

Communicating with Comhar Housing

Did you know that Comhar Housing have a website where you can find up to date information about what is going on in your housing estate, log a repair and use the Tenant portal?

Make sure and check it out: <https://www.comharhousing.ie/>

Comhar have a text alert system that can keep you informed when planned maintenance is taking place and let you know when community meetings, events are taking place. If you wish to be added or have a new contact number that you would like to be added to our text alert system, just contact us: enquiries@comharhousing.ie or 01-6964570.



Newsletter

Comhar Housing

Issue 10

SUMMER
2025

Spring Cleaning & Estate Management

Community Clean 2025

In 2024, 5,430 groups registered to carry out clean-ups throughout the country – Volunteers who participated in the Spring Clean 2024 collected an estimated 2,725 tonnes of litter. As many as 500,000 volunteers participate in the Spring Clean each year which is a credit to all involved.

This year, it's your turn!

National Spring Clean 2025 aims to build on the progress and momentum from prior years to make this year the most successful anti-litter campaign yet. For more information visit [here](#).

Welcome

Welcome to the Summer newsletter edition for 2025.

We look forward to the summer months coming in, the school summer holidays and the long evenings. In this edition we cover topics such as dog fouling, gardening, littering, how to report a crime, ventilation & contents insurance.

We hope you enjoy it!

Dog Fouling

Please do not allow animals to foul on footpaths or in communal areas of your estate. We remind people that many other community members who use wheelchairs and buggies use the same footpaths, so we ask that you dispose of the dog poo appropriately. It is safe to pick up dog litter as it happens using appropriate disposal equipment, so please pick up after your dog.

Did you know that primary school children and footballers are most at risk from diseases caused by dog fouling? After it has lain on the ground for two weeks, worms develop and these can cause the following diseases: toxocariasis, roundworm, salmonella, E-coli, resulting in pneumonia, asthma and blindness.

Gardening

Gardening is an excellent way to keep fit and personalise the space you live in. Making the most of the outdoor space to grow veg or flowers can add enjoyment for the entire family all year round but especially during the better weather.

Regular garden maintenance can help improve the look of your home and garden. Whilst we hope you do it because you love it we do have to remind you as stated in your tenancy agreement it's your responsibility to keep your garden tidy, grass cut and free of rubbish.

Litter

Getting rid of rubbish:

As the Tenant you are responsible for the disposal of all waste from your property. You must contact your local refuse collection company to order a wheelie bin and agree a method of payment. Tenants must make arrangements with a registered waste disposal provider for the collection of their household rubbish from the bins provided. It is your responsibility to pay for the refuse collection.

If you live in Scribblestown Rise or Churchwell Gardens apartments complexes you must use the communal bin stores available to you to dispose of your rubbish.

You must not dump rubbish in any area of the property or estate. We encourage you to put bins out for collection at the arranged time/day of collection and return them to the property once they are emptied. Please check National Waste Collection Permit Office website for contact details of your local domestic waste collectors (www.nwcpo.ie).

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COMHAR HOUSING



Contents Insurance

We would also like to remind tenants there are a number of maintenance items which are your responsibility as per your Tenancy Agreement. Some examples include broken windows, and damage to fixtures and fittings with full details included in your Tenancy Agreement. If tenants wish to complete tenant responsibility maintenance directly please call in the repair and let us know how you plan to complete the works.

If tenants do not call Comhar Housing and agree plans to complete the necessary tenant responsibility maintenance within 5 working days Comhar Housing will arrange to complete the works and the costs may be recharged to the tenant. Some limited exceptions may apply to the timelines detailed above including more extensive tenant responsibility maintenance works which shall be assessed by Comhar Housing on a case-by-case basis.

Keeping the community safe!

A Garda Síochána are responsible for enforcing laws in Ireland and keeping the community safe. Crimes should be reported to them. If you are unsure if what is happening (or what has happened to you in the past) is a crime, you can contact the Gardaí to discuss your situation and get advice..

Why should I report a crime?

If you are a victim of crime or, a witness to one, you should report this to A Garda Síochána as soon as possible. By sharing any information, you have about a crime you can help A Garda Síochána solve crimes and potentially prevent future crimes from taking place.

