



CHARLES B. WANG
COMMUNITY HEALTH CENTER

2025 Annual Report

Award-winning Health Care You Can Trust

A Message from the Board Chairperson and CEO



Chuen L. Yee, MD
Board Chairperson



Kaushal Challa, MBA
Chief Executive Officer

Dear Friends,

For more than 50 years, the Charles B. Wang Community Health Center (CBWCHC) has remained committed to providing high-quality, affordable health care to all—regardless of background or ability to pay. In 2025, we continued to deepen that commitment, reaching more individuals and families than ever before.

This year, we proudly served more than 70,000 patients across our clinical sites in Manhattan and Queens, delivering comprehensive, patient-centered care to our diverse communities. We also expanded key services, including dental and primary eye care, ensuring that patients can access more of the care they need under one roof.

Most notably, 2025 marked a historic achievement for our organization. CBWCHC was recognized as the most awarded health center in Manhattan and Queens by the Health Resources and Services Administration (HRSA), receiving seven of the agency’s highest quality awards. Among these honors, we earned the prestigious “Gold” Health Center Quality Leader designation, placing us in the top 10% of health centers nationwide for overall clinical quality. Only eight health centers in New York State achieved this distinction—an extraordinary reflection of our team’s unwavering dedication to excellence.

These accomplishments are driven by our staff, whose compassion and commitment ensure that more members of our community are living healthier lives. Beyond the care we provide today, we have also made important investments in our future. Our successful transition to the Epic electronic health record system has strengthened care coordination, improved patient experience, and laid a strong foundation for continued innovation in the years ahead.

As we look forward, we remain focused on expanding access, enhancing quality, and meeting the evolving needs of our communities with culturally responsive, integrated care.

Our progress would not be possible without the continued support of our partners, supporters, and community. We are deeply grateful for your trust and partnership.

Sincerely,
Chuen L. Yee, MD
Board Chairperson

Kaushal Challa, MBA
Chief Executive Officer



We are the Charles B. Wang Community Health Center, a nonprofit, federally qualified community health center established in 1971.

Vision

Ensure that everyone has full and equal access to the highest level of health care.

Mission

Provide high-quality and affordable health care to all, building on our heritage of success in caring for the underserved.

Quality Health Care

We deliver culturally responsive health care for you and your family.

We provide high-quality care to anyone who needs it, regardless of ability to pay, insurance, or language.

We offer reduced fees based on income and family size.

We have some of the highest-quality health outcomes in the country.

We Are Here For You



70,000+

TOTAL PATIENTS SERVED
IN 2025



~83%

PATIENTS WITH INCOME AT OR
BELOW 200% OF POVERTY



~8%

PATIENTS WITHOUT
HEALTH INSURANCE



296,000+

TOTAL VISITS IN 2025



70%+

PATIENTS BEST SERVED
IN LANGUAGES OTHER
THAN ENGLISH



CBWCHC is proud to be the most awarded health center in Manhattan and Queens in 2025. The Health Resources and Services Administration (HRSA), an agency of the U.S. Department of Health and Human Services, awarded the Health Center with seven of the highest awards, highlighting its continued dedication to clinical excellence.

Health Center Quality Leader – Gold

For being in the top 10% of health centers nationwide for overall clinical quality measures. Only 8 health centers in NYS achieved this distinction.

National Quality Leader – Cancer Screening

For our commitment to reducing cancer-related illness through screenings. Only 4% of health centers nationwide received this award.

National Quality Leader – Diabetes

For our top-tier performance in diabetes screening and control. Only 5 health centers in NYS earned this recognition.

National Quality Leader – Heart Health

For the prevention and treatment of various cardiovascular concerns. Only 6 health centers in NYS received this award.

Preventive Health

For screening and follow-up across numerous health sectors. Only 8% of health centers nationwide earned this award.

Improving Health Care Access

For our dedication to providing high-quality and affordable health care to all.

