→ Top tips for co-production - from the LUSTRUM2 team

Practical tips to support better, more inclusive co-production

6 Start with a clear purpose

Be clear on what the project is about from the beginning—and keep coming back to it. A shared purpose keeps everyone grounded and heading in the same direction.

Set ground rules together

Agree how you'll work as a group—things like listening to everyone, being kind, and sharing power. These principles build trust and help people feel safe to speak up.

Output Give people time to prepare

Simple tasks—like watching a short video or filling in a worksheet—help people feel more confident and ready to contribute in workshops.

Leave space for real conversations

Don't cram the agenda. The best ideas come when there's space for free-flowing and iterative discussion. Add extra time where you can.

🔭 Be flexible, not rigid

It's great to have a plan—but be ready to bend it if the group wants to go in a new direction. Some of the most powerful moments can be unplanned.

Welcome disagreement

Not everyone will agree all the time—and that's OK. Allow time to explore different views respectfully. The best decisions often come from hearing all sides.

Bring online sessions to life

Use tools like Padlet or Mentimeter to make virtual workshops more creative, engaging, and human.

Make information easy to find

Having everything in one place (like a shared folder or link) helps everyone feel organised and included.

Mix up how people take part

Small groups, big groups, chat boxes, polls—offer different ways to share ideas so everyone feels comfortable.

Co-production can build real relationships. If you can, create space to stay in touch—even after the project ends.

Remember: Co-production works best when everyone feels they matter, their voice is heard, and they can contribute in their own way. Use these tips as a starting point but always pay attention to what your particular group needs.