

WAYS 3rd Birthday Instagram Giveaway

Full Terms & Conditions

GENERAL

Promoter

This promotion is conducted jointly by:

- RAYS Wellness Pty Ltd (ABN 81 668 524 310), 105 Robertson Street, Fortitude Valley QLD 4006; and
- RAYS Wellness Pty Ltd (ABN 77 672 820 521), 175 Clarendon Street, South Melbourne VIC 3205

(together, the Promoter).

Both entities are jointly and severally responsible for the conduct of this promotion, including prize fulfilment and the handling of entrant personal information.

No Purchase Necessary

No purchase is necessary to enter or win this promotion.

Acceptance of Terms

Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.

ELIGIBILITY

Eligible Entrants

Entry is open only to Australian residents aged 18 years or over at the time of entry.

Exclusions

Employees, directors, management, and contractors of the Promoter, and their immediate families, are ineligible to enter.

ENTRY PERIOD

Promotional Dates

The promotion commences at 12:00pm AEST on Monday 20 July 2026 and closes at 11:59pm AEST on Wednesday 5 August 2026 (the Promotional Period).

Entry Mechanics

To enter, entrants must, during the Promotional Period, leave a comment on the Promoter's official Instagram promotional post. One entry per person. Multiple comments from the same account will count as a single entry.

Encouraged Actions

Entrants are encouraged, but not required, to follow @rays.wellness on Instagram, like the giveaway post, tag a friend, or reshare the post to their Instagram stories. These actions are not conditions of entry and will not affect an entrant's chances of winning.

Invalid Entries

Entries that are spam, generated by automated means, or otherwise not in accordance with these Terms and Conditions will be deemed invalid and immediately disqualified from the promotion.

PRIZES

Prize Details

There are three (3) identical merchandise prize packs to be won. Each prize pack contains:

- One (1) hoodie (RRP \$69)
- One (1) beanie (RRP \$35)
- One (1) khaki cap (RRP \$35)
- Two (2) pairs of crew socks (RRP \$24)
- Two (2) keychains (RRP \$24)
- One (1) tote bag (RRP \$35.50)
- Two (2) air fresheners (RRP \$12)
- One (1) drink bottle (RRP \$39.99)
- One (1) journal (RRP \$14)

- One (1) candle (RRP \$37)

Total Prize Pool

The total prize pool value is \$976.47 (\$325.49 x 3).

Prize Conditions

Prizes are non-transferable, non-exchangeable, and cannot be redeemed for cash.

DRAW, NOTIFICATION & CLAIMING

Draw Details

The random prize draw will be conducted via the Easypromos platform at 12:00pm AEST on Friday 7 August 2026.

Winner Announcement

Winners will be announced at 2:00pm AEST on Friday 7 August 2026.

Publicity Consent

By entering, entrants expressly consent to their Instagram username being published in connection with the winner announcement.

Response Window

Winners must respond to the Promoter's notification and claim their prize within forty-eight (48) hours of the announcement.

Redraw Provision

If a prize remains unclaimed after this period, or if a winner is disqualified, a redraw will be conducted using the Easypromos platform, subject to any written directions from regulatory authorities.

Dispatch

Prizes will be dispatched within fourteen (14) days of the winner claiming their prize and completing the Promoter's identity verification process. In all cases, prizes will be dispatched no later than twenty-eight (28) days after the draw date of 7 August 2026. The Promoter is not responsible for prizes lost, stolen, or damaged in transit after dispatch.

VERIFICATION & DISQUALIFICATION

Identity Verification

The Promoter reserves the right to verify the validity of entries and entrants (including identity, age, and place of residence) and to require proof of such details prior to dispatching a prize. Verification may include, but is not limited to, requiring a winner to provide a copy of a valid government-issued photo ID.

The Promoter will complete any required verification within seven (7) days of a winner claiming their prize. If a winner fails to provide satisfactory verification within seven (7) days of being requested to do so, the Promoter may disqualify that winner and conduct a redraw in accordance with the Redraw Provision.

Tampering

The Promoter reserves the right to disqualify any entrant who tampers with the entry process, submits an entry not in accordance with these Terms and Conditions, or engages in any unlawful or improper misconduct calculated to jeopardise the fair and proper conduct of the promotion.

LIABILITY & FORCE MAJEURE

Technical Failures

The Promoter is not responsible for any technical malfunction, communications network failure, or any late, lost, incorrectly submitted, delayed, ineligible, incomplete, corrupted, or misdirected entries, whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, or communications failure occurring in relation to Instagram, Easypromos, or any other third-party platform.

Force Majeure

If for any reason this promotion is not capable of running as planned, including but not limited to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures, or any other causes beyond the Promoter's control, the Promoter reserves the right to disqualify any individual who tampers with the entry process, and to cancel, terminate, modify, or suspend the promotion, subject to any written directions from a regulatory authority.

PRIVACY & MARKETING

Collection and Use of Personal Information

The Promoter collects personal information from entrants for the purpose of conducting and administering this promotion, including processing entries, notifying and verifying winners, dispatching prizes, and making winner announcements.

Personal information will not be used for any other purpose without the entrant's express consent.

Entrants' personal information may be disclosed to third-party service providers engaged by the Promoter to assist with the conduct of this promotion, including Easypromos (the draw platform). These providers are required to handle personal information in accordance with applicable Australian privacy laws.

Entrants may request access to, or correction of, their personal information by contacting the Promoter at info@rayswellness.com.au. The Promoter's Privacy Policy, available at <https://www.rayswellness.com.au/privacy-policy>, sets out how the Promoter handles personal information and how entrants may lodge a complaint about the handling of their personal information.

Third-Party Platform

The draw for this promotion is conducted using the Easypromos platform. Easypromos is an independent third-party service provider and is not affiliated with, or responsible for the conduct of, this promotion. Entrants acknowledge that personal information submitted in connection with this promotion may be processed by Easypromos in accordance with its own privacy policy, available at www.easypromosapp.com. The Promoter is not responsible for any act or omission of Easypromos, except to the extent required by law.

Marketing Communications

Entrants will be provided with an opportunity to opt-in to receive marketing communications from the Promoter. This opt-in is entirely separate from entry requirements, and choosing not to opt-in will not affect an entrant's chances of winning.

SOCIAL MEDIA RELEASE

Platform Non-Endorsement

This promotion is in no way sponsored, endorsed, administered by, or associated with Instagram or Meta Platforms Inc.

Release of Liability

By entering, each entrant completely releases Instagram and Meta Platforms Inc. from any and all liability in connection with this promotion.

Records

The Promoter will retain records relating to the conduct of this promotion, including entry records, draw records, and winner correspondence, for a minimum period of five (5) years after the conclusion of the promotion, in accordance with applicable Queensland trade promotion requirements. In respect of Victorian requirements, records will be retained for a minimum of three (3) years.

GOVERNING LAW

These Terms and Conditions are governed by the laws of Queensland, Australia. Entrants submit to the non-exclusive jurisdiction of the courts of Queensland.

To the extent that the laws of another Australian state or territory apply to an entrant by reason of that entrant's place of residence, the relevant laws of that jurisdiction apply in addition to and, where inconsistent, prevail over these Terms and Conditions. In particular, and without limitation, the Promoter will comply with applicable requirements under the Gambling Regulation Act 2003 (Vic) in respect of Victorian entrants.