Advancing Health Information Technology For Quality

For adopting health information technology that has enhanced patient care and service delivery.



Bringing Better Health to the Community

Read Aloud Event with Pediatrics Dept



Community Outreach and Resources



National Health Center Week Health Fair



Spring Family Day



Queens Borough President Holi Celebration



Internal Medicine

- Primary Health Care Services
- Chronic Disease Management
- Hepatitis B Screening, Vaccination, and Treatment
- Certified Diabetes Educator and Dietician Services
- Certified Smoking Cessation Counselor and Services

Obstetrics and Gynecology

- Gynecological Care
- Pre- and Post-Natal Care
- Labor and Delivery Professional Care
- Breast Feeding and Lactation Support
- Family Planning and Education
- Cancer Screening, Education, and Care Navigation
- STI, HIV, and Pregnancy Testing

Pediatrics

- Well Child and Specialty Care
- Services for Children with Special Health Care Needs
- Asthma Care, Education, and Treatment
- Health Education to Support Infant, Youth, and Adolescent Development
- Adolescent Family Planning
- School Readiness and Children's Literacy Programs

Dental Care

- Preventative Care, Examination, and X-Rays
- Dental Filling and Crowns
- Tooth Extraction and Root Canals
- Basic Periodontal Treatment
- Denture and Bridge Care
- Hygiene and Pediatric Specialty Care

Primary Eye Care

- Comprehensive Eye Examinations
- Diagnosis and Management of Common Eye Conditions
- Pediatric Eye Care, Including Children With Special Needs
- Pre- and Post-Operative Care
- Specialty Testing, Including Visual Field Testing, Ocular Coherence Tomography, and External Ocular Photography

Mental Health

- Assessment, Diagnosis, and Treatment of Mental Health Conditions
- Medication Management
- Individual Therapies for Adults, Adolescents, and Children
- Support for Chronic Medical Illnesses
- Depression Screening
- Screening, Brief Intervention, and Referral to Treatment for Alcohol and Substance Use

Social Work

- Individual and Family Counseling
- Case Management
- Referral and Linkage to Community Services and Resources
- Entitlement Program Application Assistance
- Crisis Intervention

Health Education

- Group and One-on-One Education for Patients and Community Members
- Development and Cultural Adaptation of English/Chinese-language Health Education Materials
- Community Education and Outreach
- English/Chinese Translation

Research & Evaluation

- Program Evaluation
- Needs Assessments
- Community-Based Participatory Research
- Research Compliance
- Research Protocol and Product Review & Technical Assistance

Health Career Training

- Project AHEAD (Asian Health Education and Development), ten-week internship that provides firsthand training and experience to undergraduate students and recent graduates interested in pursuing a career in healthcare
- Preceptorships for Medical and Social Work Students

Special Clinical Programs

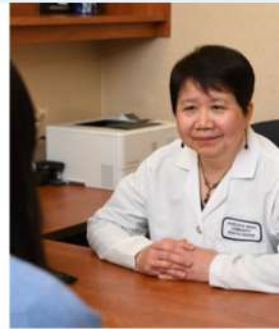
High-quality care at CBWCHC goes beyond medical visits. A strong portfolio of special programs and enabling services surrounds each patient, helping them navigate care and build healthier lives. These initiatives play a vital role in supporting Asian American immigrants and other underserved communities.

Cancer Services

Through a partnership with the New York State Cancer Services Program, CBWCHC provides free/low-cost cancer screenings, education, and navigation—helping patients prevent and fight cancer.

Mental Health Care Management

CBWCHC has led the way in mental health care. Our care management—helping patients access, coordinate, and complete treatment—ensures services are linguistically and culturally accessible.



Cardiovascular Disease Care Management

We provide care management for high-risk patients with diabetes, hypertension, and obesity. Our team guides them through screenings and treatment to prevent complications and improve health.



