



## SMS Terms & Conditions

### **Effective Date: December 27, 2025**

At G+R Power Solutions ("we," "us," or "our"), we value your privacy and communication preferences. These SMS Terms & Conditions explain how we handle SMS (text message) communications when you opt in. By providing your phone number and opting in, you agree to these terms. This document supplements our [Privacy Policy] (linked here for reference).

#### SMS Consent and Communication

The information (phone numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes. We collect and use your phone number solely for the consented communications outlined below, in compliance with applicable laws such as the Telephone Consumer Protection Act (TCPA).

#### Types of SMS Communications

If you have consented to receive text messages from G+R Power Solutions, you may receive messages related to the following:

Support for a general question (e.g., product inquiries about generators or air compressors).

Follow-up messages (e.g., updates on your request or service status).

Billing inquiries (e.g., payment reminders or invoice details).

We will only send messages relevant to your interactions with us, and we do not use automated systems for marketing without explicit consent.

#### **Opt-In Method**

You may opt in to receive SMS messages from G+R Power Solutions in the following ways:

Verbally, during a conversation (e.g., with a customer service representative).

Opt-in requires your affirmative consent, and you can revoke it at any time as described below.

#### **Standard Messaging Disclosures**

Message and data rates may apply, depending on your mobile carrier plan.

You can opt out at any time by texting "STOP" to any message from us. After opting out, you will receive one final confirmation message.

For assistance, text "HELP" to receive support information, or visit our [Privacy Policy].



Message frequency may vary based on your interactions (e.g., 1-5 messages per month, but not exceeding what's necessary for your inquiry).

### **Data Security and Retention**

We use reasonable measures to secure your phone number and SMS data. We retain it only as long as needed for the purposes above or as required by law.

### **Changes to These Terms**

We may update these SMS Terms & Conditions periodically. Changes will be posted here with the updated effective date. Continued opt-in after changes constitutes acceptance.

### **Contact Us**

For questions, contact us at:

- Email: [info@gnrpowersolutions.com](mailto:info@gnrpowersolutions.com)
- Phone: 877-380-4518
- Address: 5554 S Peek Rd Suite 10, Katy, TX 77450

These terms are governed by Texas law. If you do not agree, do not opt in.