



Mayflower *Annual Report*

FY25

Live life your way

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Mayflower *Vision, Mission and Values*

Vision

Care without Compromise.

Mission

Enhancing quality of life choices
for our community.

Values

Respect: We recognise the value,
uniqueness and dignity of every person.

Integrity: We are honest, ethical
and sincere.

Compassion: We care for those in need
with empathy and understanding.

Excellence: We strive for quality
and distinction.



Pictured on the cover: Maria and daughter Brigitte
at Café Amore.

Chair and Chief Executive *Report*

As Mayflower reflects on another year of progress and purpose, FY25 stands as a defining period of growth, transition and forward momentum.

Across our aged care, home care and independent living services, we continued to focus on delivering high-quality, person-centred care, while responding to the evolving needs of our residents, clients and communities.

Our commitment to continuous improvement was evident in the range of initiatives delivered across our homes and services, supported by a values-driven workforce, clear strategic direction and an evolving governance structure aligned with best practice.

Leadership and Board Renewal

A leadership transition took place in July 2025, with Paul Gregersen appointed Chief Executive Officer following the resignation of Stuart Rodney for personal reasons. We thank Stuart for his leadership during a time of important reform and change.

We also extend our thanks to Board members Anthony Mutton and Stuart McIntyre, who retired during the year. Their dedicated service and contributions to Mayflower over many years have been sincerely valued.

In their place, we welcomed Alan Lilly and Catherine Nance. Alan brings extensive clinical and executive experience in health and aged care, while Catherine offers deep expertise in finance, superannuation and social impact. Together, they will strengthen Mayflower's strategic capability as we prepare for a future shaped by reform and opportunity.

Aged Care Reform and Service Readiness

With the incoming rights-based Aged Care Act and Support at Home program set to take effect on 1 November 2025, FY25 marked the beginning of a significant period of preparation. We commenced the implementation of new systems, updated key policies and initiated staff training to align with the new legislative requirements. This work continues into early FY26, as we strengthen our readiness in line with Mayflower's commitment to dignity, choice and high-quality care.

We are proud that two of our three residential aged care homes underwent reaccreditation during the year, both achieving full compliance across all eight aged care standards. This outcome is a testament to the professionalism and compassion of our teams.

Embracing Technology to Support Quality Care and Reform Readiness

Over the past year, Mayflower has made significant strides in technology to enhance care delivery, staff collaboration and operational efficiency. A major milestone was the rollout of Microsoft Teams for clinical staff, supported by dedicated mobile devices — enabling improved communication and real-time access to clinical information across sites.

Infrastructure upgrades have delivered faster internet connectivity at all locations, while our Essential Eight cybersecurity program was strengthened through annual penetration testing to ensure service and business continuity at all times. Staff digital literacy continues to be supported through virtual 'lunch and learn' sessions and on-site IT support.

New technologies introduced include advanced Nurse Call systems to enhance resident safety. In preparation for aged care reforms, we've begun standardising clinical management platforms across the organisation.

We are introducing new digital initiatives to enhance the experience for residents and families. This includes the implementation of a resident-facing menu display system in our residential aged care homes, showcasing daily meal options with images to support choice, engagement and wellbeing.

Enhancing Places and Spaces

Several significant projects were delivered to improve the lived experience of residents and ensure a positive impact from our service delivery. At Brighton, refurbishment works included a refreshed scullery, salon and communal spaces, with further upgrades planned for the coming year. At Reservoir, the opening of Café Amore created a vibrant hub for inclusion and community connection. At Edith Bendall, facility upgrades, and a dedicated minibus have supported greater comfort, mobility and social connection.

In parallel, we advanced major capital projects, including the detailed design phase of our Macleod redevelopment — a landmark integrated precinct that will offer a full continuum of care for a longstanding Mayflower service location. We also completed the

strategic acquisition of a Hampton Street property, expanding our footprint in Brighton to support future service growth.

Following a comprehensive review of land holdings, the Keilor property has been divested to enable greater investment in Macleod. Our Gisborne property remains under consideration as we continue to assess long-term opportunities for scale and sustainability in line with Mayflower's strategic direction.

Growth and Impact Across Our Services

Mayflower Home Care grew by 40% this year, with expanded reach across Melbourne and a continued focus on delivering care through our dedicated team. Client satisfaction and retention remained strong, supported by our responsive, culturally diverse workforce.

Our Independent Living communities remain active and connected, with residents enjoying a broad range of health, wellbeing and social initiatives. Programs like the Healthy Ageing and Wellness series and our vibrant events calendar continue to foster engagement and a sense of belonging.

Community Generosity and Shared Impact

Our achievements this year were strengthened by the generosity of our community. In FY25, over \$103,000 was raised to support resident wellbeing, including the successful Golden Wheels campaign, which funded a new bus for Brighton and enabled each aged care home to now have its own dedicated vehicle. We also thank our 64 volunteers and local school partners whose ongoing support brings connection and joy to the Mayflower community.

Looking Ahead

As we prepare for the opportunities and challenges of FY26, we remain focused on strengthening our foundation, embracing innovation and delivering on our vision of "Care without Compromise". We are deeply grateful to our staff, volunteers, Board members, donors and supporters for their ongoing commitment to our shared purpose. Together, we continue to build a compassionate, capable and future-ready Mayflower.



Mary-Jane Stolp
Chair



Paul Gregersen
Chief Executive Officer

"We are deeply grateful to our staff, volunteers, Board members, donors and supporters for their ongoing commitment to our shared purpose. Together, we continue to build a compassionate, capable and future-ready Mayflower."

Patron's *Message*

The 2024/2025 financial year has seen continued progress at Mayflower, and I commend the dedication and care shown by the entire team.

Across aged care, home care and independent living, Mayflower remains focused on delivering personalised, high-quality services that reflect the needs and choices of its community.

This year marked a period of renewal, with changes in executive leadership and on the Board. I welcome the new appointments and thank those who have contributed their time and expertise over many years.

It is pleasing to see the investment in new technology, enhanced safety systems and facility upgrades, including Café Amore at Reservoir, and further improvements at Brighton and Edith Bendall. I also acknowledge the significant work underway to prepare for the new Aged Care Act and Support at Home program.

Volunteers continue to be an integral part of Mayflower's success. Their generous contributions bring joy, connection and warmth to residents and clients. I also recognise and thank the many donors and supporters who make a meaningful difference to the lives of the Mayflower community through their kindness.

As Patron of Mayflower, I am proud of the year's achievements and remain confident in the organisation's future. I thank the Board, Executive Management Team, staff, volunteers and supporters for their ongoing commitment to Mayflower's mission and community.



Lady Marigold Southey AC
Patron

Mayflower at a *Glance*

A leading provider of high-quality aged care.



