



Understanding Your Glass Shower Enclosure: Common Issues & Helpful Tips

At Rex Glass, we strive to provide beautiful, high-quality glass shower enclosures. To help you get the most out of your shower and understand its nuances, here are some common issues you might encounter and what to expect.

Important Note About Water Tightness

Glass Shower Enclosures Are Not 100% Watertight

Some overspray or minor leaking is to be expected. The two biggest causes of water escaping the shower are the construction of the shower opening and personal use, such as the angle of the shower head or the use of jets. Since we can't control these factors, we can't warrant against leakage.

During fabrication and installation, we do everything we can to minimize the amount of overspray you may experience. If you feel that the amount of water escaping the shower is significant, please give us a call, and we'll see what we can do.

Operating Your Frameless Glass Door

Gentle Closing for Optimal Performance:

Place your door in the closed position. If the door is left to close on its own, it might fall slightly out of line with the adjacent panel. This can leave a larger gap from which water can leak during showering.

Preventing Slamming Noise: If your door has a vinyl strike on the stationary panel, allowing it to swing shut freely can cause a loud slamming noise. To avoid this, always close the door gently; do not allow it to freely swing shut.

Tip: Always hold the handle as you gently guide your door into a fully closed and aligned position.

Hinge Noise: As hinges adjust to the weight of the glass and the settling of your home, the mechanical hinge movements may result in a clicking sound. This is normal, and you should not be concerned. The clicking sound may come and go periodically. If you are experiencing any noise that does not go away and is audibly bothersome, please give us a call.

Use Caution When Operating the Door!

Do not allow the door glass to forcefully hit any surface, as this can cause damage. If this occurs, call us immediately; seasonal expansion/contraction of walls can sometimes be a factor.

Maintaining Your Shower Door

Understanding & Addressing Mold Growth:

Mold thrives in wet conditions and can penetrate silicone caulking, which naturally yellows with light and humidity. As we cannot control these conditions, we cannot warrant against discoloration or mold growth. Consider a trusted handyman or contractor to replace affected caulking.

Shower Door Vinyl Care: Vinyl strikes and sweeps are compression-fit to your glass for water retention and are easy to remove for cleaning. This material is replaceable and can be purchased for pick-up at our Pittsburgh-area showrooms or shipped to your door for an additional fee.

Swirl Markings Visible in Steamed Glass:

Swirls or crosshatch lines on steamed glass are common and are not a defect. They are caused by microscopic particle settling on the glass surface during the tempering process, an unavoidable outcome.

Have Questions or Need Assistance?

Your satisfaction is important to us. If you have concerns about your shower enclosure, or to inquire about replacement vinyl, please don't hesitate to reach out!

Call us today! (412) 921-7777

Or visit us online at rexglass.com

This is
Rex GLASS

Great people. Great craftsmanship.