

Transport Martens BV

Industriedijk 22
B-2300 Turnhout
T +32 (0)14 41 54 11

www.mfsl.be
admin@groupmartens.be

General conditions

1. All rates are all-in (excl. VAT)
2. Goods are not to be transshipped or subcontracted unless written approval from Transport Martens.
3. Claims from the ordering customer for damaged goods, late delivery or any other shortcomings will be forwarded to the subcontractor, regardless of the CMR conditions. When you are late for scheduled appointments for loading or unloading, we can only pay 50% of the agreed rate on the transport order.
4. The agreed freight price is inclusive 3 hours waiting for loading and delivery. When long waiting hours should occur in extreme cases, you should inform us on time. Under no circumstances does this lead to the right for any kind of compensation for waiting hour unless written approval from Transport Martens. Waiting hours will be reimbursed by €30,00/hour.
5. Invoices accompanied with all transport documents such as signed CMR, delivery note and/or palletnote and mention of our reference, will be paid 60 days after receipt. When signed documents are missing, your invoice will be returned immediately.
6. Europallets have to be exchanged at all times, unless preliminary written agreement from Transport Martens stating otherwise. When you fail to exchange europallets, we will invoice them to you at the rate of 15 € and an administration fee will be charged.
7. Pallets should be exchanged within a month after execution of the order. The CMR and/or palletnote have to be signed and stamped by Transport Martens. Without written proof, the pallets will not be accepted. Pallets can be brought back every day (Mo – Fri) from 9u – 17u. Proof of delivery can be e-mailed to admin1@groupmartens.be.
8. The goods that are loaded in Turnhout are mainly designated for the food industry. Therefore it is highly important that trailers are dry, clean, empty and odor-free. Should the customer refuse to load your trailer for food-safety-reasons, we will invoice all costs to you, including the costs for finding a replacement vehicle.
9. At all our clients premises, it is highly forbidden to smoke.
10. Drivers should wear a high-viz jacket when entering the our premises.
11. Time of arrival and departure at the offloading points should be mentioned on CMR and signed by the consignee.
12. Please report the exact time of arrival and departure at the offloading points to us within 24 hours after offloading by e-mail: planning@groupmartens.be or fax: +32 14 42 05 69.
13. Please do inform us immediately if any delays occur: +32 14 41 54 11 or planning@groupmartens.be.
14. Should you wish to cancel your truck, we are obliged to invoice 75% of the agreed rate as a cost to you.
15. Please send your invoice with mention of our reference and all the accompanied transport documents to our adress mentioned above or by e-mail to admin1@groupmartens.be.
16. Please confirm this transport order within the hour after receipt by sending us this signed document. If we don't receive a signed copy within the hour, we consider the order as taken.

(subcontractor) As agreed,

Date, signature and stamp