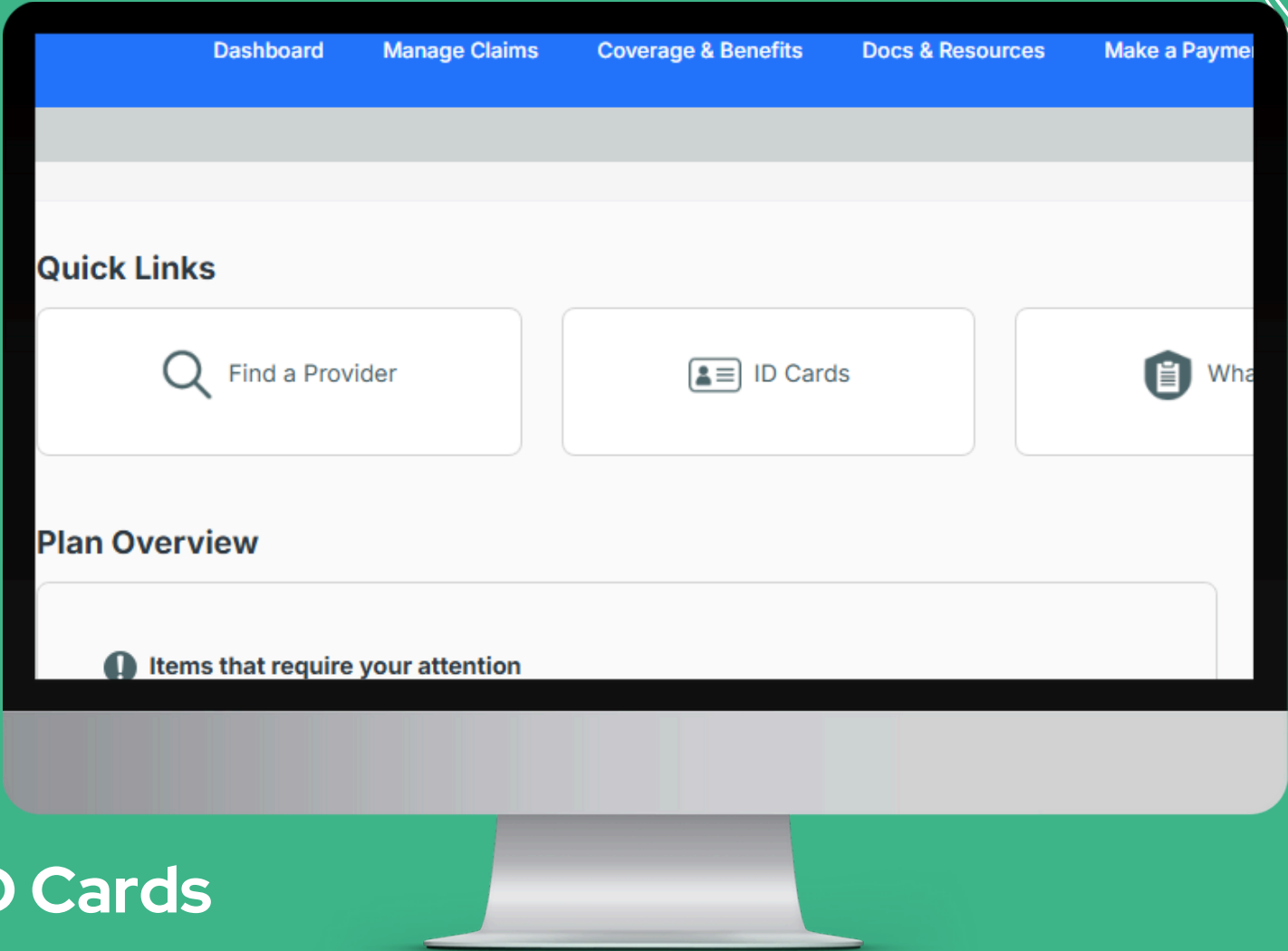
Member Dashboard



Quick links to manage