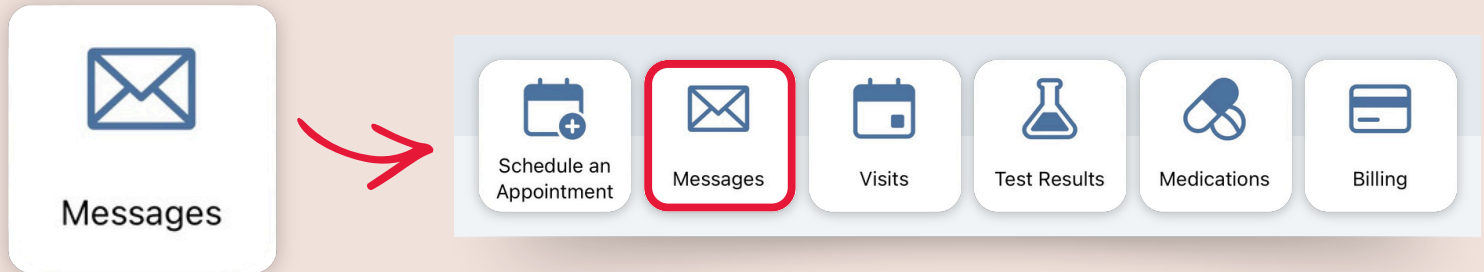


Welcome to MyChart



Use your **MyChart home screen** to navigate to:



 Communicate directly with your care team through **messages**.

- 1 Select the reason for your message. Then select the type of question that fits best.

 Schedule an appointment
Request or schedule an appointment with a member of your care team from the Scheduling activity. →

 Ask a customer service question
You have a question for customer service about insurance or another concern. →

 Ask a medical question
You have a simple medical question and can wait up to 3 business days for an answer. →

What type of medical question?

Non-Urgent Medical Question →

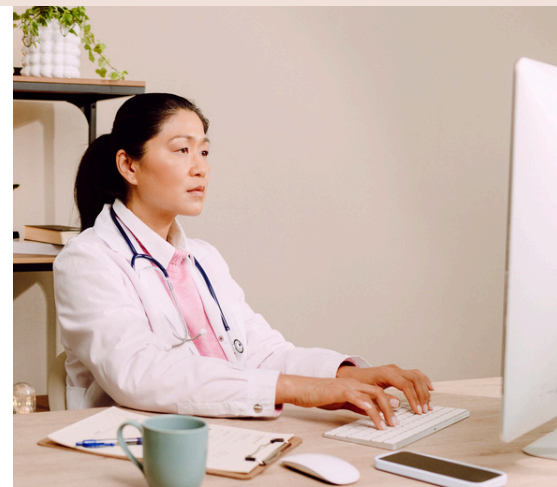
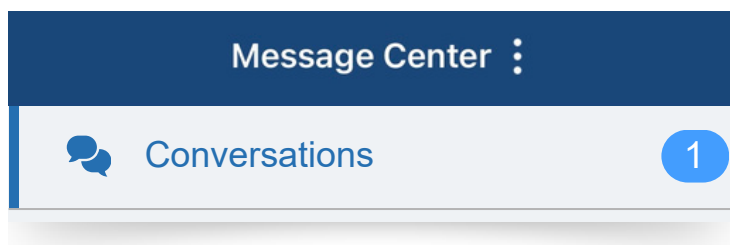
Prescription Question →

Test Results Question →

Visit Follow-Up Question →

*Messages will not replace care from your provider. If your question requires medical judgement consider scheduling an appointment instead.

- 2 Expect 3 days for your care team to respond. You will be notified in MyChart and through email or text.



If you need assistance with MyChart, please call the Health Education Department at
(212) 966-0461.

Sign up today!

mychart.ochin.org/cbwchc



CHARLES B. WANG
COMMUNITY HEALTH CENTER

www.cbwchc.org