

RESIDENT OPTOMETRIST

Innovative Eye Care

Innovative. Excellence. Care.

ABOUT THE ROLE

At Innovative Eye Care, our Resident Optometrists are future clinical leaders who combine advanced patient care, research, innovation, and continuous learning to deliver exceptional outcomes. As a registered Optometrist undertaking advanced clinical training, you will work alongside experienced clinical mentors while developing expertise in specialty contact lenses, advanced diagnostics, ocular disease management, clinical research, and patient-centered care.

This role offers a unique opportunity to accelerate your clinical development through exposure to complex cases, clinical trials, advanced technology, and collaborative multidisciplinary care. You will contribute to the growth of innovative clinical services while building the skills and confidence required to independently manage complex patients.

KEY RESPONSIBILITIES

Advanced Clinical Care & Diagnostics

- Perform advanced diagnostic testing and specialised ocular imaging.
- Fit and manage complex corneal, scleral, and specialty contact lens cases.
- Support the diagnosis, management, and monitoring of complex eye conditions.
- Develop competency with advanced diagnostic technologies and clinical protocols.
- Participate in quality control activities, clinical workflow optimisation, and patient management.

Research, Education & Clinical Innovation

- Participate in clinical trials and research projects.
- Contribute case discussions, presentations, and clinical education initiatives.
- Complete a residency research project and present findings internally or externally.
- Support the development of innovative clinical services and patient care pathways.

Patient Care & Relationship Building

- Deliver exceptional patient-centered care with empathy, professionalism, and integrity.
- Build long-term patient relationships based on trust and clinical excellence.
- Guide patients through complex treatment plans and ongoing management.
- Ensure a seamless patient experience across both clinical and optical services.

Culture, Growth & Practice Development

- Contribute to a collaborative, high-performing, and supportive team environment.
- Participate in continuous improvement and innovation initiatives.
- Support patient retention, practice growth, and service development.

- Uphold the values of Innovation, Excellence, and Care in every interaction.

RESIDENCY PATHWAY & PROFESSIONAL DEVELOPMENT

Our residency program is designed to develop highly capable clinicians who understand every stage of the patient journey from advanced diagnosis and treatment through to dispensing outcomes, patient experience, and clinical research.

First 3 Months – Foundations & Integration

- Rotate through the dispensary, optical technician, and laboratory support functions to understand the complete patient journey.
- Learn how clinical decisions influence lens selection, dispensing outcomes, spectacle performance, and patient satisfaction.
- Gain exposure to Clinical Trials, advanced diagnostic technologies, and quality assurance processes.
- Begin co-consulting and case discussions alongside senior clinicians.
- Develop an appreciation for the collaborative relationship between optometry, dispensing, clinical research, and patient care.

Months 3–12 – Clinical Growth & Independence

- Build proficiency with advanced diagnostic equipment and specialty clinical services.
- Independently manage an increasing clinical workload while maintaining exceptional patient care.
- Develop strong patient relationships and establish a patient base.
- Complete a residency research project and contribute to clinical innovation initiatives.
- Present clinical cases or research findings at internal education sessions and external CPD events.
- Demonstrate readiness for the independent management of increasingly complex cases.

A unique aspect of the residency is the ongoing allocation of dedicated time within the dispensary and optical technician workflow. This ensures residents develop an understanding of spectacle troubleshooting, lens performance, quality control processes, dispensing considerations, and the practical relationship between refraction, prescribing decisions, dispensing, and patient satisfaction.