claims, find in-network providers, and view accumulators



Quick Glance Accumulators

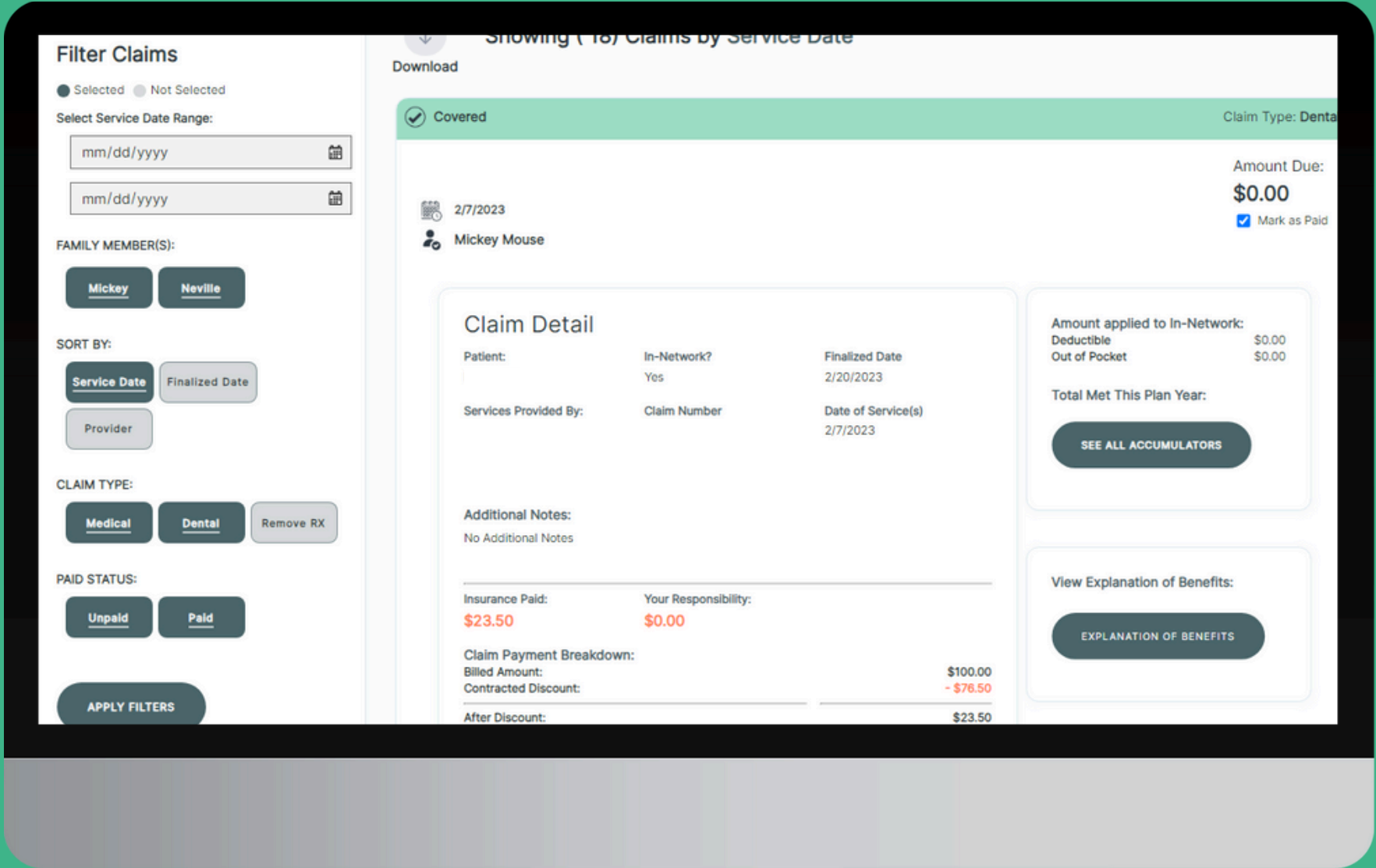
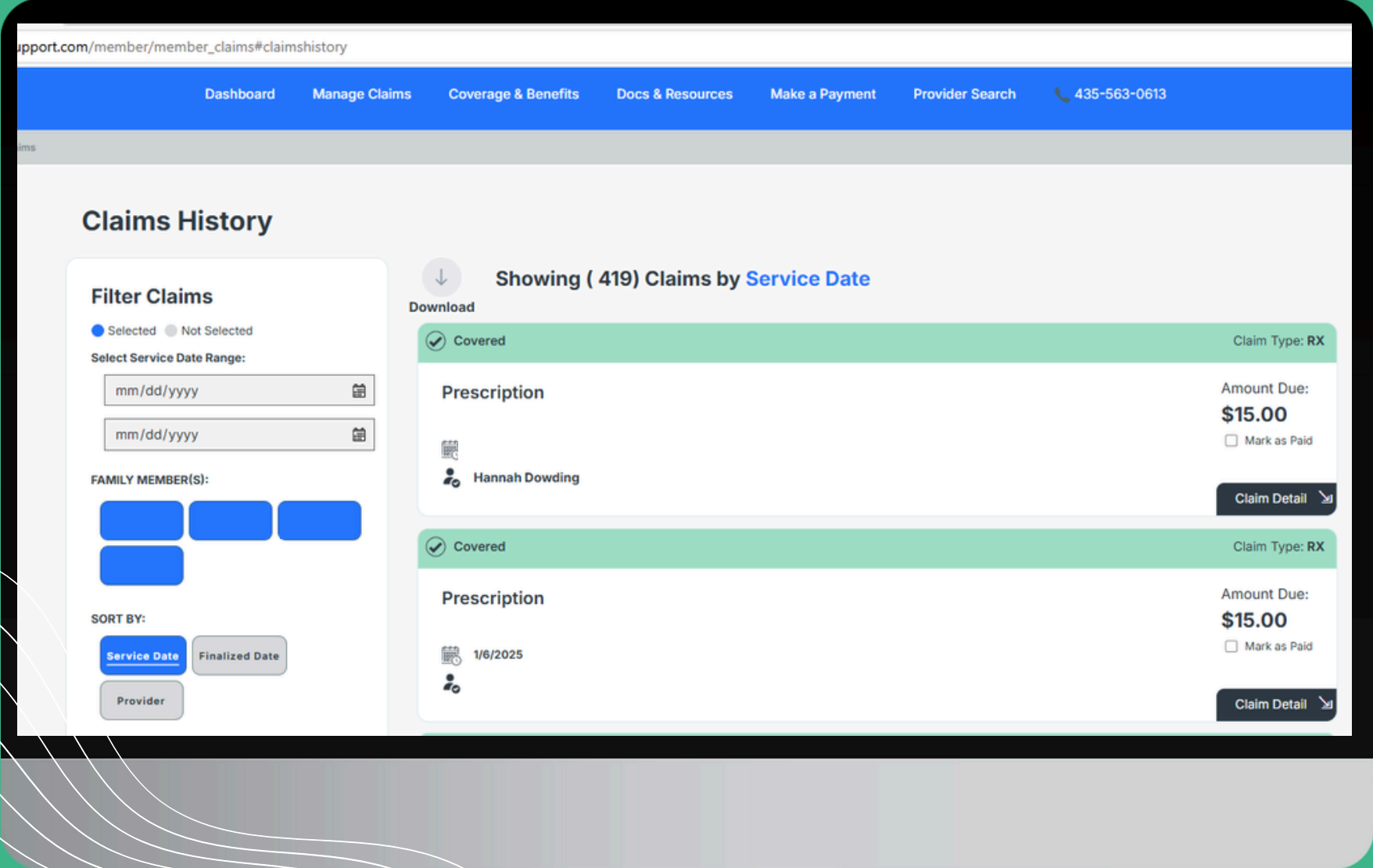