62 years of care and support



319 available beds across three aged care homes



96% average occupancy throughout the year*



89 Independent Living Residents (Brighton and Macleod)



196 Home Care Clients delivered 15,300 hours of services



64 Volunteers making a difference to the Mayflower community



608 employees

*across three homes



Independent Living *Apartments*

Mayflower residents continue to enjoy enriched, connected lives within our warm and welcoming community.

Our Independent Living Apartments offer the perfect balance of freedom and support — providing the independence of private living, surrounded by beautiful gardens, with access to an active social calendar, wellbeing initiatives and a caring community.

Welcoming New Faces

This year, we were delighted to welcome twelve new residents into our ILA community. Settling in has been made easier thanks to the support of fellow residents and the collaborative spirit that defines our village. Whether through shared meals, casual chats or new friendships, each new resident is warmly embraced.

Health and Wellbeing

Over several months this year we delivered an onsite Healthy Ageing and Wellness Program, focused on promoting healthy ageing and the prevention of chronic disease. The program was led by qualified dietitians and exercise physiologists, supporting residents to make positive lifestyle choices.

Residents also attended a special session presented by pharmacist and master herbalist Gerald Quigley (B Pharm, M.H.), designed “to empower individuals to take an active role in their health and work collaboratively with their care team for optimal outcomes”.

In addition, residents continued to enjoy twice-weekly exercise classes facilitated by Keo Physiotherapy — a popular and well-attended offering that supports mobility, strength and social connection.

Community Presentations

Residents enjoyed a variety of informative and engaging talks throughout the year. These included Kaari Stephens on Women’s Travel, Maddie Burch (Child Psychologist) on therapy dogs and children, Proud Mary Cruises Presentation, Tourist Guide — Antarctica, Palliative Care — Advance Care Planning, Southern Cross Bus tours, Rageism Beauty Presentation, Cliché Clothing, Kitty Chiller AM, Olympian, and several staff members sharing their positions and life journeys.

These sessions offered valuable insights and plenty of lively conversation.

Entertainment and Social Life

Social connection remains a cornerstone of our community. A wide variety of entertainers delighted audiences this year, including Soprano extraordinaire Isabella, Bob Hook, Adam Pavitt and Merry Melodies. Residents continued to enjoy:

- Fortnightly movie nights in the Jennifer Cook Movie Theatre
- The ever-popular Café Vibe events, including monthly men’s luncheons, themed dinners and celebrations for Mother’s Day, Easter and Valentine’s Day
- Our annual Christmas celebration, which this year took the form of a Christmas Garden Party, brought residents and guests together for a festive evening of joy and connection
- Celebrity guest speakers, including Pete Smith, Denis Walter and Kitty Chiller AM
- Weekly shopping trips, a visit to Gardenworld and a special outing to see Frida Kahlo: In Her Own Image at the Bendigo Art Gallery
- Lively footy tipping competition
- Regular snooker matches
- Friendly card games
- Weekly happy hours, offering a relaxed setting to socialise and unwind and the list goes on.

One of the most popular additions to our social calendar has been the craft group, led by our talented instructor, Bet Rowlings. With Bet’s expert guidance, residents receive advice, assistance and encouragement as they explore new artistic skills and create meaningful pieces. These sessions offer more than just creativity — they foster friendships, build confidence and provide a fun, inspiring environment where hidden talents are often discovered.

Discussion Group has continued to thrive, with a wide range of topics and guest presenters sharing stories, expertise and lived experience. We thank all who participated and helped keep the conversations going.

Digital Connections

In September, we proudly launched the Mayflower Retirement Living Hub — a dedicated online platform designed to enhance communication and foster community engagement. The Hub is accessible via the digital screen in the ILA Lounge or from any internet-enabled device, allowing residents to stay connected, informed and involved with ease.



Listening to Our Community

In October, we ran our inaugural ILA Resident Satisfaction Survey, receiving 51 responses. We were thrilled to achieve a Net Promoter Score of +58, well above the national retirement village average of +44. Feedback was shared with staff and made available to residents via the Hub, guiding ongoing improvements to the ILA resident experience.

Celebrating Our People

We thank everyone who gives their time — from assisting in the library or shop, to assisting with entertainment, watering indoor and outdoor plants, assisting residents with their new appliances, delivering mail, washing dishes, glasses, welcoming and helping new neighbours and last but not least, our supportive Residents' Committee. Your care makes our community so special.



Supporting Independent Living at Macleod

We also continue to support nine Independent Living residents from Macleod who have been permanently relocated due to the redevelopment of the original site into a new Seniors Living precinct. All residents have been successfully moved into new homes and a dedicated communal hub has been established to help them stay connected.

We are engaging with them consultatively as part of our commitment to resident inclusion — particularly in planning enhancements to the gardens of their homes, with their feedback helping to shape the final design. This personalised approach ensures residents remain actively involved and feel a continued sense of belonging within the Mayflower community.



Our Mayflower Community Christmas Celebration had it all — beautiful music, festive activities and heartfelt moments of connection.

Watch the video to see the highlights!

Ernie's Story

A life of racing, resilience and rediscovered passion.

Ernie still remembers the roar of the crowd and the thundering hooves on that unforgettable day in 2015. Standing by the rails, he watched as Prince of Penzance, a rank outsider, surged past the finish line to win the Melbourne Cup.

Ridden by Michelle Payne, the first female jockey to claim the Cup, it was a moment that made history. But for Ernie, it was personal.

Ernie had been the stable hand who had cared for the champion in his early years, and seeing Prince of Penzance triumph was a moment of immense pride — one he still holds close to his heart. So close to his heart, in fact, that he has captured it on canvas, painting the very moment the horse crossed the finish line — all from memory.

Now living at Mayflower Brighton, Ernie has found a renewed passion for painting, dedicating up to 20 hours to each artwork.

Ernie's story stretches far beyond the racetrack, weaving through decades of devotion to horses, a deep love of craftsmanship and a lifetime of caring for others.

A Life Among Champions

From a very young age, Ernie had an instinct for horses.

Growing up, he worked with trotters before moving to thoroughbreds in his early twenties. He was never intimidated by the towering animals; instead, they became his mates. "If you're not scared of them, they become like your friend," he says, "they'll play with you."

His career in racing saw him working at the Ballarat stables, where he tended to some of the industry's finest, including Prince of Penzance.

Over the years, he also owned partnership shares in nine racehorses, including Ransom Money, whom he personally named by combining elements of the horses parents' names.

Another favourite he worked with was Puissance de Lune, a striking grey French horse affectionately called 'Frenchy,' who placed third in the Melbourne Cup.

