

As part of the implementation roadmap, the msg.Insurance Suite already provides basic functions

AI Core Functions of the Factories

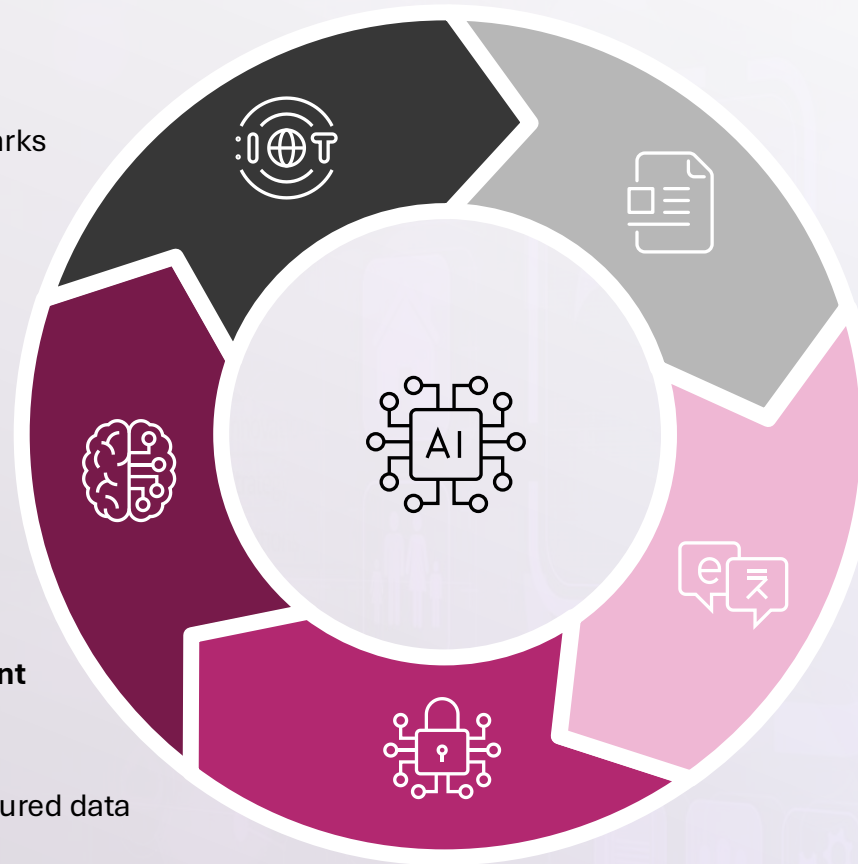
- Text-to-Speech / Speech-to-Text
- Predictive Input & Autocompletion
- Context-Aware Navigation & Smart Bookmarks
- Natural Language Data Interaction

Use of AI Technology in Product Development

- AI-supported product modeling
- Round-trip modeling
- AI-powered route development

Use of AI Technology in Inventory Management

- Completing Claim Application Data
- Automatic validity checks
- Derivation of rate characteristics from unstructured data
- Back-end processing via ML rule sets



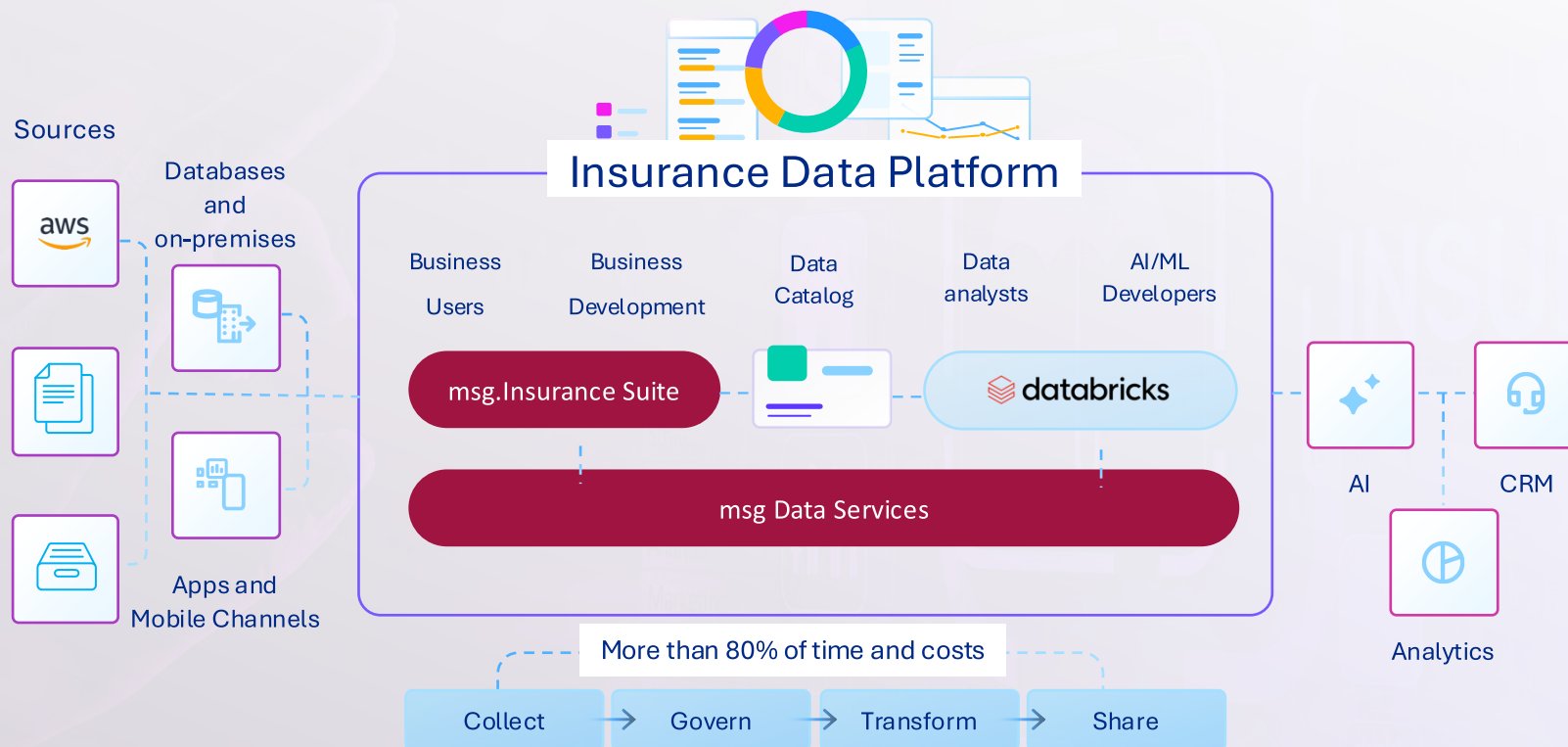
Use of AI Technology in Claims Management

