

## **Nurselink Community Guidelines**

### **Acceptable Use Policy**

**Last Updated:** 11<sup>th</sup> March 2026

Nurselink is a professional platform designed to connect healthcare professionals and healthcare organisations in a safe, respectful, and trustworthy environment.

These Community Guidelines outline the standards of behaviour expected from all users of the Nurselink platform.

By using Nurselink, you agree to follow these guidelines.

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### **1. Purpose of These Guidelines**

The purpose of these guidelines is to ensure that the Nurselink community remains:

- respectful
- professional
- safe for healthcare professionals and organisations
- compliant with healthcare regulations and ethical standards

These guidelines apply to all interactions on the platform including:

- profile content
  - messaging
  - job listings
  - comments or feedback
  - any other user-generated content
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### **2. Professional Conduct**

Users must behave in a professional and respectful manner at all times.

Acceptable behaviour includes:

- treating other users with respect and courtesy
- communicating honestly and professionally
- providing accurate information about qualifications, roles, and availability
- respecting cultural diversity and workplace professionalism
- maintaining appropriate professional boundaries

As a healthcare platform, Nurselink expects all users to uphold standards consistent with professional healthcare practice.

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### **3. Respectful Communication**

Users must not engage in behaviour that could harm, intimidate, or disrespect others.

The following conduct is prohibited:

- harassment or bullying
- abusive or threatening language
- discriminatory remarks based on race, gender, religion, nationality, disability, or sexual orientation
- offensive or inappropriate comments
- repeated unwanted contact

All users deserve to feel safe when using the platform.

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### **4. Accurate and Honest Information**

Users must provide truthful and accurate information when using the platform.

This includes:

- professional qualifications
- licensing and registration information
- work history and experience
- job descriptions and shift requirements

Misrepresenting credentials or professional status is strictly prohibited.

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## **5. Protection of Patient Privacy**

Nurselink users must never share confidential patient information on the platform.

This includes:

- patient names
- medical details
- identifying personal information
- photographs or records related to patients

Users must comply with healthcare privacy obligations and laws including:

- the Privacy Act 2020
- the Privacy Act 1988

Breaches of patient confidentiality may result in immediate account suspension.

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## **6. Prohibited Content**

Users may not post or share content that includes:

- false or misleading information
- defamatory statements about individuals or organisations
- illegal content
- spam or unsolicited advertising
- sexually explicit material
- discriminatory or hateful content
- malware or harmful software

Nurselink reserves the right to remove any content that violates these guidelines.

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## 7. Platform Misuse

Users must not attempt to misuse or disrupt the platform.

Prohibited actions include:

- attempting to hack or interfere with the platform
  - scraping or collecting user data without permission
  - creating fake or duplicate accounts
  - impersonating another person or organisation
  - attempting to bypass platform security measures
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## 8. Reporting Concerns

If you encounter behaviour that violates these guidelines, please report it to Nurselink.

Reports may include:

- harassment or inappropriate behaviour
- false credentials or misleading profiles
- suspicious or fraudulent activity
- breaches of patient confidentiality

Reports can be submitted by contacting:

**support@nurselink.co.nz**

All reports will be reviewed confidentially and investigated where appropriate.

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## **9. Enforcement**

Nurselink may take action if these guidelines are violated.

Actions may include:

- issuing warnings
- removing content
- temporarily suspending accounts
- permanently terminating accounts
- reporting serious matters to relevant authorities or professional boards

Enforcement decisions will be made at the discretion of Nurselink to protect the integrity and safety of the platform.

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## **10. Updates to These Guidelines**

Nurselink may update these Community Guidelines from time to time.

Updated versions will be published on the Nurselink platform and will take effect upon publication.

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## **11. Contact**

If you have questions about these guidelines or wish to report a concern, please contact:

### **Nurselink Support**

Email: [support@nurselink.co.nz](mailto:support@nurselink.co.nz)

Website: [www.nurselink.co.nz](http://www.nurselink.co.nz)