The world of racing wasn't just about competition for Ernie — it was about the bonds he formed with the horses. He recalls fondly the early days of Trust in the Gust, fondly referred to as 'Breeze', a bay horse he once looked after, who later went on to win the Darwin Cup. "I was down there when he raced," says Ernie, "they couldn't catch him!"

The pair of horses have succeeded in producing a legacy, "both Breeze and Frenchy have since produced protégés — many of which have gone on to win races," says Ernie.

When Mayflower Brighton arranged for horses from W.D. Rose to visit, it brought back a flood of cherished memories.

| *"I truly miss them. Horses are my first love."*

A Heart for Family, Helping Others and Fostering

Away from the track, Ernie built a life centred around family and giving back. He and his former wife fostered children for more than 20 years, welcoming around 200 children into their home.

Many arrived with deep emotional trauma, but Ernie took great care in providing them with stability and love. "95% of the kids had been through so much," he says, "we were able to support them, and some never went back to their natural parents, instead choosing to stay with us."

He and his wife adopted three children — first Leanne and Neville, and later Ricky whom they first provided a home through foster care. Tragically, Neville passed away, a loss that deeply affected the family.

During his career, Ernie worked as a wood-working teacher at 'Sheltered Workshops', now known as Inclusion Australia for people with disabilities to gain valuable employment and life skills.

| *"I really enjoyed teaching the students new skills they could use, it was very rewarding."*

A Four-Year-Old Life Saver

Leanne's daughter, Summer, holds a truly extraordinary place in Ernie's heart.

At just four years old, she became his lifesaver during a medical emergency. One afternoon, Ernie suddenly felt the crushing pain of a heart attack while on the top floor of a three-story A-frame home — while Summer was playing on the second level.

Despite having never climbed the spiral staircase before, Summer didn't hesitate to help her poppy. Ernie, struggling to hold on, coached her from above, gently encouraging her to hold the railing and take each step carefully.

With his guidance, Summer bravely made her way up, carrying the telephone in hand so Ernie could call 000.



Her determination didn't end there. After delivering the phone, she made her way back down to the ground floor to let the paramedics in, ensuring they could reach Ernie in time.

"She is my hero," says Ernie. "We share a bond that will never be broken."

A Passion Rekindled

While Ernie had always been a craftsman — working as a carpenter and builder for 25 years — he also had a hidden artistic talent. In secondary school, art was his strongest subject, consistently scoring in the top 90 percentile with a final-year mark of an impressive 97%. But life took him away from painting, and for decades, his creativity found an outlet in his meticulous craftsmanship.

It wasn't until moving to Mayflower Brighton that Ernie rediscovered his love of painting.

Attending an art session, he put brush to canvas for the first time in decades — and something clicked. "I realised I hadn't lost it!" he says. His first piece, an abstract painting, reignited a passion he thought was long gone. Now, he spends up to 20 hours on each painting, pouring his heart into every stroke.

His most treasured piece? The moment Prince of Penzance crossed the finish line.

"That's where my horse painting comes from — the heart."

"The race for dad was financially life changing, as well as the personal connection he had with the horse," says daughter Leanne.

Living Life, His Way

At Mayflower Brighton, Ernie continues to embrace life on his terms. Whether painting, reminiscing about the racetrack or enjoying visits from old friends — both human and equine — he remains deeply connected to the things he loves. He says warmly:

"It's the best aged care place I've ever seen. There are so many people who care for you and care about you. I know I'm in the right place."

His story is a testament to resilience, passion and the power of community. Though the racehorses of his past now enjoy retirement, Ernie's spirit is still charging forward, one brushstroke at a time.

Aged Care

Mayflower operates three Residential Aged Care homes located in Brighton, Reservoir and Pascoe Vale.

Each home provides a warm, welcoming and supportive environment, underpinned by high-quality care, clinical oversight and access to a broad range of services that support residents' physical, emotional and social wellbeing.

Brighton

Mayflower Brighton maintained close to full occupancy throughout FY25. Several upgrades were completed to enhance resident comfort and experience, including a refreshed scullery, salon and updated painting and flooring in Katherine Chestney House. The McGeary Lounge also received a thoughtful revamp, creating a more engaging and functional space for activities.

Mayflower Brighton passed accreditation this year and achieved full compliance across all eight standards. This ensures residents and families can have full confidence in the quality, safety, and consistency of care delivered at the home.



Take a moment to explore Mayflower Reservoir through our **virtual tour** and experience the Mayflower difference.

Reservoir

Mayflower Reservoir reached full occupancy in FY25 — a noteworthy achievement reflecting the dedication and collaboration of the entire team. Several enhancements have also been introduced to further support the evolving needs and preferences of residents:

- A renewed focus on food with anecdotal feedback showing noticeable improvement. This includes the employment of an Italian chef to better cater to the cultural preferences of many residents and the appointment of a menu monitor to capture individual food preferences in real time
- The Murray Unit, which supports residents living with dementia, was redeveloped to provide enhanced leisure areas, tranquil reflective spaces and secure garden access — enriching daily life and promoting greater wellbeing
- Enhanced gardens, including new raised vegetable beds, reflecting the lifestyle of many residents from Italian and Greek backgrounds.

A highlight of the year was the opening of Café Amore, a partnership between Mayflower and the Endeavour Foundation. The café offers more than just Lavazza coffee and delicious food — it provides meaningful employment for people with disability, fosters inclusion and builds community. Special thanks to the Endeavour team for their dedication and warm hospitality.





Pascoe Vale (Mayflower Edith Bendall)

Mayflower Edith Bendall continued to respond proactively to building-related issues while delivering consistent care. Key improvements included:

- Plumbing upgrades
- Carpet replacement
- Painting throughout
- Installation of a new kitchen.

Mayflower Edith Bendall passed accreditation this year and achieved full compliance across all eight standards. It now also has its own dedicated bus for exclusive use, supporting greater flexibility and access for outings for residents.

Clinical Systems and Quality

A new electronic medication system was rolled out across all RAC homes from October 2024. This system has significantly reduced manual tasks, improved medication safety and streamlined communication between doctors, pharmacists and care staff through e-scripts, alerts and automated prompts.

Mayflower has fully embedded the ELDAC program across our organisation, updating our Palliative Care and End of Life policy and processes and delivering advanced care planning education by an expert in the field from Northern Hospital. We've also introduced dedicated observation equipment and palliative care kits, leading to increased staff knowledge, skills and confidence in delivering compassionate, clinically excellent end-of-life care.

Technology and Efficiency

Clinical collaboration has improved significantly through the rollout of dedicated Android mobile devices for care staff. This has enabled real-time access to records, greater visibility across platforms and improved responsiveness at the point of care.

