



## Privacy Policy for Contact Section

**Effective Date: December 27, 2025**

At G+R Power Solutions ("we," "us," or "our"), we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and share information when you interact with the contact section of our website, such as submitting inquiries via our contact form. This policy is specific to the contact section and is designed to be transparent and compliant with applicable laws.

### Information We Collect

When you use our contact form, we may collect the following personal information:

- Your name
- Email address
- Phone number (if provided, including for SMS communication)
- Any message or details you submit

This information is collected directly from you when you voluntarily submit the form. We do not collect sensitive personal data through this section.

### How We Use Your Information

We use the collected information solely for the following purposes:

- To respond to your inquiries, provide support, or communicate about our products and services (e.g., generators, air compressors, or related offerings).
- If you provide your phone number and opt-in to SMS communications, to send you text messages related to your inquiry or service updates.
- To improve our website and services based on aggregated, anonymized data.

We retain your information only as long as necessary to fulfill these purposes or as required by law.

### Sharing of Your Information

We do not sell, rent, or share your personal information with third parties for their marketing purposes. Specifically:

- **SMS Consent and Phone Numbers:** Phone numbers collected for SMS communication purposes will not be shared with any third party or affiliates for marketing purposes. We only use them for



direct communications related to your inquiry, and you can opt-out at any time by replying "STOP" to any SMS message or contacting us.

In limited cases, we may share information:

- With service providers (e.g., email or SMS platforms) who assist us in processing your inquiry, under strict confidentiality agreements.
- If required by law, such as in response to a court order or legal process.
- In the event of a business transfer (e.g., merger or acquisition), but only with notice to you.

## **Data Security**

We implement reasonable security measures to protect your information from unauthorized access, loss, or misuse, including encryption where appropriate. However, no online transmission is completely secure, so we cannot guarantee absolute security.

## **Your Rights**

You have the right to:

- Access, update, or delete your personal information by contacting us.
- Opt-out of communications at any time.
- For California residents (under CCPA) or others under applicable laws, request details about data collection or submit a "Do Not Sell My Personal Information" request (though we do not sell data).

## **Changes to This Policy**

We may update this Privacy Policy from time to time. Changes will be posted here with the updated effective date. Your continued use of the contact section after changes constitutes acceptance.

## **Contact Us**

If you have questions about this Privacy Policy, please contact us at:

- Email: [info@gnrpowersolutions.com](mailto:info@gnrpowersolutions.com)
- Phone: 877-380-4518
- Address: 5554 S Peek Rd Suite 10, Katy, TX 77450

This policy is governed by Texas law, without regard to conflict of laws principles.