

Limited Warranty for Fiberglass Products

Coverage: Burr Industries, LLC warrants to the original buyer that our fiberglass displays are free from manufacturer defects. Under normal conditions of use and service, this protection is extended as follows:

- **Fiberglass Ornaments and C7s:** Two (2) seasons
- **TC7 Light Engine:** Three (3) seasons

For the purposes of this warranty, one (1) season is defined as one (1) installation and removal for a duration lasting no longer than 60 days. These products are intended for seasonal use only and not designed for year-round, permanent installation and continuous use.

Warranty Details:

1. This warranty covers:
 - Structural integrity of the fiberglass product.
 - Cracking or delamination due to defects in materials or workmanship.
 - Proper performance under intended use as specified in the product guidelines.
2. This warranty does not cover:
 - Damage due to improper installation, misuse, or neglect.
 - Theft or vandalism.
 - Exposure to chemicals, extreme environmental conditions, or natural disasters.
 - Normal wear and tear, including minor scratches, dents, or fading.
 - Modifications or repairs not authorized by Burr Industries, LLC.
 - Any damages caused by the buyer, their installers, weather elements, rough handling, or transit.

Claims Process:

To file a warranty claim:

1. Contact Burr Industries, LLC at orders@burrindustriesllc.com.
2. Provide the original Purchase Order and detailed photos of the alleged defect.
3. Allow reasonable time for investigation and determination of the claim.

Resolution: If the product is deemed defective under this warranty, Burr Industries, LLC will, at its discretion:

- Repair the defective product.
- Replace the defective product with the same or equivalent product on a prorated basis.
- Allow customer to have the product repaired by a third party for an agreed-upon rate.
- Discount the original product.

This warranty does not include return shipping, labor, and/or equipment to install or remove the product.

Inspection: All merchandise is carefully inspected before packaging and shipping. Therefore, goods should be inspected and tested upon delivery and before installation. Damage from transit must be documented when the product is delivered so that a claim can be filed with the shipping company. The warranty does not cover damage incurred during shipping unless a claim can be filed.

Limitations of Liability: This warranty is non-transferable and is limited to the original purchaser.