Legislative Changes

Mayflower welcomes the upcoming introduction of the new rights-based Aged Care Act, coming into effect on 1 November 2025. As part of our strategic planning, we commenced targeted training, policy reviews and system updates to ensure our homes are well prepared to meet the new legislative requirements.

We have also been preparing to meet the sector's new mandated care minute requirements, which include stricter targets and increased monitoring. Planning and rostering systems operate under continuous oversight to ensure compliance at all times.

Care and Leisure

Across all homes, our Care and Leisure teams continued to enrich daily life through thoughtful, engaging programs. Activities this year included:

- Celebration Days such as Mother's, Father's and Grandparent's Day and Valentine's Day
- Community outings in the Mayflower minibuses
- Meaningful connections with local students from kindergarten through to secondary school level
- Cultural celebration days recognising residents' diverse backgrounds
- Sporting events such as the AFL Grand Final, Melbourne Cup Carnival as well as the Olympics
- Christmas and Easter celebrations and other festive season activities
- Animal visits and pet therapy
- Exercise and physiotherapy sessions
- Music therapy and movie screenings and much more...

Each program is tailored to the interests and preferences of residents, embodying our person-centred approach to aged care.

Mayflower remains committed to delivering high-quality, compassionate care that enhances the lives of every resident — every day.

Home Care

Mayflower Home Care continued to grow in both reach and reputation — supporting older Australians to remain independent, safe and well cared for in their own homes.

Over the past year, our services have expanded to meet rising demand, with a focus on quality, continuity and person-centred care.

Highlights From the Year

Mayflower Home Care achieved 40% growth in FY25 and has significantly expanded its geographic footprint — servicing Melbourne's northern, western, eastern, south-eastern and southern suburbs, including the Mornington Peninsula.

Our model is built on delivering services through our own dedicated team — a deliberate choice to ensure high-quality care and greater consistency. Each service area is supported by a Home Care Partner who oversees care planning, supports staff and ensures programs are tailored to individual needs.

Leading in Retention and Client Satisfaction

Mayflower Home Care has maintained an exceptional client retention rate averaging 98%, positioning us as a leader in both service delivery and satisfaction. Feedback from clients consistently highlights our responsiveness, attention to detail and the strong, trusted relationships built between staff and those we support.

Technology That Connects

This year, we secured an \$11,000 technology grant from the Department of Health to support the implementation of a new Customer Management System (CMS) in early FY26. In parallel, we successfully trialed a new consumer app with 10 Home Care clients. The trial generated valuable insights and strong positive feedback.

A Culturally Diverse Team

Our Home Care team continues to reflect the diverse communities we serve — collectively speaking 26 languages. We were proud to be formally recognised on MyAgedCare as a Culturally and Linguistically Diverse (CALD) provider.

In the Spotlight

Meaningful connections continue to be at the heart of what we do. One standout story this year involves Greg, a participant supported by Pema from our residential team and Home Care Partner Charlotte — this is illustrated in the story of Greg and Lois, featured in this report, where personalised support from Charlotte and Pema not only provided Lois with much-needed respite on Fridays, but also fostered trusted connections that have been central to the service's success — a testament to the seamless collaboration across Mayflower teams and the personalised support our model enables.

Moving Forward

Looking ahead, Mayflower is targeting growth in the specialised area of palliative care including end-of-life support. This focus will ensure we can provide compassionate, expert care that upholds dignity and quality of life for individuals and their families during life's most challenging moments.



Greg and Lois's Story

Supporting independence through connection.

For many older Australians, accepting support at home can be a significant and sometimes emotional step. For Greg, it was no different.

Initially hesitant, Greg wasn't sure what to expect from home care, but with the encouragement of his partner Lois, and the support of their Mayflower Home Care Case Manager Charlotte, they gradually began accessing services that would ease daily pressures and enhance their wellbeing.

A key priority for Lois was ensuring Greg had regular opportunities to socialise — particularly with other men, as most of their long-time friends are women.

Understanding the importance of this connection, Home Care team member Jo took the initiative to find the right fit.

Drawing from Mayflower's own team, Jo introduced Greg to Pema, a dedicated support worker from Mayflower Brighton's aged care residence.

Now a familiar face, Pema visits Greg fortnightly, taking him on scenic drives, to local cafés, or down to the beach. With a calm presence and great sense of humour, Pema brings a welcome sense of routine and companionship.

While Greg is out, Lois enjoys time to herself to unwind — whether watching a favourite film, catching up with friends or spending time painting. She also values the convenience of allied health professionals visiting their home, noting the relief of not needing to travel to appointments.

Charlotte continues to support the couple, maintaining regular contact and helping them plan for the future.

Through personalised services, the dedication of our compassionate team and a steadfast commitment to dignity and independence, Mayflower Home Care has made a meaningful difference — supporting people like Greg and Lois to continue living life their way.







Wendy Kidd

Wendy is Mayflower's Home Care Community Liaison Coordinator.

Creating Genuine Connections

For Wendy Kidd, home care is about creating genuine connections and building trust with clients and their families, helping them continue living their life, their way, in the comfort of their own home.

As Mayflower's Home Care Community Liaison Coordinator for nearly three years, Wendy is often the first reassuring voice that clients hear when exploring care options, providing vital support and guidance during initial consultations and beyond.

Meeting Growing Demand

Since Wendy's role was introduced in 2022, Mayflower has experienced remarkable growth, with client enquiries more than tripling. Her meticulous approach to prioritising and managing these enquiries has been instrumental in meeting this growing demand efficiently and compassionately.

"I find great satisfaction in organising the enquiry process and making sure everyone gets the timely support they need. It's a wonderful feeling knowing each new enquiry means we're helping another person remain independent at home."

A Dedicated Professional Journey

Before joining Mayflower, Wendy spent seven rewarding years as a private carer, offering personalised companionship and support. Her professional journey also includes various roles in aged care, customer service and administration.

Wendy first heard about Mayflower through a trusted colleague from her earlier work in aged and home care. The way Mayflower was described — as a close-knit, family-oriented organisation — immediately resonated.

"I immediately felt connected to the culture here, one that genuinely values each person. It's why I'm here to stay!"

Building a Strong Team Culture

Wendy plays a significant role in fostering a strong sense of community within the Home Care team, organising regular social events like Christmas gatherings and team-building activities.

"It's essential to see each other as people, not just colleagues. A cohesive team means we deliver better care."

Personal Insights and Inspirations

Outside her professional commitments, Wendy enjoys beach walks with Jasper, her spirited Golden Retriever, along the Mornington Peninsula. Her interests also include fitness, photography and travel adventures. Wendy is a proud mother of two grown children.

Reflecting on the rapid growth and success of Mayflower's home care services, Wendy is proud of the difference the organisation makes across Melbourne and the Mornington Peninsula.

