

Celfocus eSign

Enterprise Digital Signing Platform

CHALLENGE

Regulatory Complexity

Keeping pace with eIDAS, GDPR, EU Accessibility Act and sector-specific mandates

Fragmented Channels

Parallel stacks and inconsistent journeys across web, mobile, branch, and partner portals

Complex Business Rules

Conditional clauses, multi-party approvals, and jurisdiction-dependent requirements

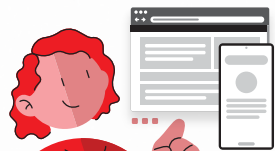
Integration Gaps

Costly custom development to connect with CRM, ERP, and DMS systems

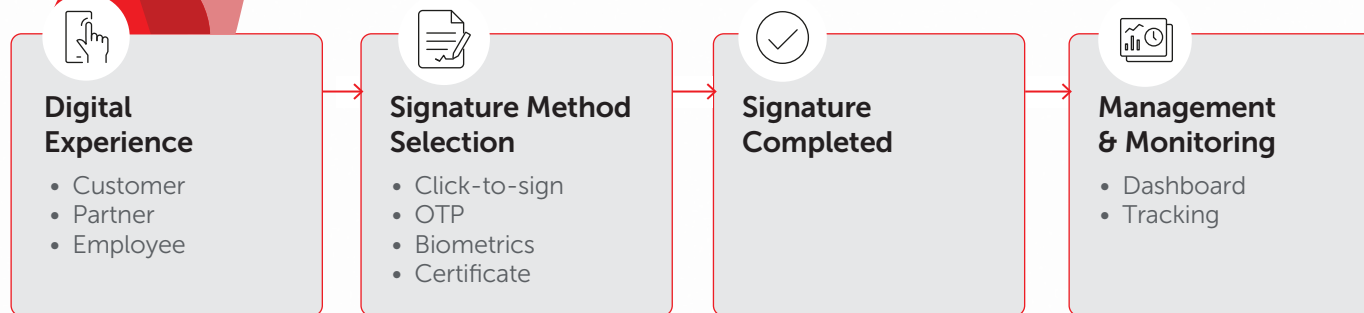
SOLUTION

eSign brings all signing methods into a single platform, enabling a seamless, secure and flexible digital experience.

- Simple, advanced and qualified electronic signatures
- Support for digital certificates, OTP and biometrics
- Consistent omnichannel experience
- Easy integration with existing systems
- Centralised management of the entire signing process



Simple & Secure Digital Signature Experience



REFERENCES



Contract signing across multiple European markets



Paperless account opening, lending & contract management

BENEFITS

-  **eIDAS Compliant**
SES, AES, QES signatures with full regulatory compliance
-  **EU Accessibility Act**
Inclusive experiences meeting WCAG standards
-  **Data Sovereignty**
Documents never leave the organisation's infrastructure
-  **Omnichannel Experience**
Web, mobile, in-branch, contact centre, and partner channels
-  **Multiple Signature Forms**
Click-to-sign, SMS OTP, biometric, qualified certificates
-  **Tailored Business Logic**
Configurable rules engine for complex workflows without development effort
-  **Analytics-Driven**
Real-time dashboards for conversion, SLAs, and optimisation
-  **B2C, B2B & Internal**
One platform for all audiences and process types
-  **Sustainability**
Eliminating paper, printing, and courier logistics – directly contributing to ESG goals.

Making Data Actionable.

www.celfocus.com