Quit Smoking

Patients can meet with bilingual Tobacco Treatment Specialists and receive free nicotine replacement therapy. Our team of doctors, coaches, and care managers has helped hundreds of patients toward a smoke-free life.

Early Childhood Development

CBWCHC partners with national initiatives—HealthySteps and Greenlight—to deliver family-centered care. Our specialists build relationships, address developmental concerns, and promote healthy lifestyles.



Refugee Health

We provide comprehensive exams, chronic disease screenings, and immunizations for eligible refugees, along with support such as insurance enrollment, mental health referrals, and social work services.



Hepatitis B

Nationally recognized for quality, this program serves thousands each year while breaking cultural barriers and stigma around Hepatitis B. We offer screening, care, and coordinated support.



Special Needs Children & Families

We equip parents with tools and confidence to champion their children's health. As peer leaders, parents use their experience to guide others, building a supportive community improving children's outcomes.

Maternal Mental Health

In partnership with Yale School of Medicine, this culturally responsive program helps mothers with depression improve their well-being through stress-management tools and a supportive community.



Teen Resource Center

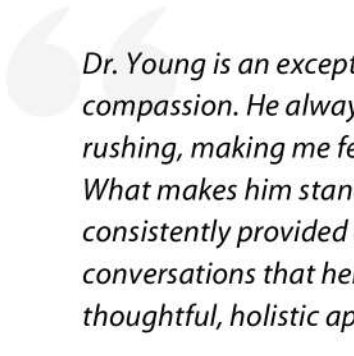
CBWCHC brings programs to NYC youth—sparking creativity, building leadership, and teaching critical health topics. With our guidance, young people drive efforts to improve community health.





Jia Min Luo, DDS
Dental
125 Walker Street, Manhattan

I do not enjoy going to the dentist, but today I had a very thorough exam and cleaning performed by Dr. Jia Min Luo and I am very impressed! Dr. Luo is kind, gentle, and very thorough. Everyone was professional and caring. I would without reservations recommend Dr. Jia Min Luo. My son and daughter also see different pediatricians here and so far, our last four appointments have gone very well.



Dr. Young is an exceptional psychiatrist who listens with patience and compassion. He always takes the time to understand my concerns without rushing, making me feel truly heard and supported during difficult times. What makes him stand out is that his care goes far beyond medication. He consistently provided emotional support and engaged in meaningful conversations that helped me work through my challenges. His thoughtful, holistic approach made a real difference in my healing.

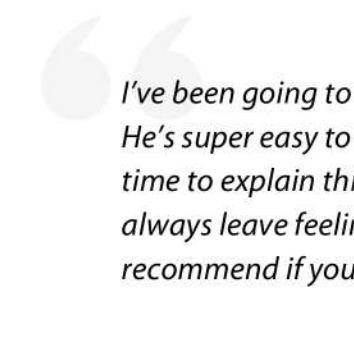


Chainllie Young, MD
Mental Health
268 Canal Street, Manhattan



Christina Sun Lee, DO
Pediatrics
136-26 37th Avenue, Flushing

Dr. Christina Sun Lee is absolutely the best doctor my kids have ever had, and I have a teenager! She truly takes the time to listen to all of your concerns, no matter how big or small, and never rushes you. What I appreciate most is that she never judges or belittles any of my worries. She is incredibly understanding and compassionate. I honestly wish I had found her sooner! I always recommend Dr. Lee when anyone asks about a pediatrician for their kids. She's made such a positive impact on our family, and I'm so grateful for her care.



I've been going to Dr. Koky Sang for years and he is the best! He's super easy to talk to, really attentive, and always takes the time to explain things without making it feel overwhelming. I always leave feeling heard and well taken care of. Highly recommend if you're looking for quality primary care!