"Our dedicated, compassionate approach allows us to provide more personalised care to more people every day. At Mayflower, care is truly personal, it's like family."

Margaret *at 90*

Living Life Her Way at Mayflower Brighton.

Margaret has always lived life on her own terms, and turning 90 hasn't changed that one bit. As she celebrated her milestone birthday at Mayflower Brighton, surrounded by loved ones, laughter and joy filled the air. A special cake was prepared, and Margaret, true to form, made sure to enjoy an extra scoop of her favourite ice cream.

"I consider myself very fortunate to be alive, active and here at 90!"

If you've ever visited Mayflower Brighton, you've probably seen her — chatting with friends, attending activities or indulging in one of her greatest loves: ice cream.

In fact, Margaret even starred in one of Mayflower's videos, sharing her passion for ice cream and the incredible difference that volunteers make across the Mayflower community.

A Life Full of Stories

Born in Kalgoorlie, Western Australia, Margaret's early years were shaped by the vast outback and the rich history of the gold-mining city.

"Not many people realise it is actually a large city, with a large regional airport," she says.

She loves to share stories about her home city, its vast history and its role in Australia's mining industry. "They continue to mine gold today," she says, explaining how specialised planes are used to transport the heavy metal across the world.

History wasn't just something Margaret read about — she became a passionate historian herself. With more than 2,000 books on Australian history in her library collection, she spent two years writing a comprehensive history of the Shire of Lexton in Victoria.

A Labour of Love — The Story of Lexton

Margaret and her husband, Harry, bought a 20-acre block in Lexton while their children were in school, wanting them to experience country life.

"Our kids enjoyed running wild on the block!" Margaret laughs. "It helped them get their energy out so they could focus on studying."

Their connection to Lexton and its rich history led to Margaret being asked to write the book about the town's past. What she thought would take two months turned into two years of in-depth research and writing.

"It got bigger than Ben Hur!" she laughs. "I gave up teaching to finish it in time for a special anniversary."

Her book became a local bestseller and is now a key resource for students studying regional history in Victoria. It documents the town's early days as a hub for sheep grazing and fine Merino wool production in the mid 1800's, followed by the gold rush that solidified Australia on the world map.

A Love for Travel and Adventure

Margaret's love for history was matched only by her love for travel — especially by long haul passenger trains.

Margaret is proud of her late brother Ron, whom was a train driver for the Indian Pacific, a coveted role that takes decades to achieve — and in honour of her brother, Margaret has made the journey herself from Perth to Melbourne more than 30 times to visit family.

"I've lost track of how many times I've crossed the Nullarbor," she says. "The best part is travelling through the desert for 1,200 kilometres — with nothing but stunning landscapes and the clearest night skies you'll ever see."

Margaret recalls travelling across the Nullarbor during the heat of summer, before air conditioning was available on trains.

"Us girls would all sit together in the shower to keep cool!" says Margaret. "We would find very creative ways to make our journey more comfortable."

Having made the trip so many times, she offers a tip for the best experience:

"Always sit on the north side of the train for the best desert view. At night, it's like nothing you have seen anywhere else in Australia! The sky is just full of stars, and you don't see a single person for hours."

A Life of Love, Learning and Teaching

Margaret's passion for education led her to a fulfilling career as a kindergarten teacher. She entered teaching as a mature student, after raising her two children with her beloved husband, Harry.

"Harry was a beautiful person," she says fondly. "I came from a strict Methodist family and didn't plan to marry, but he won me over with his charm."



"When I was 20, we dated for a few months before I moved back to Perth for a year," shares Margaret. "We remained in contact through letters, and when I returned to Melbourne for the Olympics in 1956 he proposed!"

The happy couple had a plan — have two children, and then Margaret would return to schooling and become a teacher. And, they did just that.

Her teaching career was enriched by Australia's post-war migration boom.

"My students came from all over the world. It was an incredible experience to learn from so many different cultures."

Embracing Life at Mayflower Brighton

Margaret's love for learning, socialising and staying active hasn't faded one bit.

At Mayflower Brighton, she's involved in everything from quizzes and painting to lawn bowls and exercise classes. And, of course, there's the ice cream. Margaret says with a grin:

"I visit the gift shop most days for an ice cream and I enjoy going on the bus trips, we always stop somewhere nice and enjoy an ice cream together."



Hitesh, Mayflower Brighton's Care and Leisure Coordinator, confirms Margaret's zest for life. "Margaret is an active resident who attends many of our activities. She brings so much joy and enthusiasm to our community."

And then, there's the food.

"The food is too good here, very nice to eat!" Margaret shares, always one to appreciate a well-cooked meal. With fresh, chef-prepared meals daily, she finds every dining experience a delight.

A Life Still Full of Possibilities

Margaret isn't slowing down.

She dreams of writing her own life story, capturing the incredible experiences she's had — because her story is far from over.

"I've had a fascinating life, I'm very fortunate. I'm not all here, but I'm still here!"

At Mayflower Brighton, Margaret continues to live life her way — empowered, engaged and always ready for her next adventure.

Happy 90th, Margaret! Wishing you many more years of laughter, learning, and of course, ice cream.

Our People

Workforce shortages continue to challenge the aged care sector.

Mayflower remains focused on staff retention and fostering a supportive workplace where our core values — respect, integrity, compassion and excellence — are embedded in daily practice. This commitment sustains a stable, motivated team dedicated to delivering Care without Compromise.

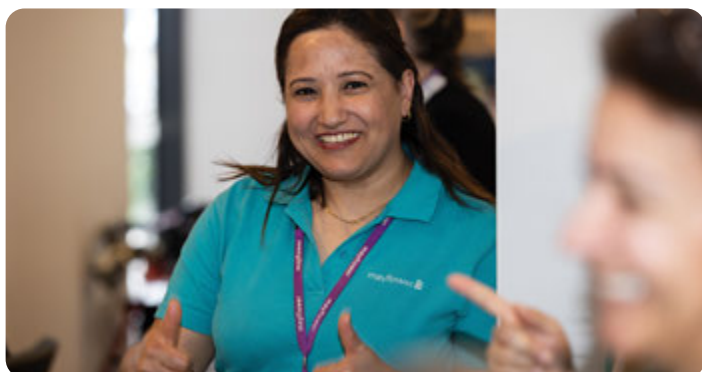
Responding to Workforce Challenges

Rather than competing in a highly competitive talent market, we have prioritised retaining our workforce by fostering a supportive team environment and strengthening our commitment to staff development. At the same time, we continue to use established recruitment channels and partnerships with TAFE and Universities, to attract skilled professionals who align with our values and our commitment to person-centred care.

