

Limited Warranty for Fabricated Products

Coverage: Burr Industries, LLC warrants to the original buyer that our fabricated products and displays are free from manufacturer defects. Under normal conditions of use and service, this protection is extended as follows:

- **Steel and Aluminum Frames:** Four (4) seasons
- **Garland:** Three (3) seasons
- **Lights and Power Supplies:** Two (2) - four (4) seasons, depending on the lights that were used on the product.

For the purposes of this warranty, one (1) season is defined as one (1) installation and removal for a duration lasting no longer than 60 days. These products are intended for seasonal use and are not designed for year-round, permanent installation, or continuous use.

Warranty Details:

1. This warranty covers:
 - The structural integrity of the aluminum fabrication.
 - Corrosion or pitting resulting from defects in material or workmanship.
 - Proper performance under intended use as specified in the product guidelines.
2. This warranty does not cover:
 - Damage due to improper installation, misuse, or neglect.
 - Theft or vandalism.
 - Exposure to chemicals, extreme environmental conditions, or natural disasters.
 - Normal wear and tear, including minor scratches, dents, or fading.
 - Modifications or repairs not authorized by Burr Industries, LLC.
 - Electrical or other damages caused by the buyer, their installers, weather elements, rough handling, or transit.

Claims Process: To file a warranty claim:

1. Contact Burr Industries, LLC at orders@burrindustriesllc.com.
2. Provide the original Purchase Order and detailed photos of the alleged defect.
3. Allow reasonable time for investigation and determination of the claim.

Resolution: If the product is deemed defective under this warranty, Burr Industries, LLC will, at its discretion:

- Repair the defective product.
- Replace the defective product with the same or equivalent product on a prorated basis.
- Allow customer to have the product repaired by a third party for an agreed-upon rate.
- Discount the original product.

This warranty does not include return shipping, labor, and/or equipment to install or remove the product.

Inspection: All merchandise is carefully inspected prior to packaging and shipping. Therefore, goods should be inspected and tested upon delivery and prior to installation. Damage from transit must be documented when the product is delivered in order to file a claim with the shipping company. The warranty does not cover damage incurred during shipping unless a claim is able to be filed.

Limitations of Liability: This warranty is non-transferable and is limited to the original purchaser. Burr Industries, LLC is not responsible for incidental or consequential