

Terms of Service / Terms of Use

Nurselink.co.nz

Last Updated: 11th March 2026

These Terms of Service (“Terms”) govern your use of the Nurselink platform and services. By accessing or using the Nurselink website, applications, or related services, you agree to comply with and be legally bound by these Terms.

If you do not agree with these Terms, you must not use the platform.

1. About Nurselink

Nurselink operates an online platform that connects healthcare professionals with healthcare organisations seeking staffing services.

The platform provides tools that allow healthcare professionals to create profiles, showcase credentials, and connect with healthcare organisations that require workforce support.

Nurselink provides technology services only and does not provide medical or clinical services.

2. Applicable Laws

Nurselink operates across Australia and New Zealand and complies with relevant laws including:

- the Privacy Act 2020
- the Privacy Act 1988
- the Consumer Guarantees Act 1993
- the Australian Consumer Law

Nothing in these Terms limits your rights under applicable consumer protection legislation.

3. Eligibility

To use Nurselink you must:

- be at least 18 years old
- have the legal capacity to enter a binding agreement
- provide accurate and truthful information when creating an account

Healthcare professionals must also maintain valid professional registration with the appropriate regulatory authority.

4. User Accounts

To access certain features of the platform, users must create an account.

By creating an account, you agree to:

- provide accurate and up-to-date information
- maintain the confidentiality of your login details
- notify Nurselink immediately if unauthorised access occurs

Nurselink reserves the right to suspend or terminate accounts where false information is provided.

5. Healthcare Professional Responsibilities

Healthcare professionals using the platform agree that they:

- hold valid professional registrations and licences
- maintain necessary insurance where required
- provide accurate credential information
- comply with applicable healthcare laws and professional standards
- uphold patient confidentiality and ethical conduct

Nurselink does not supervise, or control clinical work performed by healthcare professionals.

6. Healthcare Organisation Responsibilities

Healthcare organisations using the platform agree to:

- provide accurate job listings and shift details
- comply with employment laws and workplace safety requirements
- ensure appropriate supervision where required
- provide safe working conditions for healthcare professionals

Nurselink does not guarantee the performance or suitability of healthcare professionals.

7. Platform Services

Nurselink may provide services including:

- workforce marketplace matching
- professional profile hosting
- scheduling and staffing tools
- communication between users
- payment processing tools where applicable

Nurselink may update, modify, or discontinue features at any time.

8. Fees and Payments

Certain services on the platform may require payment.

Healthcare organisations may be charged for:

- staffing placements
- subscriptions
- additional workforce management services

Payments may be processed through third-party providers such as **Stripe**.

Users are responsible for ensuring payment details are accurate.

9. Acceptable Use

Users must not:

- provide false credentials
- impersonate another person
- misuse or attempt to disrupt the platform
- upload harmful or illegal content
- harass or discriminate against other users
- breach healthcare confidentiality obligations

Nurselink may suspend or terminate accounts for violations of these Terms.

10. Intellectual Property

All intellectual property on the Nurselink platform, including:

- software
- design
- branding
- content

is owned by or licensed to Nurselink.

Users may not copy, reproduce, or distribute platform content without written permission.

11. Privacy

Your use of the platform is subject to the Nurselink Privacy Statement.

Nurselink collects and manages personal information in accordance with:

- the Privacy Act 2020
- the Privacy Act 1988

For further details, please refer to the Nurselink Privacy Policy.

12. Third-Party Services

The platform may integrate with third-party services such as:

- Memberstack for account management
- Make for workflow automation
- Stripe for payment processing
- analytics services such as Google Analytics or Microsoft Clarity

Nurselink is not responsible for the privacy practices or policies of these third-party services.

13. Platform Availability

Nurselink aims to maintain reliable platform access but does not guarantee uninterrupted service.

Service interruptions may occur due to:

- system maintenance
 - software updates
 - network issues
 - events outside our control
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14. Limitation of Liability

To the fullest extent permitted by law, Nurselink is not liable for:

- clinical outcomes or healthcare services provided by users
- employment or contractual disputes between users
- inaccurate information provided by users
- indirect or consequential loss

Nurselink operates solely as a technology platform facilitating connections between users.

15. Indemnity

Users agree to indemnify and hold Nurselink harmless from claims, damages, or liabilities arising from:

- misuse of the platform
 - breach of these Terms
 - violation of applicable laws or professional obligations
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16. Suspension and Termination

Nurselink may suspend or terminate user accounts where:

- these Terms are breached
- false information is provided
- unlawful activity occurs
- platform safety is compromised

Users may close their account at any time.

17. Changes to Terms

Nurselink may update these Terms periodically.

Changes will be published on the platform and will take effect immediately unless otherwise stated.

Continued use of the platform constitutes acceptance of the updated Terms.

18. Governing Law

These Terms are governed by the laws of:

- New Zealand for services provided within New Zealand
- Australia for services provided within Australia

Any disputes will be handled in the appropriate courts within the relevant jurisdiction.

19. Contact Information

If you have questions regarding these Terms, please contact:

Nurselink Support

Email: support@nurselink.co.nz

Website: www.nurselink.co.nz