Wellbeing and Recognition

Mayflower continues to invest in employee wellbeing and recognition. We are developing a refreshed Reward & Recognition program, guided by employee champions, to ensure our approach is both values-based and inclusive, meaning it is grounded in our core principles of respect, integrity and excellence, and embraces the diverse backgrounds and contributions of all staff. In addition, we are exploring enhancements to our Employee Assistance Program (EAP), placing greater emphasis on proactive support, including preventative health measures and financial wellbeing resources.

Insights from our latest Staff Survey reaffirm the strength of our team culture and supportive environment. The feedback gathered is actively shaping our future planning and ongoing initiatives to enhance the employee experience.



Targeted Learning and Development

Our Learning and Development team takes a proactive, hands on and evidence-based approach — using insights to deliver targeted training that directly supports staff in their day-to-day roles. For example, to better support staff in managing evolving care needs, we introduced specialised training workshops designed to build confidence, strengthen safety protocols and further enhance the quality of care provided.

At Mayflower, we take a whole-of-organisation approach to staff training and development. Our comprehensive strategy considers compliance requirements along with regular skills assessments at the site, team and individual levels. This ensures our staff are equipped with the right skills and knowledge, while also maintaining the highest standards of care for residents and clients.

Senior leadership teams from across our homes came together to participate in two dedicated leadership development workshops. These sessions provided an opportunity to further develop and refine management skills, collaborate across residential and Home Care, learn best practices from our highly experienced facilitators, and share valuable perspectives and experiences with one another.

Dementia training has been delivered to care leadership teams, with plans to extend this important learning opportunity to all direct care workers. By strengthening our team's ability to provide compassionate, person-centred care, this training also enhances communication, safety and support for residents living with dementia.

We are actively exploring enhanced training for Personal Care Assistants (PCAs), offering tailored sessions that complement their practical experience and address the evolving needs of residents and clients.

A dedicated workshop brought together 11 Home Care team members for valuable peer learning, while further highlights included funded first aid certification and a special session held in recognition of International Nurses Day.

Importantly, the Learning and Development team has also played a key role in preparing staff for the new Aged Care Act 2024 — ensuring our workforce is informed, confident and ready to meet the expectations of the new rights-based framework that is effective November 1, 2025.



Student Placements and Skills Pipeline

We proudly partner with 12 education providers, offering student placements in:

- Nursing (Bachelor and Diploma)
- Certificate III and IV in Individual and Ageing Support
- Certificate IV in Health and Leisure
- Allied Health streams, including Physiotherapy, Speech Pathology and Nutrition.

We also welcomed a small number of Year 10 students for work experience. Student placements serve as valuable recruitment pathways for Mayflower while also enriching our team's expertise through the ongoing teaching and support of new learners and confirms our commitment to the development of the next generation of health professionals.



Celebrating Our Team

We proudly celebrated key moments including Aged Care Employee Day, R U OK? Day and Harmony Day — each reinforcing our culture of appreciation and connection. With a team rich in cultural and professional diversity, we are proud of the passion, dedication and care our people bring to their roles — and the profound impact they make in the lives of Mayflower residents and clients every day.

Staff *Milestone Tenures*

We wish to acknowledge the following team members for their years of service. We thank each one of you and congratulate you on your years of dedicated service.

30 YEARS

- Carol Drummond — Edith Bendall
Care Manager

15 YEARS

- Carmel Herd — Reservoir
Personal Care Assistant
- Hania Hordynska — Reservoir
Personal Care Assistant

10 YEARS

- Con Tsorbaris — Brighton
Assessment Coordinator (EN)
- Julia Adibo — Brighton
Personal Care Assistant
- Victoria Lual — Brighton
Personal Care Assistant
- Gagandeep Singh — Brighton
Personal Care Assistant
- Marlin Yak — Brighton
Personal Care Assistant
- Christina Panayi — Brighton
Registered Nurse In Charge
- Manjit Kaur — Brighton
Registered Nurse
- Jaldevi Maharjan — Edith Bendall
Personal Care Assistant
- Sugar Ray Rom — Edith Bendall
Personal Care Assistant
- Anjana Khadka — Edith Bendall
Registered Nurse

5 YEARS

- Rajeshwari Singh — Brighton
Personal Care Assistant
- Meena Lamichhane — Brighton
Enrolled Nurse
- Lolyta Mathieson — Brighton
Environmental Services Assistant Laundry
- May Devine — Brighton
Environmental Services Assistant Cleaning
- Lovely Joseph — Brighton
Registered Nurse
- Rosa Aranez — Brighton
Registered Nurse
- Joanne Murphy — Corporate
Quality Business Partner
- Sristi Rana — Brighton
Registered Nurse
- Kalsang Dickey — Brighton
Personal Care Assistant
- Pema Dorje Lama — Brighton
Personal Care Assistant
- Divyani Budathoki — Edith Bendall
Personal Care Assistant
- Athena Croysdale — Edith Bendall
Personal Care Assistant
- Gary Pett — Reservoir
Environmental Services Team Leader





Acknowledging *Our Volunteers*

We wish to acknowledge the following team members for their years of service. We thank each one of you and congratulate you on your years of dedicated service.

During May 2025, the Mayflower community came together to celebrate National Volunteer Week — a time to recognise and thank the remarkable volunteers who generously give their time and heart to support others.

National Volunteer Week is Australia's largest annual celebration of volunteering. The 2025 theme, "Connecting Communities", highlights the powerful role of volunteers in building bonds, fostering belonging and strengthening the fabric of our society.

At Mayflower, this spirit of connection was brought to life through a special high tea event, where volunteers from across our locations gathered in celebration. It was a chance to reflect on the shared values that unite us, and to honour the contributions of those who embody the very best of our community.

Each volunteer received a small gift as a gesture of appreciation, and certificates were proudly presented to those who have served Mayflower for 15 and 20 years — a true testament to their dedication and the enduring relationships they've helped nurture within our community.

20 YEARS

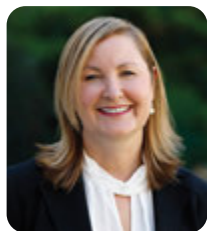
- May Winning
- Albert Betts

15 YEARS

- Sue Scullin



Mayflower Board



Mary-Jane Stolp
Chair

BSc, MstHlthServMgt, GradCertLead,
CHSE, GAICD

Mary-Jane Stolp is a dynamic Chief Executive Officer and experienced Board Chair, with over 28 years of outstanding senior leadership in clinical governance, strategy, and risk management across health, aged care, and disability sectors. Beginning her career in allied health, she has excelled academically with a Masters in Health Service Management, Graduate Certificates in Leadership and Business Management, Fellowship of the Australian College for Health Service Management, and Graduate of the Australian Institute of Company Directors. Mary-Jane is celebrated for her expertise in organisational transformation, and unwavering passion for workforce redesign and innovation to enable delivery of exceptional, person-centred services.



