



## Installation Technology Ltd Quality Management System Policy

Installation Technology's mission is to be recognised as one of the best IT Infrastructure designers, installers and maintainers in Europe.

Our senior management are committed to setting and monitoring our quality objectives.

To help achieve this mission, Installation Technology has established and maintains the ISO 9001:2015 Quality Management System.

We are committed to work with our suppliers and our customers to establish and maintain the highest possible quality standards; legal / legislation obligations and contractual requirements 'concept to Implementation'.

The success of this Quality Management System is founded on our commitment to continued improvement in quality performance based on the following principles:

- The value of what we do is seen through the eyes of our customers, we strive for customer satisfaction
- Our reputation depends on our quality of service and integrity
- We are committed to achieving high standards in everything we do
- Our promises must be honoured
- People matter
- We value and support our suppliers
- The Environment must be protected
- All forms of waste are abhorrent to us
- Nothing is perfect, therefore everything can and should be subject to continuous improvement

From each member of staff, we expect a fair day's work for a fair day's pay and a willingness to take responsibility for the quality of their work and to accept and devise improvements for the benefit of all.

Signature:

Dated: 9<sup>th</sup> March 2026

Name:

Ian Parris

Position: Chief Executive Officer CEO

Policy Review Board Meeting 9th March 2027