We understand that there are occasions when you may find it difficult to report an incident but be assured that during any criminal investigation they will listen, give guidance and support, and treat you with dignity and respect. If you have been involved in a serious or sensitive crime, they have specially trained staff who will understand your needs and look after any of your concerns.

Do I have to give my name if I want to provide information about a crime?

No. You can give information relating to crime or other activities confidentially to a Garda Confidential Number 1800 666 111.

How to report

GARDA Confidential Line - 1800 666 111
Online reporting of crime-<https://www.garda.ie/en/about-us/online-services/online-crime-reporting/>
Emergency Services- 999/112

Text Alerts

Have you ever been frustrated that there are water disruptions to your home or there is nearby road works effecting you that didn't know about? Well, MapAlerter.ie is a fantastic free service that delivers localized alerts and notifications from your local authority. Most Irish Councils now use MapAlerter as their official alert service provider.

You can register to receive SMS, email, and app notifications for:

- Severe Weather Warnings
- Road Closures, Works & Diversions
- Water Disruptions & Boil Water Notices
- Storm Issues (floods & fallen trees)
- River Height Alerts
- Bathing Water Quality Alerts

All recent alerts are also published on the interactive map on the MapAlerter.ie website. It is free to browse the MapAlerter content, but you will need to sign up for free to set up SMS/text, email and app notifications for your local area.



Cleaning and Ventilation

Cleaning and Maintenance

We would recommend that on a regular basis you dust the wall vents and extract vent in your bathroom and kitchen.

Maintenance will be carried out by a contractor, typically on an annual basis, which involves checking that the system is operating correctly and carrying out a more extensive clean of the system.

Should you have any further questions in relation to your ventilation system please contact Comhar on 016964570

Wellbeing and Support

At Comhar, your wellbeing matters. We're here to support you with services and resources that can make life a little easier, whether you're facing challenges or just need someone to talk to.

Mental Health & Emotional Support
Samaritans – Call 116 123 (free, 24/7)

Text HELLO to 50808 –
A free, anonymous text support service

HSE Mental Health Services
Visit www.hse.ie for support in your area

Cost of Living & Energy Advice
We can signpost you to services that help with:

- Managing utility bills
- Budgeting and financial advice
- Applying for grants or support schemes

Community Support
Get involved in tenant groups or local activities to stay connected. We'll continue to share events, workshops, and coffee mornings in future updates.

Ventilation for your Home

Your home has a special type of ventilation system known as a 'Demand Controlled Ventilation' (DCV) system. This system helps to ensure you have a healthy indoor environment by removing stale and humid air from your home and introducing fresh air in a controlled manner. This will ensure that your home will be free from condensation, which can cause issues with mould and other problems associated with poorly ventilated homes.

IT IS IMPORTANT THAT YOU DO NOT SWITCH THIS SYSTEM OFF. If you switch this system off, or close or block air vents, then there is a risk that condensation and mildew may occur within your home. If damage is caused to your home as a result of this then you may be liable for the cost of repairs.

Why is this system needed?

Your home is very energy efficient, which includes the removal of draughts which may otherwise have been experienced in some older homes. Humid air is produced from normal indoor activities such as bathing and showering, cooking, washing clothes and breathing. A ventilation system is therefore needed to remove this humid air and provide you with fresh air.

How does it Work?

A centralised fan draws stale and humid air from the bathrooms and kitchen of your home via extract grills in the ceiling. Extracting stale and humid air from these rooms creates a very slight pressure difference in the property whereby fresh air is drawn into the property in a controlled manner via air inlets, or vents, which are in the walls of the living rooms and bedrooms in your home.

Your wall vents can be adjusted to '0', which means they are closed, or '1' which means they are open and will adjust depending on the humidity of your home. Please ensure that your vents are left set to '1' and that these are not blocked. The system is fully automatic and requires no user input in the normal day to day operation. The extract vent in your bathroom may also have a sensor which automatically detects movement and boosts your ventilation for a short period to help with removal of stale or humid air.

Community Corner

Competition Time!

As we enter the longer days, we are running a tenant photo competition. Whether it's a family walk with your pet, a picture of your development, or a local monument, why not share your best photo to info@comharhousing.ie. The competition is open to both children and adults. The winner will be chosen on May 31st so get snapping! The more creative the better....