Chris Reside
Deputy Chair

BBus(Admin), MAICD

Chris Reside was appointed to the Board of Mayflower in 2017 and has been Deputy Chair since 2021. He is also the Chair of the Corporate Governance Committee. Chris is an experienced senior executive with management and board experience in the not-for-profit sector. He also has significant expertise in governance, compliance and communications, having consulted to associations, local councils, and statutory authorities for more than ten years. Chris is currently the CEO of RALAC, a specialist homeless residential aged care and community housing provider in Melbourne's eastern suburbs and was previously the CEO of Abbeyfield Australia Ltd, a nationally registered community housing provider.



Drago Chikitch
Board Director

B.Urb.Reg.Plan. (Hons) UNE

Drago Chikitch was appointed to the Board of Mayflower in August 2022 and is the current Chair of the Planning and Development Committee. Drago has more than 30 years' experience in senior executive positions in not-for-profit organisations operating in Australia and overseas, across the aged care, seniors living, social housing, in-home care, and tertiary education sectors. Drago brings strong expertise in service planning, project design, development, construction, and asset management, and is currently managing the asset portfolio for a Victorian-based Community Housing Association and overseeing a large number of social housing developments under the Victorian Big Housing Build program.



Ursula McGinnes
Board Director

BA, MAICD

Ursula McGinnes was appointed to the Board of Mayflower in October 2022 and is a member of the Clinical Governance Committee. Ursula is currently an executive director with Alfred Health and has 30 years' experience in strategy, policy, and public affairs. She has worked as an executive and consultant for public and private organisations, including V/Line, WMC, Alumina Limited, Port of Melbourne Corporation, Australia Post and ANZ. She has also lectured in the University of Melbourne's Master of Global Media Communication program and was a director on Mentone Girls Grammar's Fundraising Board.



Tony Tenaglia
Board Director

PGDipBus, BA (Legal), MBA, GAICD,
ANZIF (Fellow), FGIA

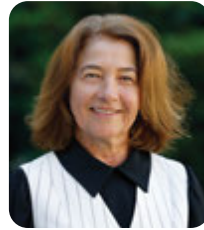
Tony Tenaglia was appointed to the Board of Mayflower in August 2022 and is Chair of the Finance, Risk and Audit Committee. Tony is a highly skilled professional with over 30 years of experience in leadership, strategic management, finance, risk management, project management, fraud investigation, and human resources within the public, private and tertiary education sectors. Tony was previously the Chief Executive of the Australian and New Zealand Intensive Care Society.



Dr. Baden Boan
Board Director

MB.BS, MRACGP, MAICD

Dr. Baden Boan has been a member of the Mayflower Board since November 2023. A respected retired General Practitioner, Dr. Boan is well-known within the Mayflower Brighton community, having served as the GP for many residents over the span of 30 years. Up until 2023, Dr. Boan had been a Partner at New Street Medical Centre in Brighton since 1990. His appointment not only brings a wealth of experience in patient and clinical care but also signifies a strategic enhancement to the organisation's commitment to exemplary clinical governance.



Catherine Nance
Board Director

AICD

Catherine Nance joined the Board in July 2024 and brings more than 20 years of experience in the financial sector, including 19 years as a Partner and Actuary at PricewaterhouseCoopers (PwC). During this time, Catherine led a team of financial experts including superannuation, investment, insurance, aged care specialists and actuaries. Catherine has more than 20 years' experience on financial sector boards including West Australian Treasury Corporation for more than 20 years and Chair of the Audit and Risk committee for more than 10 years. Her focus and interest throughout her working life has been retirement incomes for older Australians, ensuring the provision of quality services and products and as an advocate for "ageing well".



Alan Lilly
Board Director

RPN, RGN, GradDipHSM, MHA, FAICD,
FIML, FCHSM, CHE

Alan Lilly is an experienced Board Director, Chief Executive and Consultant, with extensive experience across the health, aged and social care sectors. He has enjoyed a lifetime career in a range of executive leadership, advisory and clinical roles across public, private and not-for-profit organisations. He is also an Adjunct Professor of Australian Catholic University. A Registered Psychiatric and Registered General Nurse by background, Alan has a Graduate Diploma in Health Services Management and a Master of Business in Health Administration. He is a Fellow of the Australian Institute of Company Directors, a Fellow (and Certified Health Executive) of the Australasian College of Health Service Management and a Fellow of the Institute of Managers and Leaders. Alan is currently Board Director and Chair of Northern Health and previously served on the Boards of the Royal Women's Hospital and the Royal Victorian Eye & Ear Hospital in Melbourne. As a consultant, his professional interests are in leadership, operational excellence, governance, care quality and safety and the consumer experience.

Executive Team



Paul Gregersen
CEO

MBA (Distinction), B.Eng (HONS)

Paul Gregersen was appointed CEO of Mayflower in July 2025, bringing more than 35 years of senior leadership experience, including 25 years in healthcare and aged care across Australia and internationally. Paul is known for his values-led, practical leadership and commitment to person-centred care. He has a strong track record in service innovation and large-scale infrastructure projects, having developed and commissioned numerous aged care homes. Paul is guiding Mayflower through a period of growth and transformation, with a focus on delivering high-quality, future-focused care.



Rebecca Phillips
Executive General Manager, Quality, Risk & Compliance

RN, BN, B (Dementia), IPC Lead

Rebecca Phillips joined Mayflower in 2022 and oversees quality, risk and compliance across the organisation. A Registered Nurse with more than 15 years' aged care experience, she has held roles as an assessor with the Aged Care Quality and Safety Commission and as a Complaints Investigation Officer with the Department of Health and Ageing. She brings extensive expertise in clinical governance, is a member of the Australian Institute of Clinical Governance and serves as an independent advisor on a council Clinical Governance Committee for CHSP services. Rebecca is passionate about promoting quality care that best meets residents' needs.



Kate Stobart
Executive General Manager, People & Culture

B.Bus, MMgt, GradDipHRM

Kate Stobart joined Mayflower in 2022 and is an experienced human resource professional with more than 15 years' experience in enhancing organisational performance through people. Kate has worked across the Not-For-Profit, private and public sectors in Australia and overseas, including at the YMCA and the Australian High Commission in Singapore. Kate is passionate about enabling people to become a true point of difference — where their collective efforts set them apart from the competition.



