

www.floortech.services Privacy Policy

Type of website: Portfolio

Effective date: 27th day of April, 2026

www.floortech.services (the "Site") is owned and operated by IS Flooring DBA Floor Tech. IS Flooring DBA Floor Tech can be contacted at:

info@floortech.services

(916) 273-0617

4342 Pinell St, Sacramento, CA 95838

Purpose

The purpose of this privacy policy (this "Privacy Policy") is to inform users of our Site of the following:

1. The personal data we will collect;
2. Use of collected data;
3. Who has access to the data collected;
4. The rights of Site users; and
5. The Site's cookie policy.

This Privacy Policy applies in addition to the terms and conditions of our Site.

Consent

By using our Site users agree that they consent to:

1. The conditions set out in this Privacy Policy; and
2. The collection, use, and retention of the data listed in this Privacy Policy.

Personal Data We Collect

We only collect data that helps us achieve the purpose set out in this Privacy Policy. We will not collect any additional data beyond the data listed below without notifying you first.

Data Collected in a Non-Automatic Way

We may also collect the following data when you perform certain functions on our Site:

1. First and last name;

2. Email address; and
3. Phone number.

This data may be collected using the following methods:

1. Contact Us Form.

How We Use Personal Data

Data collected on our Site will only be used for the purposes specified in this Privacy Policy or indicated on the relevant pages of our Site. We will not use your data beyond what we disclose in this Privacy Policy.

The data we collect when the user performs certain functions may be used for the following purposes:

1. Communication; and
2. Customer service.

Who We Share Personal Data With

Employees

We may disclose user data to any member of our organization who reasonably needs access to user data to achieve the purposes set out in this Privacy Policy.

Third Parties

We may share user data with the following third parties:

1. Webflow (website hosting and form processing platform);
2. Google Workspace; and
3. Cloudflare, Inc..

We may share the following user data with third parties:

1. Name, email address, and any other information voluntarily submitted through the contact form; and
2. IP address, browser type, and other technical information necessary for security.

We may share user data with third parties for the following purposes:

1. Website hosting, form processing, and storage of contact form submissions;
2. Website hosting, form submission processing, and delivery of inquiries to our business email for response; and
3. Website security, DDoS protection, and content delivery (used through our hosting provider, Webflow).

Third parties will not be able to access user data beyond what is reasonably necessary to achieve the given purpose.

Other Disclosures

We will not sell or share your data with other third parties, except in the following cases:

1. If the law requires it;
2. If it is required for any legal proceeding;
3. To prove or protect our legal rights; and
4. To buyers or potential buyers of this company in the event that we seek to sell the company.

If you follow hyperlinks from our Site to another Site, please note that we are not responsible for and have no control over their privacy policies and practices.

How Long We Store Personal Data

User data will be stored until the purpose the data was collected for has been achieved.

You will be notified if your data is kept for longer than this period.

How We Protect Your Personal Data

We take reasonable steps to protect the personal information submitted through our website. All data is transmitted using SSL/HTTPS encryption. Form submissions are processed through Webflow and delivered to our secure business email accounts, both of which use industry-standard security measures. Access to this information is limited to authorized employees who need it to communicate with users, and we require those individuals to keep the information confidential.

While we take all reasonable precautions to ensure that user data is secure and that users are protected, there always remains the risk of harm. The Internet as a whole can be insecure at

times and therefore we are unable to guarantee the security of user data beyond what is reasonably practical.

Children

We do not knowingly collect or use personal data from children under 13 years of age. If we learn that we have collected personal data from a child under 13 years of age, the personal data will be deleted as soon as possible. If a child under 13 years of age has provided us with personal data their parent or guardian may contact our privacy officer.

How to Access, Modify, Delete, or Challenge the Data Collected

If you would like to know if we have collected your personal data, how we have used your personal data, if we have disclosed your personal data and to who we disclosed your personal data, or if you would like your data to be deleted or modified in any way, please contact our privacy officer here:

Privacy Team
info@floortech.services

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Do Not Track Notice

Do Not Track ("DNT") is a privacy preference that you can set in certain web browsers. We do not track the users of our Site over time and across third party websites and therefore do not respond to browser-initiated DNT signals. We are not responsible for and cannot guarantee how any third parties who interact with our Site and your data will respond to DNT signals.

Cookie Policy

A cookie is a small file, stored on a user's hard drive by a website. Its purpose is to collect data relating to the user's browsing habits. You can choose to be notified each time a cookie is transmitted. You can also choose to disable cookies entirely in your internet browser, but this may decrease the quality of your user experience.

We use the following types of cookies on our Site:

1. **Third-Party Cookies**

Third-party cookies are created by a website other than ours. We may use third-party cookies to achieve the following purposes:

- a. Website security, bot detection, and protection against malicious traffic. These cookies are set by Cloudflare, our hosting infrastructure provider, and are essential for the safe operation of our website.

Modifications

This Privacy Policy may be amended from time to time in order to maintain compliance with the law and to reflect any changes to our data collection process. When we amend this Privacy Policy we will update the "Effective Date" at the top of this Privacy Policy. We recommend that our users periodically review our Privacy Policy to ensure that they are notified of any updates. If necessary, we may notify users by email of changes to this Privacy Policy.

Contact Information

If you have any questions, concerns or complaints, you can contact our privacy officer, Privacy Team, at:

info@floortech.services

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