Pull Electronic ID Cards

FOR MEMBERS

Manage Claims

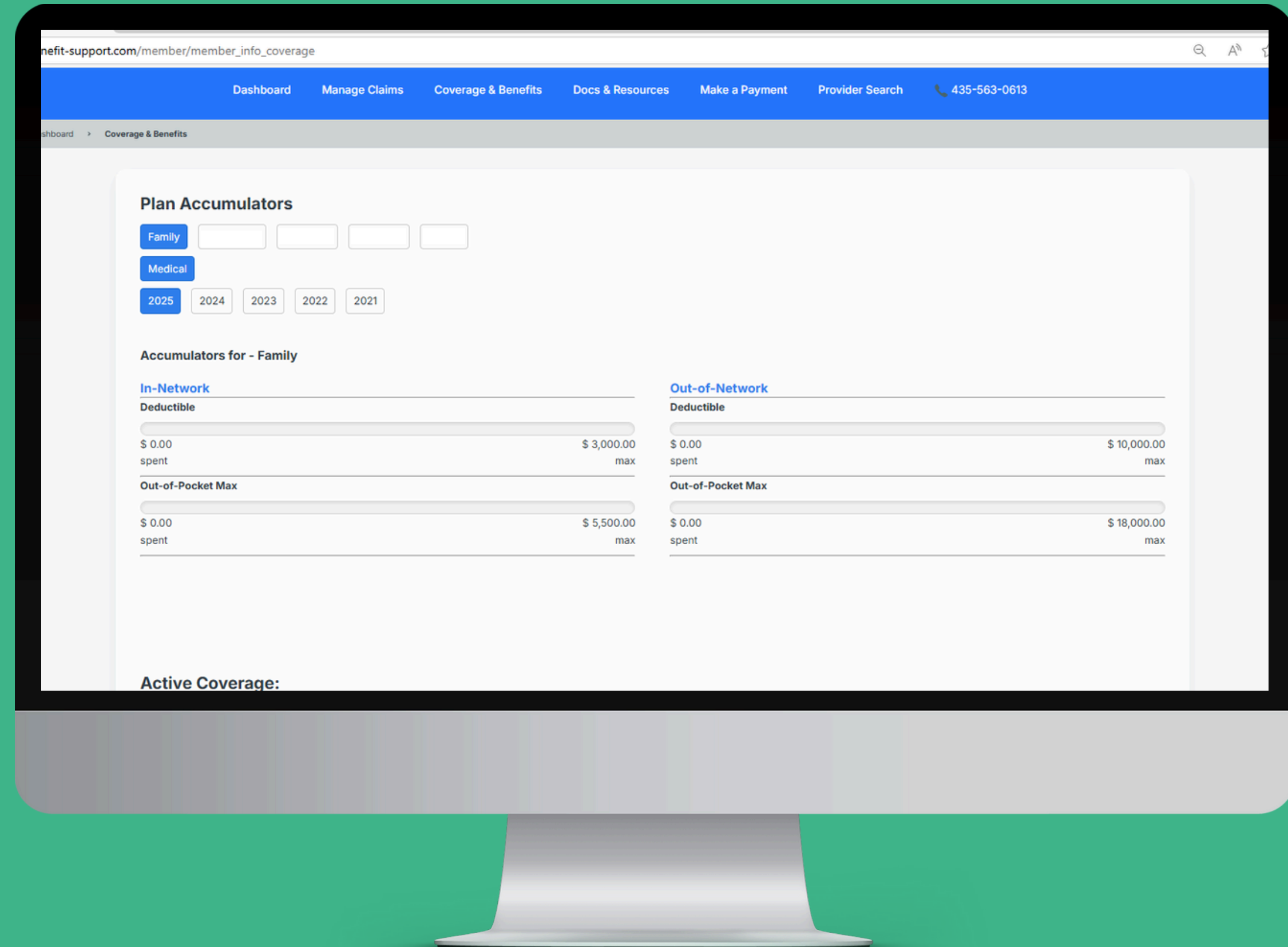
Easily view claim details and access your explanation of benefits



