

The Internal Communication Risk Report

Most companies ignore internal communication until it's too late.



If your work chats are happening on personal apps like WhatsApp or iMessage, you have a massive blind spot. You have no visibility, no control, and no way to protect your business when things go wrong.

The Reality:



Missed messages
lead to missed
deadlines.



Lost files lead to
lost hours.



Rogue groups
lead to zero
oversight.

If it's not on a secure, auditable platform, it didn't happen - and your business isn't protected.

Part of Your Risk Mitigation Strategy

Reduce high-likelihood, high-impact risks that come with unmanaged communication.

Risk Scenario	Likelihood	Impact	Why It Matters	 The Zenzap Fix
Ex-employee remains in chat	High	High	Can't revoke access; risk of poaching or data theft after exit.	Centralized Admin Access. Revoke access to all groups instantly.
Harassment via work chat	Medium	Very high	Can result in lawsuits or HR liability with no company record.	Company-Owned & Auditable. All comms stay visible to the company.
Rogue groups (Shadow IT)	Very high	Medium	Zero oversight = zero control over where info is shared.	Full Visibility. Admins have oversight and privileges over all work groups.
Culture drift / Remote sites	High	Medium	Sites disengage without consistent, professional messaging.	Standardized Culture. Keep teams aligned across all locations.
GDPR / Compliance breach	High	Very high	Personal device storage = massive regulatory risk.	Cloud-Only Storage. Data stays in the secure cloud, not on personal phones.
Lack of audit readiness	High	High	No record of conversations in work chat during a dispute.	Audit Trails. Full message history and logs are always available.
"Shelfware" (Non-adoption)	Medium	Medium	Wasted budget if teams find the tool too clunky and go back to texts.	Zero Training Required. As easy as texting, so teams actually use it.

Don't Wait for a Legal Crisis

Many companies don't think about their work chat until a harassment claim, a data breach, or a poaching attempt happens. By then, the damage is done.

How Zenzap protects you:

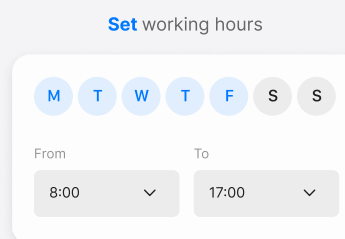
Instantly Revoke Access

Don't let former employees keep access to your company data. When they leave the company, they leave the chat—period.



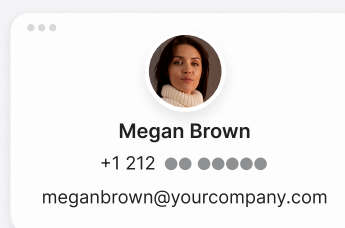
Professional Boundaries

Stop the 10 PM pings. Set work hours so your team stays productive without burning out.



Protect Personal Privacy

Hide personal phone numbers. This simple step stops unprofessional behavior before it starts and shields you from legal headaches.



Zenzap Meets The Highest Security Standards



SOC type II certified



GDPR compliant



HIPAA compliant



Audit Logs



Access Controls



Company Owned Data



Why "Encrypted" Doesn't Mean "Secure"

Some chats, like WhatsApp, are end-to-end encrypted, but that only protects messages between two people. That's fine for personal conversations, but it's not what businesses need.

The Problem: If an employee leaves, your company data is gone - or worse, it's in the wrong hands.

The Zenzap Way: Zenzap provides **Tenant-Level Encryption**. You own the keys, you manage the access, and you hold the archive.

Zenzap vs. Consumer Messaging

Security Feature	 Zenzap (Built for Work)	 E2E-Encrypted Apps
Access Control	Instantly revoke ex-employee access to all data.	Ex-employees keep all historical data on their devices.
Data Ownership	Company owns and controls all data and archives.	Individual users own their own data and history.
Data Leak Prevention	Controls prevent unauthorized data/file sharing.	No controls to prevent data leaks from personal devices.
Personal Privacy	Hide personal phone numbers from colleagues.	Everyone sees everyone's personal cell number.
Audit Logs	Downloadable logs for security and HR audits.	No centralized logs or history for management.
Encryption Keys	You own the keys (Tenant-Level Encryption).	Encryption keys are controlled by the service provider.

Finally, Work Chat Done Right

Your team chat is where work actually happens. Stop leaving it to chance and move into a professional workspace that provides the structure and control you need.

Stop the chaos. Protect your business.

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Available for all devices.

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