Corey Hale
Company Secretary

Bus(Acc), FCPA, FGIA, GAICD

Corey Hale is dedicated to enhancing governance in the health and community sector, bringing 30 years of experience across not-for-profit, commercial, and government organisations. She specialises in corporate governance, compliance, financial management, and risk management. By engaging with boards and staff, Corey develops tailored systems that improve efficiency and support strategic objectives. Her previous roles include senior positions in Health, Construction and Resource Recovery.



Michelle Eriksen
Executive General Manager, Finance & Technology

B.Bus, Post Grad Accounting, CPA, GAICD

Michelle Eriksen has more than 20 years of experience in finance, ICT, process improvement, and team building. Michelle has a diverse background spanning logistics, banking, FMCG, and Not-For-Profit sectors in both Australia and Norway. For the past 9 years, she has focused exclusively on the aged care, community care, and disability sectors. Michelle is passionate about implementing solutions that enhance organisational efficiency, allowing more time and resources to be dedicated to residents and clients.

Consolidated *Financial Statement*

Mayflower Brighton and Controlled Entity

Statement of Profit or Loss and Other Comprehensive Income	2024/25 \$'000	2023/24 \$'000
Revenue / Income		
Resident Fees and Charges	17,786	16,358
Government Subsidies	37,060	32,877
Other Income	3,070	1,934
Net gain on disposal of property, plant & equipment	1,631	5
Gain/(Loss) on financial assets	393	240
Gain/(Loss) on revaluation of investment property	0	5,545
	59,940	56,959
Expenses		
Employee Benefits Expense	39,977	35,060
Maintenance and Utilities	3,196	3,032
Depreciation	5,138	4,307
Administration Expense	3,895	2,750
Catering Expense	1,750	1,573
Finance Costs	977	946
Other Costs	3,749	3,468
	58,682	51,136
Total surplus/(deficit) for the year	1,258	5,823
Gain on the revaluation of land and buildings	0	0
Total comprehensive surplus/(deficit) for the year	1,258	5,823
Statement of Financial Position	2024/25 \$'000	2023/24 \$'000
Assets		
Cash and Investments	17,243	15,272
Receivables	13,556	11,209
Financial Assets	48,338	21,216
Investment Property	83,058	83,065
	—	9,765
Property, Plant and Equipment <i>(net of depreciation)</i>	136,989	139,486
	299,183	280,013
Liabilities		
Payables	5,147	4,631
Accommodation Bonds and Entry Contributions	173,428	153,001
Employee Entitlements	5,454	4,484
Borrowings from Financial Institutions	6,400	10,400
	190,428	172,516
Net Assets	108,755	107,497
Funds		
Reserves	52,997	52,997
Accumulated Funds	55,758	54,499
Total Funds	108,755	107,497

Note: Comparative figures for FY24 have been restated in accordance with AASB 108 to reflect prior period adjustments arising from the acquisition of Edith Bendall Lodge assets (November 2022) and a fixed assets reconciliation performed in FY25, as detailed in Note 23 of the audited FY25 Financial Report.

Our Supporters

Thank you to our wonderful supporters and volunteers.
Your generosity makes a difference in the lives of our residents.

Fundraising and Community Support

In FY25, the generosity of our community helped raise \$103,367 in support of Mayflower's programs and initiatives. These funds directly enhance the lives of Mayflower residents and clients through improved amenities, wellbeing programs and resources that promote dignity, connection and quality of life.

A major fundraising initiative this year was the Golden Wheels campaign, which successfully raised funds to purchase a brand-new minibus for Mayflower Brighton. This important milestone allowed the previous Brighton bus to be reallocated to Mayflower Edith Bendall, meaning that for the first time, all three Mayflower aged care homes now have their own dedicated vehicle. This has significantly expanded opportunities for social outings, community engagement and resident independence.

We are deeply grateful to our donors, supporters, volunteers and community partners whose contributions make a lasting impact. Your support helps us continue to provide person-centred care and foster a vibrant, compassionate Mayflower community.

This year, we would like to express our most sincere gratitude to:

INDIVIDUALS

- Ailsa Hunt
- Birhin Gebremichael
- Chris Reside
- Christina Andersen
- Ellie Clutterbuck
- Josie Woodgate
- Lady Marigold Southey AC
- Lindsay Cuming AM
- Lotte Harris
- Maria Mercuri
- Mary Clinnick
- Matthew Daly
- Norma Bramich
- Patricia Winning

ORGANISATIONS

- Bayside Hearing Clinic
- BECK Property Group Pty Ltd
- John & Elaine King Foundation
- Rotary Club of Brighton

Schools

The presence of young people in our aged care homes continues to bring great happiness and vitality to the lives of our residents. The friendships and interactions that develop between students and older people are mutually enriching, promoting understanding, connection and joy across generations.

Mayflower is proud to partner with several local schools, whose ongoing involvement brings energy, creativity and companionship into our homes. These meaningful intergenerational relationships are highly valued by our residents and form an important part of our community life.

Volunteers

Mayflower's volunteers provide outstanding service to our community, sharing their time, compassion and talents to enrich the lives of our residents. In FY25, we were supported by 64 dedicated volunteers, whose contributions touched residents, families and staff alike.

Our volunteers support Mayflower in many ways, including:

- Driving our community mini buses for outings and shopping trips
- Staffing the Gift Shop at Mayflower Brighton
- Leading arts and crafts groups
- Providing musical performances and entertainment
- Offering one-on-one companionship, such as playing cards or sharing conversation.

We extend our sincere thanks to each of our volunteers for their kindness, enthusiasm and commitment. Their contributions are deeply appreciated and continue to enhance the vibrancy of the Mayflower community.



Support Us

As a not-for-profit charitable organisation, Mayflower relies on the generous support of the community.

Your support is key to our ability to deliver excellence in care to our residents. Our supporters and volunteers are integral to life at Mayflower, and we welcome and invite others to join this wonderful team.

Making a Donation

All donations made to the Mayflower Group are tax deductible and go directly to helping enrich the lives of residents, including the development of new programs, new art and craft equipment, building refurbishments and upgrades to our memory support wing.

Leaving a Gift in Your Will

Remembering us through a gift in your Will is a special way of helping us continue providing Care without Compromise to residents. Every gift of any size will make a difference, and all are extremely valued.

Fundraising

Your school, community group or workplace can fundraise for the Mayflower Group by organising a raffle, casual day, trivia night or chocolate drive, all of which go towards assisting Mayflower residents.

Volunteering

We have an extensive volunteer program. If you have the time and want to give back to the community, we will welcome you at Mayflower.

Schools

Mayflower welcomes school visitations. Both residents and staff appreciate the value students add to our homes lifestyle programs.



For more information on how you can help, please call us on 03 9591 1100 or visit mayflower.org.au/support-us







1300 522 273
info@mayflower.org.au



mayflower.org.au

Live life your way