Koky Sang, MD
Internal Medicine
131-72 40th Road, Flushing

Walter and Shirley Wang: Changing Lives Through Generosity

CBWCHC was honored to receive a transformative \$2.97 million gift from Walter and Shirley Wang to support expanded access to health care for Asian American immigrants and other vulnerable populations across New York City. This gift provided the Health Center with the resources to purchase state-of-the-art medical equipment and accelerate major upgrades, benefiting vital services that include primary eye care, dental, OB/GYN, pediatrics, and mental health care. The funds also supported the recruitment of internal medicine and mental health doctors, along with social workers, who are essential to helping vulnerable patients navigate and overcome barriers to accessing high-quality, affordable health care.





Financial Statement



Revenue

| | |
|---|--------------|
| Patient services | \$61,388,351 |
| Federal grants | 4,928,071 |
| Contract services | 3,526,428 |
| Foundation grants, pledges, and contributions | 328,076 |
| Other | 16,534,922 |
| Non-operating revenues | 3,082,000 |

Total Revenue **\$89,787,848**

Expenses

| | |
|----------------------------|--------------|
| Program services | \$82,219,650 |
| General and administrative | 14,906,499 |

Total Expenses **\$97,126,149**

Change in net assets **-\$7,338,301**

Your gift powers the programs and services that set our care apart, reaching patients where traditional funding falls short.

These programs have helped our patients achieve some of the best health outcomes in the country.

Your support ensures the most vulnerable members of our community receive the care they deserve.

How to Donate

Consider making a tax-deductible donation to support our programs and services by visiting bit.ly/CBWCHCDonation, scanning the QR code below, or mailing a check.

Please make checks payable to:

Charles B. Wang

Community Health Center

268 Canal Street, 6th Floor, New York, NY 10013



Donations

Cornerstone (\$100,000 and above)

Charles B. Wang International Foundation
Hu & Chang Fund
NYU Grossman School of Medicine

Premier (\$50,000 to \$99,999)

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J.T. Tai & Co. Foundation

Diamond (\$25,000 to \$49,999)

Wayen Charitable Foundation

Jade (\$10,000 to \$24,999)

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Lotus Charitable Foundation

Ruby (\$5,000 to \$9,999)

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Chaoren Lin

In-Kind

We extend our heartfelt thanks to our in-kind donors for their generous support.

We have made every effort to provide a complete and accurate list of our valued supporters. If there is an omission, please call (212) 379-6988 so we may update our records.

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Director of Health Education

Quality Health Care. We Are Here For You.

We provide services at convenient locations in Manhattan and Queens to take care of your medical needs.

Manhattan

268 Canal Street, New York, NY 10013

Internal Medicine (212) 379-6998
Obstetrics & Gynecology (OB/GYN) (212) 966-0228
Mental Health (212) 941-2213
Social Work (212) 226-1661

125 Walker Street, 2/F, New York, NY 10013

Pediatrics (212) 226-3888
Dental (212) 226-9339
Primary Eye Care (212) 226-3888
Social Work (212) 226-1661

Queens

131-72 40th Road, Flushing, NY 11354

Internal Medicine (718) 587-1111
Obstetrics & Gynecology (OB/GYN) (718) 886-1287
Dental (718) 587-1111
Mental Health (718) 886-7373
Primary Eye Care (718) 587-1115
Social Work (718) 661-6033

136-26 37th Avenue, Flushing, NY 11354

Pediatrics (718) 886-1222
Mental Health (718) 886-7373
Social Work (718) 661-6033

137-43 45th Avenue, Flushing, NY 11355

Internal Medicine, Pediatrics, Gynecology (929) 362-3006
Mental Health (718) 886-7373
Social Work (718) 661-6033

Other Services

Health Insurance Enrollment

Manhattan (212) 226-8339
Flushing (718) 886-7355
Jamaica (646) 906-3747

Teen Resource Center (TRC)

(212) 226-2044



www.cbwchc.org



CHARLES B. WANG
COMMUNITY HEALTH CENTER

