

AMERIGO REFUND POLICY

CANADA Signature Programs

This document outlines the detailed tuition and refund terms for Amerigo's Canada Signature Programs.

Once Parent submits an executed Amerigo Education Student Contract, Waiver and Release with the required Enrollment Deposit, Student will be enrolled for the entire academic year (or partial remainder of the year if applicable). All fees and amounts are in CAD.

In years after the Parent first executes the Contract, Student will be enrolled for the subsequent entire academic years once the required Enrollment Deposit is paid for that particular year.

Withdrawing from the program may have immigration, academic and financial consequences. Parents are encouraged to understand the consequences before choosing to withdraw; meeting with an Amerigo Admissions or Campus staff member is highly recommended. Detailed information about the cancellation of enrollment and withdrawal from the school is available below.

Parent may terminate this Contract by submitting a WRITTEN Termination Notice to Amerigo's Admissions Department (admissions@amerigoeducation.com) at any time. The Termination Notice must (a) be dated, (b) state the Student's name, (c) provide a reason for the termination of the Contract.

STUDENT WITHDRAWAL PRIOR TO START OF PROGRAM

Permit, Visa and Immigration Related Cancels

For the purpose of this policy, a *visa denial* specifically refers to a Study Permit denial, which means the applicant was not granted a Study Permit to enter Canada. Denials of other non-immigrant or immigrant visas or statuses do not qualify as a visa denial under this policy. Amerigo reserves the right to review and assess each case individually.

If a student is denied a Study Permit, Amerigo will refund the Enrollment Deposit, minus a \$1,000 CAD administrative fee. To request this refund, the student must submit a written request via email to admissions@amerigoeducation.com and provide official

evidence of the permit denial within 30 days of the permit refusal. Refund requests without official documentation will not be processed.

Students who change their immigration status or receive approval for another type of visa or residency status after enrollment will not be eligible for a refund under this visa/permit denial policy. Any withdrawals due to a change in immigration status will be subject to Amerigo's standard refund policy.

Amerigo does not consider delays related to passport renewals or other travel disruptions as grounds for an Enrollment Deposit refund. It is the responsibility of the student and their family to ensure that all travel documents are valid and up to date well in advance of the program start date. Amerigo reserves the right to evaluate extenuating circumstances on a case-by-case basis but is not obligated to issue refunds for delays that are outside of a formal visa denial.

Termination Notice and Withdrawal Dates

If a written Termination Notice is received by the Admissions Department **on or before the applicable Withdrawal Date**, the Parent will be refunded all Tuition and Student Fees paid, excluding the nonrefundable, nontransferable Enrollment Deposit. Additionally, the Parent will be released from any future payments or fees that would have otherwise been due after the Withdrawal Date.

Withdrawal Dates:

School	Fall Withdrawal Date All Students	Midyear Withdrawal Date New Students*
Fort Erie International Academy	June 1	December 1

* The "Midyear Start Withdrawal Date" applies only to newly enrolled students whose programs begin in Semester 2 or Trimester II. Returning or full year program students are not eligible for this midyear withdrawal date.

If a Termination Notice is received after the applicable Withdrawal Date, any refund will be calculated according to the policy below.

- **On or before the Withdrawal Date:** 100% of Tuition and Fees paid are refundable, excluding the Enrollment Deposit.
- **After the Withdrawal Date:** No tuition or fee refunds are provided for withdrawals or dismissals after the Withdrawal Date. Families remain responsible for the full academic year's tuition and fees.

Self-Accommodation (if approved):

Self-accommodation arrangements are rare and subject to Amerigo's prior written approval. Students in approved self-accommodation are not eligible for any refund after the Program Start Date.

THIRD-PARTY OR ADD-ON PROGRAMS

Certain optional programs at partner schools (for example, sports academies, athletic training, or other specialty enrichment packages) are administered by third-party providers or the school directly. While Amerigo may collect these fees on behalf of the school or provider as part of the overall invoice, Amerigo does not manage or approve refunds for these programs. Any refund requests must be directed to the school or the external provider in accordance with their own refund policies.

CONTACT

For additional details or clarification regarding refund eligibility or timelines, please reach out to payment@amerigoeducation.com.