FOR MEMBERS

Coverage & Benefits

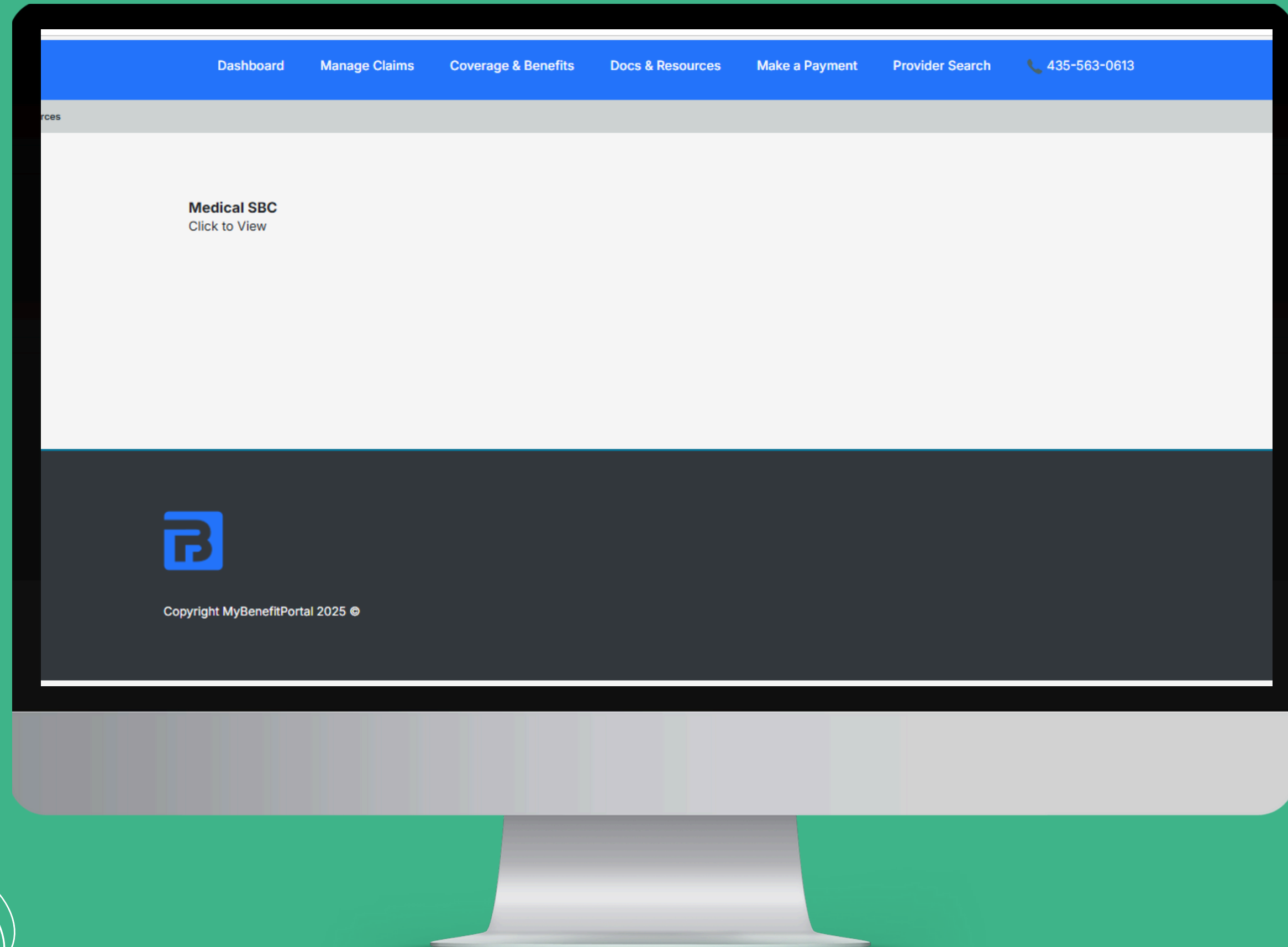
View Individual / Family Accumulators
and Coverage Information



FOR MEMBERS

Documents & Resources

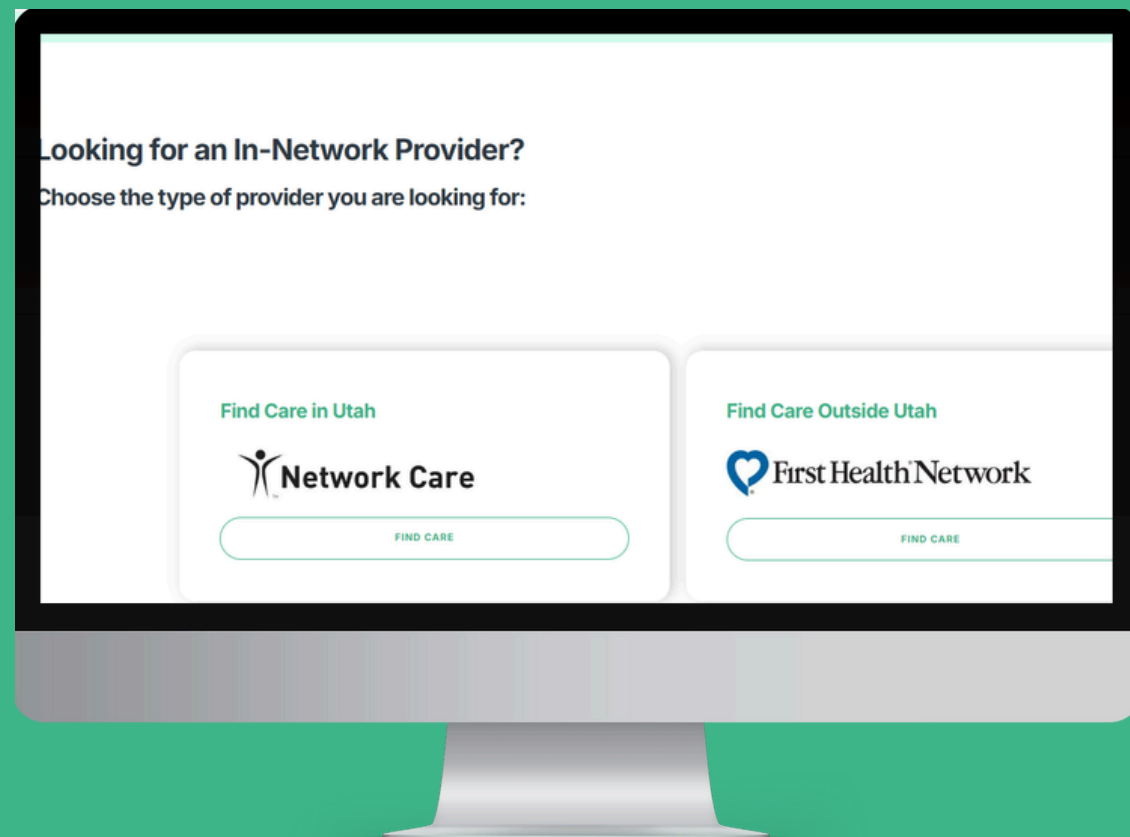
Access plan documents, schedule of benefits, and other useful documents



