

Modernizing Security Technology Across a Major Healthcare System

A large, multi-site healthcare system engaged Corporate Security Advisors (CSA) to help transform its physical security technology program. Years of decentralized investments had led to inconsistent infrastructure, fragmented governance, and minimal integration between critical systems.

To ensure resilience, efficiency, and long-term sustainability, the organization needed a unified technology strategy aligned to both operational realities and enterprise priorities.



Our Approach

CSA began by conducting a comprehensive current-state assessment of the healthcare system's physical security technologies, standards, and governance practices. This evaluation uncovered significant variability across facilities, a lack of enterprise-wide oversight, and inconsistent core security systems.

We then developed a foundational set of standards and a governance model—custom-built for the healthcare environment—that could support scalable technology modernization. These were followed by strategic recommendations for the key platforms and the integrations necessary to enable enterprise-wide management and performance monitoring.

CSA's final deliverable was a detailed technology strategy and roadmap designed to guide the client from their current fragmented state to a fully mature, converged security technology program.

What We Delivered

The strategy package included:

- Identification of essential core systems (access control, video management, intrusion detection, visitor management, etc.)
- A phased roadmap for implementation and system migration
- Defined integration points across enterprise platforms (Human Resources Information System, identity management, building systems)

- Governance standards for vendor management, maintenance, and system lifecycle oversight
- Organizational requirements for staffing, training, and performance monitoring

Together, these recommendations offered a realistic, budget-aligned path to standardization and maturity.

Our Impact

With this roadmap in hand, the healthcare system now has a clear blueprint for achieving security technology convergence—turning disparate systems into a unified, intelligent infrastructure. The foundation built by CSA ensures the client can move forward with confidence, balancing risk mitigation with operational efficiency and long-term scalability.



CORPORATE SECURITY ADVISORS

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