

**Purpose:** This policy is established to ensure sustainable business practices and the consistent delivery of high-quality masonry and scaffolding projects, underpinned by rigorous quality management systems.

**Scope:** This policy covers all operations and services provided by Lee Marley Brickwork Ltd, including the supply and installation of masonry facades and brickwork accessories.

## Policy Commitments:

### 1. Quality Management System:

- Operate under a Business Management System that is compliant with BS EN ISO 9001:2015 standards, ensuring quality across all processes.

### 2. Product and Service Quality:

- Provide high-quality masonry facades using brick, block, and stonework, along with access scaffolding and brickwork accessories like masonry support systems and wind posts.
- Ensure all materials and workmanship meet or exceed industry standards.

### 3. Compliance and Accreditation:

- Maintain IFC accreditation for firestopping work to underscore our commitment to safety and quality.
- Follow stringent quality review processes, including regular contract review meetings to assess and enhance quality delivery.

### 4. Quality Inspections and Audits:

- Utilize the Procore system for detailed quality inspections and monitoring of construction work.
- Adhere to our Quality Plan and Inspection & Test Plan to maintain high standards and ensure traceability and compliance, accommodating clients' QA systems when required.

## Company Targets:

### 1. ISO 9001 Accreditation:

- Continuously maintain ISO 9001 accreditation to validate our quality management systems.

## 2. Quality Inspections:

- Aim to close 80% of Quality Inspections within the required timeframe using the Procore system, which includes detailed records like comments, photo evidence, and sign-offs.

## 3. Audit Performance:

- Complete 95% of Quality System Audit Inspections as scheduled to ensure ongoing compliance and improvement.

## 4. Training :

- All fire stopping installers to be a minimum of NVQ Level 2 Qualified as per CITB standards.

## 5. TBT:

- Conduct Quality TBT quarterly for each project.

**Review and Monitoring:** Anually review and update the quality policy and associated practices to reflect technological advancements, regulatory changes, and client feedback. Monitor quality objectives and targets through scorcard and adjust targets as necessary to meet or exceed expectations.

**Conclusion:** Lee Marley Brickwork Ltd is dedicated to exceeding customer expectations through a structured and systematic approach to quality management and continuous improvement.

Approved by:



Dan Clarkson

Chief Operating Officer



Nick Boulton

Managing Director – Scaffold

For and on behalf of Lee Marley Brickwork Ltd

Date:

8<sup>th</sup> Jan 2026