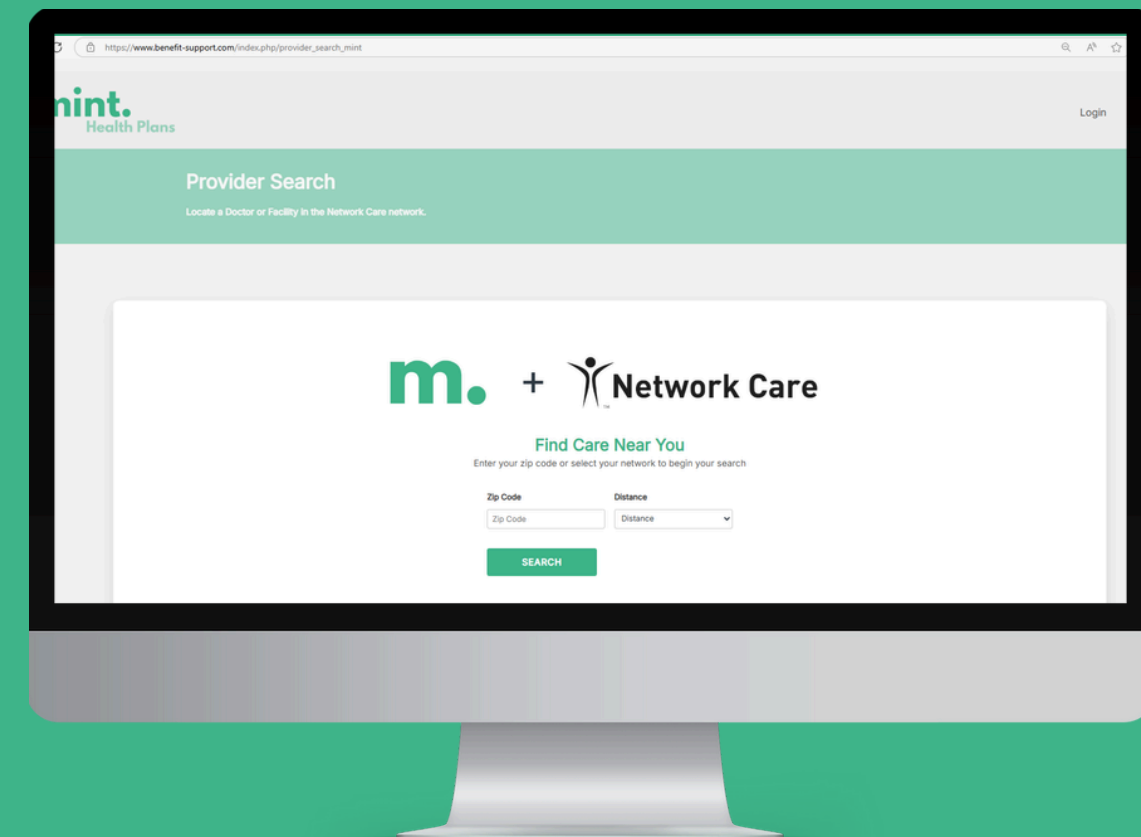
FOR MEMBERS

Find In-Network Providers

Select your network based on location



Enter your Zip Code and Preferred Travel Distance



Continued on next slide...

FOR MEMBERS

Find In-Network Providers

Search Providers by Location, Specialty, or Name

Pull a list of providers with an interactive map to help you find one near you.