- Extraction and classification of documents
- Claim pattern recognition using ML
- Early detection of cumulative claims
- “Next Best Actions” for claims adjusters
- Identifying recourse potential and consequential damages
- Automatic Reserve Setting

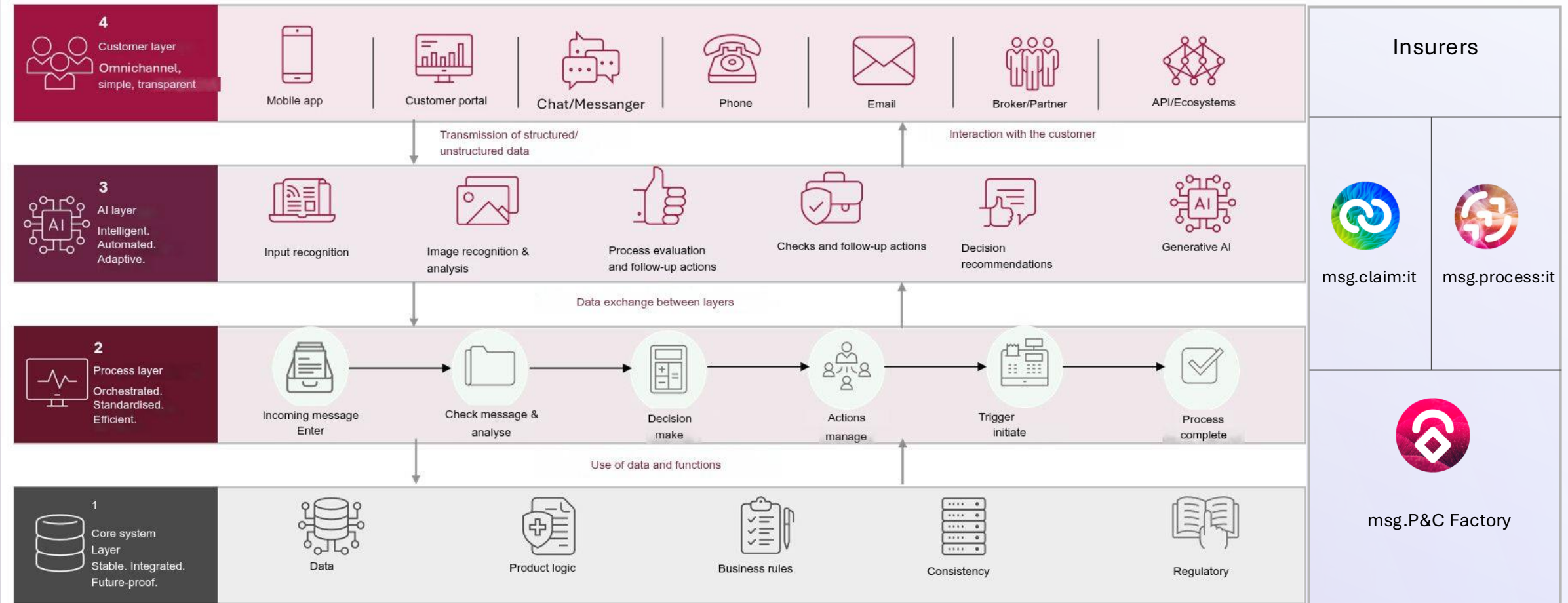
Use of AI Technology in Sales Management

- Policy information via chatbot or email bot
- AI-powered assistance with policy inquiries
- Automated processing of change requests
- Full import of broker applications (commercial)

The msg.Insurance Data Platform powered by Databricks



msg.Insurance Suite P&C – Core Systems Combined with AI



The Agentic AI Platform

