Training Policy

Engineer training, certification and competency

How FirePro UK trains, assesses and certifies everyone who installs, commissions, inspects or maintains FirePro systems.

Organisation	Fire Pro (UK) Ltd
Document	FirePro UK Training Policy
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Next review due	November 2027, or sooner if manufacturer guidance, industry standards, our work or our organisation changes
Document owner	Tony Hanley, Managing Director
Approved by	Tony Hanley, Managing Director

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SECTION 1

Policy statement

We are committed to the highest standards of safety, competence and technical compliance. This policy applies to all authorised engineers, contractors, distributors, partners and personnel who install, commission, inspect or maintain FirePro products.

To support this commitment, you must successfully complete our approved training programme before working with FirePro systems. The training is aligned with manufacturer specifications and industry best practice, and gives you the knowledge, competence and awareness to carry out your duties safely, effectively and to a high standard.

SECTION 2

Training requirements

2.1 Although training is not required by legislation, we make it mandatory for all engineers and relevant personnel to ensure safety, consistency and alignment with recognised industry standards and manufacturer requirements.

2.2 We keep full discretion over the format, duration and content of the training programme.

SECTION 3

Certification and assessment

3.1 We reserve the right to charge a fixed fee for delivering the training programme. Fees must be paid in full before a certificate is issued.

3.2 To complete the training you must pass a mandatory assessment demonstrating competent product knowledge and understanding of safety requirements.

3.3 When you pass the assessment, we will issue you an individual certificate confirming approval (see the example in Appendix A). Certification is granted to you as an individual, not to your employer. We reserve the right to withhold certification if the required pass rate is not met.

3.4 We keep full discretion to set assessment criteria and minimum competency thresholds.

3.5 Certification remains valid for 24 months from the date of issue. We will contact you before your certificate expires to prompt renewal.

SECTION 4

Technical support and documentation

4.1 While your certification is valid, you will receive technical support from us, including online and video support during standard office hours.

4.2 We may provide supporting documentation, technical materials and guidance where appropriate. We may amend or update these materials in line with manufacturer guidance or operational requirements.

SECTION 5

Policy review and ongoing competency

5.1 We will review this policy every year to ensure alignment with manufacturer guidance, industry standards and operational requirements.

5.2 We are committed to maintaining a competent workforce through periodic reassessment, updated technical guidance and ongoing support.

Further information

For further information on engineer competency requirements, or to discuss training availability, contact the FirePro UK team on +44 (0)8000 314 333 or at sales@fireprouk.com.

APPENDIX A

Example training certificate

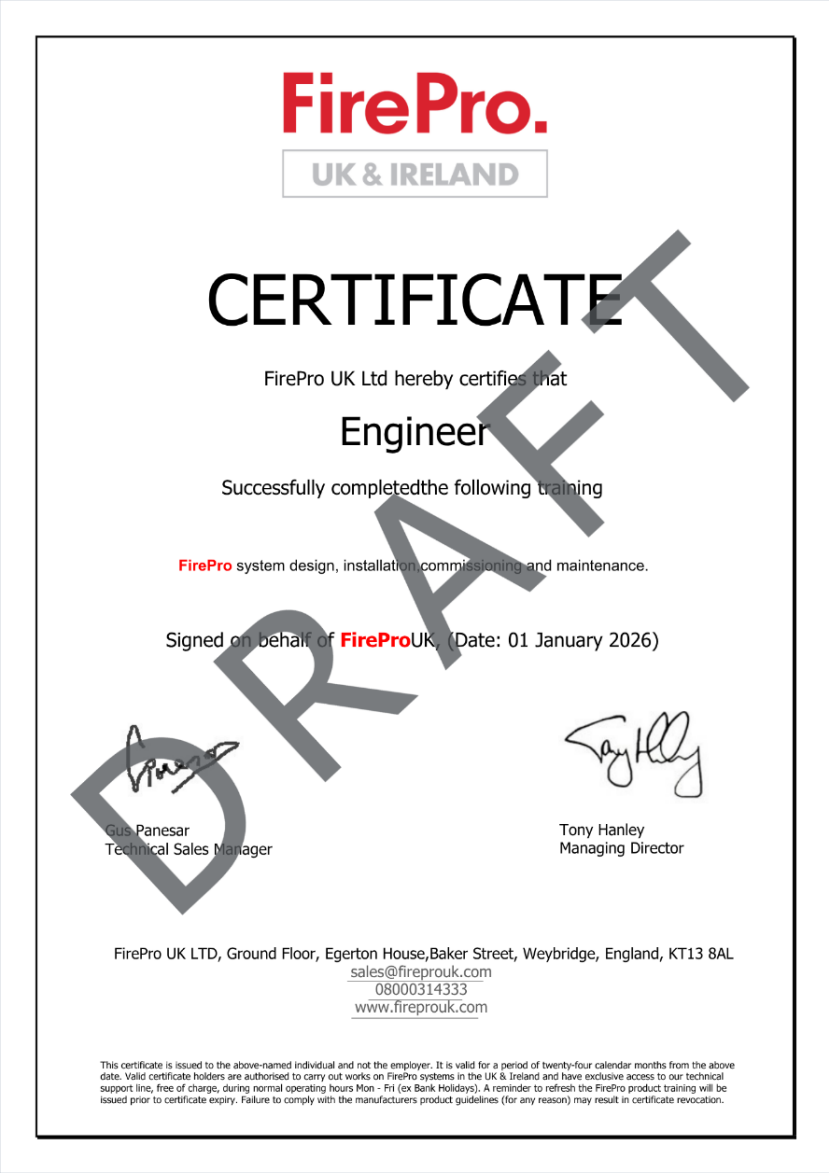


Figure 1. Example of the individual certificate issued on passing the assessment (draft shown).

APPENDIX B

Revision history

Revision	Date	Summary of change	Approved by
Rev 1	15 May 2026	First issue of the FirePro UK Training Policy in the FirePro UK document format.	Tony Hanley
Rev 2	November 2026	Brought into line with the FirePro UK Design Guidelines (FPUK-GDL-001): document number, dates, section headings and layout corrected.	Tony Hanley