

**NeueHealth Advantage ACO**

PO Box 8350

La Verne CA 91750

1-888-293-6383



[BENEFICIARY FULL NAME]

[ADDRESS1]

[ADDRESS2]

[CITY, STATE ZIP]

Dear [BENEFICIARY FULL NAME],

We are writing to let you know that NeueHealth Advantage Accountable Care Organization (ACO) will stop participating in the ACO REACH Model on **after December 31, 2025**. You are receiving this letter because your doctor, [PCP NAME OR PCP PRACTICE NAME], is currently part of the NeueHealth Advantage ACO.

Ninety (90) days after December 31, 2025, any NeueHealth Advantage ACO services furnished under a Benefit Enhancement will no longer be covered by Medicare, and you may be responsible for the payment of such services. Beneficiary Engagement Incentives will no longer be provided by your provider after a date specified by CMS.

**That said, your doctor is still committed to giving Medicare patients access to the benefits that come from being part of an ACO. They have chosen to join [insert new REACH ACO entity name].** By **May 31, 2026**, you will receive more information about whether your benefits will continue under this new ACO.

**What This Means for Your Care**

Because your doctor is transitioning to a new REACH ACO, nothing will change in the way you receive your healthcare under the ACO REACH Model. You will continue to receive the same services and support you may have used before, including care management and other added benefits, unless you or your doctor are no longer participating in the ACO.

Please know that all your regular Medicare rights and benefits will stay the same during this transition. You can still visit any doctor, clinic, or hospital that accepts Medicare—including [PCP NAME OR PCP PRACTICE NAME]. Choosing your healthcare providers is always up to you.

**Need More Information?**

We understand that you may have questions. For more details about your Medicare choices and rights, please visit **Medicare.gov** or call **1-800-MEDICARE (1-800-633-4227)**. TTY users can call **1-877-486-2048**.

Sincerely,

NeueHealth Advantage ACO